

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1057380
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEXB8NW021807
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	320 / 320
		ITEM #	FET321FEDSLE-320
		DEALER RO #	67442
		CLAIM START DATE	05/23/2022
		CLAIM END DATE	01/01/1900
Labor rate:	\$150.00		
OWNER INFORMATION			
GARY SCHULTZ			
8821 GRANT LANE			
Bridgeport, IL 62417			
USA			
Retail Date of Purchase	03/07/2022	WARRANTY EXPIRATION DATE	03/07/2023

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	40-108-01-11-001332	110 Volt Breaker - Electrical/110 Volt Interior/Replace/Electrical			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2022-05-23 12:49:13 :: FIREPLACE BREAKER NOT MAKING GOOD CONTACT FIREPLACE BREAKER NOT MAKING GOOD CONTACT. Checked fireplace operation. Not working. Checked breaker. Can push on breaked and fireplace will come on. Removed front panel that covers breakers. Checked fireplace breaker and found wire to breaker was not in wire socket. Breaker screw was tight but wire not in place. Removed breaker from panel in order to loosen tight screw. Remounted breaker and inserted wire in socket. Tightened screw. Checked operation of fireplace. Now working OK. Remounted front panel that covers breakers.				
	Model #	Dlr Sub Hrs	1.00	Sub Labor Amt	\$150.00
	Serial #	Appr Hrs	0.50	Appr Labor Amt	\$75.00
	Notes				
	troubleshoot; R&RI breaker and re-secure wire = 0.50				

Labor

Line# 2	Operation Code	Operational Description		
	30-95-24-00-000971	Dinette Seat or Back Cover, each - Interior/Dinette/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2022-05-23 12:51:18 :: TOP OF DINETTE SEAT NOT ATTACHED, CAP ON TOP LOOSE TOP OF DINETTE SEAT NOT ATTACHED, CAP ON TOP LOOSE. All staples have pulled out. Removed top cap. Pulled out all old staples. Restapled inner seat back to frame. Reattached top cap. Filled all staple holes with matching putty.			
	Model #	Dlr Sub Hrs	0.90	Sub Labor Amt \$135.00
	Serial #	Appr Hrs	0.50	Appr Labor Amt \$75.00
	Notes			
	R&RI dinette top rail and re-secure - see code 30-95-01-00-000953			

Labor

Line# 3	Operation Code	Operational Description		
	20-66-24-00-002294	Screen Door - Exterior/Entry Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2022-05-23 12:52:58 :: ENTRY DOOR TO BEDROOM SCREEN DOOR HINGE SCREWS ARE STRIPPED ENTRY DOOR TO BEDROOM SCREEN DOOR HINGE SCREWS ARE STRIPPED. Checked screen door to rear bedroom. All hinge screws are stripped and will not hold screen door to hinges. Replaced all hinge screws with larger screws.			
	Model #	Dlr Sub Hrs	0.60	Sub Labor Amt \$90.00

**Labor
Line# 4**

Serial #	Appr Hrs	0.25	Appr Labor Amt	\$37.50
Notes				
R&R screen door hinge screws				

Operation Code	Operational Description
60-136-01-00-001484	Fresh Water Fill Hose - Plumbing/Fresh Water Supply/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-05-23 12:54:43 :: FRESH WATER FILL LINE AT TANK LEAKING RIGHT WHERE CRIMP IS FRESH WATER FILL LINE AT TANK LEAKING RIGHT WHERE CRIMP IS. Removed inside covers for water pump and water tank fill hose. Could not find a leak in this area. Cut hole in underbelly below water tank fill hose. Filled fresh water tank until overflowing. Fill hose where it is attached to water tank started dripping. Removed hose clamp that was installed too far back from end of hose. Could not remove hose from tank fill flange. Cut hose at end of fill flange. Pulled rest of hose off. Hose did not have any sealer on it except vasoline. Added clear silicone to inside end of hose. Remounted on tank with factory hose clamp. Filled fresh water tank again to check for leak. No leak at this time. Added wood strips to edge of cutout hole in underbelly. Screwed underbelly to wood strips and covered with underbelly tape. Remounted inside covers.

Model #	Dlr Sub Hrs	2.00	Sub Labor Amt	\$300.00
Serial #	Appr Hrs	1.20	Appr Labor Amt	\$180.00

Notes

R&R 2 access panels 30-102-15-00-003365 = 0.20; access underbelly 10-9-15-00-000168 = 0.70; R&R water fill hose and seal hose to tank 60-136-01-00-001484 = 0.30

**Labor
Line# 5**

Operation Code	Operational Description
20-66-24-00-002294	Screen Door - Exterior/Entry Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-05-23 12:55:46 :: FRONT SCREEN DOOR DOES NOT ALWAYS LATCH TO ENTRY DOOR, BRACKET IS LOOSE FRONT SCREEN DOOR DOES NOT ALWAYS LATCH TO ENTRY DOOR. BRACKET IS LOOSE. Checked screen door hold back. Screws that hold screen door to exterior door are stripped. Replaced screws with larger dia. screws. screen door now opens when exterior door is opened.

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$90.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

R&R 2 screws to bigger screws = 0.10

**Labor
Line# 6**

Operation Code	Operational Description
30-91-24-00-000923	Furniture - Sofa or Chairs - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-05-23 12:57:49 :: COUCH IS MOVING. CUSTOMER SAYS WOOD IS LOOSE THAT HOLDS IT IN PLACE COUCH IS MOVING. CUSTOMER SAYS WOOD IS LOOSE THAT HOLDS IT IN PLACE. Removed couch from slide out area. One block was loose. Factory only put one screw in each block. Block can spin around when screw is loose. Added another screw to each block to prevent spinning around. Also added screws to vertical pieces to secure to cleats. Replaced couch behind blocks.

Model #	Dlr Sub Hrs	1.00	Sub Labor Amt	\$150.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$60.00

Notes

move couch outward; secure blocks; move couch back; secure couch

Submitted			Approved		
	Labor Amt	\$915.00		Labor Amt	\$442.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$915.00		Total	\$442.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.