



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 67
Promise
Date: 28 MAY 22

CUSTOMER WORK ORDER

WO #: 67442

Customer: 44907 - SCHULTZ, GARY -
618-945-9208

Tag:

Author: P.HUNT

Location: 0525 CHECK PREAUTH

Stock #: 10741

Stock Desc: 2022 TT COACHMEN

FREEDOM EXPRESS 321FEDSLE

Chassis #: 5ZT2FEXB8NW021807

Serial #: 5ZT2FEXB8NW021807

Mileage:

Licence:

Invoice #:

Date In: 16 MAY 22

Promised: 28 MAY 22

Date Sched:

Completed: 25 MAY 22

Warr. Date: 07 MAR 22

Job #1 - Warranty

COMPLAINT: FIREPLACE BREAKER NOT MAKING GOOD CONTACT

CAUSE: FIREPLACE BREAKER NOT MAKING GOOD CONTACT.

CORRECTION: Checked fireplace operation. Not working. Checked breaker. Can push on breaker and fireplace will come on. Removed front panel that covers breakers. Checked fireplace breaker and found wire to breaker was not in wire socket. Breaker screw was tight but wire not in place. Removed breaker from panel in order to loosen tight screw. Remounted breaker and inserted wire in socket. Tightened screw. Checked operation of fireplace. Now working OK. Remounted front panel that covers breakers.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	75.00

Subtotal for Job #1: 75.00

Job #2 - Warranty

COMPLAINT: TOP OF DINETTE SEAT NOT ATTACHED, CAP ON TOP LOOSE

CAUSE: TOP OF DINETTE SEAT NOT ATTACHED, CAP ON TOP LOOSE.

CORRECTION: All staples have pulled out. Removed top cap. Pulled out all old staples. Restapled inner seat back to frame. Reattached top cap. Filled all staple holes with matching putty.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	75.00

Subtotal for Job #2: 75.00

Job #3 - Warranty

COMPLAINT: ENTRY DOOR TO BEDROOM SCREEN DOOR HINGE SCREWS ARE STRIPPED

CAUSE: ENTRY DOOR TO BEDROOM SCREEN DOOR HINGE SCREWS ARE STRIPPED.

CORRECTION: Checked screen door to rear bedroom. All hinge screws are stripped and will not hold screen door to hinges. Replaced all hinge screws with larger screws.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	37.50



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Subtotal for Job #3:

37.50

Job #4 - Warranty

COMPLAINT: FRESH WATER FILL LINE AT TANK LEAKING RIGHT WHERE CRIMP IS

CAUSE: FRESH WATER FILL LINE AT TANK LEAKING RIGHT WHERE CRIMP IS.

CORRECTION: Removed inside covers for water pump and water tank fill hose. Could not find a leak in this area. Cut hole in underbelly below water tank fill hose. Filled fresh water tank until overflowing. Fill hose where it is attached to water tank started dripping. Removed hose clamp that was installed too far back from end of hose. Could not remove hose from tank fill flange. Cut hose at end of fill flange. Pulled rest of hose off. Hose did not have any sealer on it except vasoline. Added clear silicone to inside end of hose. Remounted on tank with factory hose clamp. Filled fresh water tank again to check for leak. No leak at this time. Added wood strips to edge of cutout hole in underbelly. Screwed underbelly to wood strips and covered with underbelly tape. Remounted inside covers.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	180.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Subtotal for Job #4: 180.00

Job #5 - Warranty

COMPLAINT: FRONT SCREEN DOOR DOES NOT ALWAYS LATCH TO ENTRY DOOR, BRACKET IS LOOSE

CAUSE: FRONT SCREEN DOOR DOES NOT ALWAYS LATCH TO ENTRY DOOR. BRACKET IS LOOSE.

CORRECTION: Checked screen door hold back. Screws that hold screen door to exterior door are stripped. Replaced screws with larger dia. screws. screen door now opens when exterior door is opened.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	15.00

Subtotal for Job #5: 15.00

Job #6 - Internal

COMPLAINT: WATER PUMP KEEPS CYCLING ON AND OFF EVERY 10-20 MINUTES. LEAK SOMEWHERE. BEEN HERE BEFORE FOR THIS ISSUE AND IT IS DOING IT AGAIN

CAUSE: WATER PUMP KEEPS CYCLING ON AND OFF EVERY 10-20 MINS. LEAK SOMEWHERE. BEEN HER BEFORE FOR THIS ISSUE AND IT IS DOING IT AGAIN.

CORRECTION: Pressured up water system. Waited for 11 mins. Water pump burped. Checked all faucets and water line connections. Checked water heater. Found water heater drain plug not toght and was dripping water. Tightened plug and water stopped dripping and water pump quit burping. Moved unit back to service lot.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: COUCH IS MOVING. CUSTOMER SAYS WOOD IS LOOSE THAT HOLDS IT IN PLACE

CAUSE: COUCH IS MOVING. CUSTOMER SAYS WOOD IS LOOSE THAT HOLDS IT IN PLACE.

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CORRECTION: Removed couch from slide out area. One block was loose. Factory only put one screw in each block. Block can spin around when screw is loose. Added another screw to each block to prevent spinning around. Also added screws to vertical pieces to secure to cleats. Replaced couch behind blocks.

Labor Code	Description	Mechanics	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	60.00
Subtotal for Job #7:			60.00

Parts Total:	0.00
Labour Total:	442.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	442.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 25 May 2022

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