

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 67441
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 41028 - JOHN R. RUSSELL
Address: 3515 BUFKIN SPRINGFIELD RD MT VERNON, IN

47620

Phone: 812-270-1292

Stock Number: 10722 - 2021 SPRINGDALE 340FWBH 4YDF3402XM3110422

VIN: 4YDF3402XM3110422 HIN:

SER#: 4YDF3402XM3110422

Mileage: 0

Work Order Comp: 30 JUN 22

Auth. No:

Dealer #: 1194

Warr. Date: 19 JUN 21

Work Order Date: 16 MAY 22

Inv #: 379381

WO #	Job #	Description	JOB INFORMATION
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67441	1	THE ROOF AC ONLY BLOWS HOT AIR AFTER SEVERAL ATTEMPTS TO GET WORKING THIS WEEKEND. PULLED UNIT INTO SHOP. TURNED ON A/C. A/C WILL NOT COOL AS STATED. REMOVED INSIDE SHROUD. HOOKED UP SHOP TESTER AND CYCLED THROUGH FUNCTIONS. COMPRESSOR IS TURNING ON AND IS RUNNING AT PROPER AMP DRAW "9-10" COMPRESSOR IS NOT COOLING. REMOVED INSIDE SHROUD. REMOVED CONTROL BOX. REMOVED LAG BOLTS FROM A/C. REMOVED METAL MOUNTING FRAME AND DIVIDER. REMOVED PLUG FROM CONTROL BOX TOOK FORK TRUCK AND REMOVED A/C FROM ROOF. REMOVED NEW A/C FROM BOX. POSITIONED ON ROOF. INSTALLED LAG BOLTS, FRAME, CONTROL BOX, APPLIED ALUMINUM TAPE TO INSIDE DIVIDER. PLUGGED IN A/C TO CONTROL BOX. INSTALLED SHROUD. TESTED A/C. BEN CONFIRMED THIS IS WORKING	
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67441	2	THE INSIDE REFRIGERATOR QUIT WORKING ALTHOUGH THE FREEZER STILL WORKS. TURNED ON FRIDGE AND RAN OVER THE WEEKEND. FREEZER HAD A LOT OF ICE BUILD UP. NUMBER 4 LIGHT WAS FLASHING ON TEMP CONTROL BOARD. THIS CODE IS FOR A FAN FAULT. NEED TO LET THAW OUT AND CONTINUE TESTING 5/23/22 REMOVED FAN ASSEMBLY FROM FREEZER TO CHECK FOR FUNCTION AND POWER. FAN HAS POWER AND IS WORKING. PUT FLASHLIGHT INSIDE FREEZER DOOR AND NOTICED A GAP BETWEEN THE GASKET AND THE FREEZER DOOR. ORDERED NEW GASKET. AFTER FURTHER TESTING THERE IS A GAP BETWEEN THE FRIDGE DOOR AND GASKET. FRIDGE DOOR WAS TOO LOW. ADDED 3 PLASTIC SHIMS TO BOTTOM BRACKET TO RAISE UP DOOR. TOOK A	
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Claim : 67441

 WO # Job # Description JOB INFORMATION

 HEAT GUN ACROSS BOTH GASKETS WHERE THEY WERE NOT SEALING. GASKETS
 ARE SITTING FLUSH AGAINST FRIDGE. LETTING TEST TO SEE IF THE
 ISSUES ARE RESOLVED 6/7/22 FRIDGE RAN OVER THE WEEKEND WITH NO
 ISSUES

 Part No Job# Description PARTS Qty Price Total

 647993 1 A/C - 15.0 BTU - G 1.00 699.20 699.20
 693067 2 Refrigerator - Seal - Freezer Doo 1.00 87.18 87.18

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 1 MISCELLANEOUS REPAIR 0.64 150.00 96.00
 Z990 1 MISCELLANEOUS REPAIR 0.04 150.00 6.00
 Z990 1 MISCELLANEOUS REPAIR 0.32 150.00 48.00
 Z990 2 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 0.20 150.00 30.00
 Z990 2 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 0.00 150.00 0.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 1 CEVA FREIGHT - A/C UNIT 1.00 169.84 169.84
 FRT 2 UPS-DOOR SEAL 1.00 27.41 27.41

Parts Total: 786.38
 Labour Total: 180.00
 Sublet Total: 0.00
 Extras Total: 197.25

>>>> Claim Total: 1,163.63

Customer Signature: _____

Date: _____