



12024 Central Ave SE ★ Albuquerque NM 87123
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W/O: 73001-1
Promised Date:
15 AUG 26



WO #: 73001-1

Customer Name: 60491 - DOWELL,
THOMAS ARTHUR

Completed Date: 15 AUG 26

Invoice#:

Author: ADVISOR

Stock Desc: 9668 2026 GRAND STAR
3940

Serial#: 950345

Date In: 11 MAR 26

Chassis#: 4UZA9FC1TCWW2793

Time In:

Miles/Hrs: 1572

Tag#: 7357

Purchased Date: 02 MAR 26

Warranty Date: 02 MAR 26

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THE XM RADIO IS SHOWING NOT CONNECTION/AND OR KEEPS CUTTING OUT

CAUSE: Antenna and controller not working g

CORRECTION: Unclip the face plate in the dash behind the screen for the radio backup camera screen. Removed two screws took the top plate off located the XM radio controller also found the antenna underneath the dash. Removed the antenna, pulled all the wires out, unplugged the controller from the back of the radio, and removed all the components. Reinstalled the controller, connected the antenna left the antenna outside of the dash itself customers were waiting. I had the customers come in log into their XM radio account to verify that it was going to work and work correctly. Once they were in their account the radio began to work correctly different channels that they have pre-programmed.

As soon as I put the antenna back under the dash where the old antenna was the radio began cutting in and out, and not keeping signal continually losing signal as soon as I moved it back out on top of the dash with clear access through the windshield, it would immediately reconnect and play contacted. The customers verified that it was OK to leave the antenna outside of the dash near the front windshield, which was OK with them, then tucked all the wiring back underneath the dash attached the antenna to the top of the dash outside of the compartment put the top plate back in place, reset the screws press the face plate back into place. This job is now complete.

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DOWELL, THOMAS
ARTHUR



Labor

Job #	Description	Total
1	SATELLITE RADIO SETUP/DIAGNOSE	555.00

Parts

Part #	Description	Qty	Price	Total
166959	SIRIUS XM TUNER & ANTENNA KIT	1.00	71.64	71.64

Subtotal for Job #1: 626.64

Parts Total:	71.64
Labour Total:	555.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	626.64



NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Customer Signature : _____

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Customer Work
Order

