

Pre-Authorization

Pre-Authorization number PA03144627 Reference no: 67441

Status: Approved

Approved by RassD

Approved date 6/7/2022

Servicing
Dealer

Name

Address

VIN

Retail sold on

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDF3402XM3110422	6/19/2021
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Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4150006B	A/C - GE Rooftop	0.00	2.00	1.00		1	1.00	Complaint:THE ROOF AC ONLY BLOWS HOT AIR AFTER SEVERAL ATTEMPTS TO GET WORKING THIS WEEKEND. Cause:PULLED UNIT INTO SHOP. TURNED ON A/C. A/C WILL NOT COOL AS STATED. REMOVED INSIDE SHROUD. HOOKED UP SHOP TESTER AND CYCLED THROUGH FUNCTIONS. COMPRESSOR IS TURNING ON AND IS RUNNING AT PROPER AMP DRAW "9-10" COMPRESSOR IS NOT COOLING. Correction:NEED TO REPLACE THE A/C *KRV VCB allow up to 1 hour labor for replacement.
2	4123415B	Refrigerator - Don	0.00	1.00	0.20		1	0.20	Complaint:THE INSIDE REFRIGERATPR QUIT WORKING ALTHOUGH THE FREEZER STILL WORKS. Cause:TURNED ON FRIDGE AND RAN OVER THE WEEKEND. FREEZER HAD A LOT OF ICE BUILD UP. NUMBER 4 LIGHT WAS FLASHING ON TEMP CONTROL BOARD. THIS CODE IS FOR A FAN FAULT. NEED TO LET THAW OUT AND CONTINUE TESTING 5/23/22. REMOVED FAN ASSEMBLY TO TEST FOR POWER AND FUNCTION. FAN IS WORKING AS IT SHOULD. TOOK A FLASHLIGHT AND PLACED IT INSIDE THE FREEZER. LOOKING UNDER THE FREEZER DOOR I CAN SEE A GAP IN THE MIDDLE OF THE DOOR. NEED TO REPLACE SEAL Correction:NEED TO REPLACE THE SEAL *KRV VCB

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1.20

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company