

Several things on this one.

Can you please label the pictures to the jobs they belong with?

Send back

For job 992 - I can see the scratch marks on the underside of the slide - is there any repair being made or a touch up? Tech doesn't actually state anything will be done, just that he couldn't find anything that caused it.

Add A Repair And Pictures of Repair

Send back

For job 01 - this is actually 3 separate repairs. Valance, shade and the wall repair. Can you please let me know how much time you need for each? I have a feeling FR will want it separated out. Also, do you have pictures of the tag on the shade? *NO TAG LOCATED*

✓ For job 03 - I am not seeing any pictures of the guide rails on the drawers. Do you have any? I see pictures of the drawers, but nothing showing the rails. With 4 sets of guides being needed, I'd need pictures for each set.

Pictures of Drawer Guides

✓ For job 04 - Can you help me understand how the valance caused this damage? One of the first pictures I can see shows the valance still partially attached to the wall. When the slide is closed, does the side of the valance that is hanging down touch the fascia/stile? *IT did when it fell*

For job 05 - there is a lot going on here. I suspect FR will want this separated out. Can you let me know how much time you need for the cabinet doors and the drawer faces? I know you have 2.0 hours requested but I need to split it up.

SPLIT UP JOBS

Job 09 - do you have pictures of the tags?

*Job Line For Valance
" " Blind -
" " Wall Repair - ✓*

*Job Line Cabinet Doors -
" " Drawer Face*

Job Line All Drawer Guides



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www.MYERSRV.com
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W/O: 73814
Promised Date:
20 AUG 26



WO #: 73814

Customer Name: 1000 - MYERS "RV"
CENTER, INC.

Completed Date:
Invoice#:
Author: BRIAN
Stock Desc: 9733 2027 TRACER 286RL
Serial#: 527525
Chassis#: 5ZT2TRUB3VB527525
Miles/Hrs:
Tag#:
Purchased Date:
Warranty Date:

Date In: 13 AUG 26
Time In:

Job #1 - Warranty

COMPLAINT: KITCHEN CABINET DAMAGED

CAUSE: Cause of the damage to the two cabinet doors underneath the kitchen sink were inoperable closers on drawer guides drawers freely open, and rubbed and banged against the cabinet door doors

CORRECTION: Recommendation will be to replace both cabinet doors door size 14 x 24 will need two doors

This require and screen the doors from the cabinet for a total of eight screws when the new doors arrive, attaching the hinges and the proper position on each door, removing the hinges from the damaged door, installing door pulls measuring and drilling holes

Will request total of 45 minutes to replace both doors

Labor

Job #	Description	Total
1	KITCHEN CABINET DOOR	N/C

Subtotal for Job #1: 0.00

Job #01 - Warranty

COMPLAINT: Transport damage

Valance tore off the wall

Damaged the shade

Damaged the wall

CAUSE: Transport damage

Valance tore off the wall

Damaged the wall

CORRECTION: A hole in the wall, where the valance ripped the screw out

Clean up the area around the screw hole fill the hole with wood filler smooth, and loud or dry

Use sea tape over the top of the damage where the valance was

Labor requested for wall repair 30 minutes

Labor

Job #	Description	Total
01	Rear , wall	N/C

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Subtotal for Job #01:

0.00

Job #2 - Warranty

COMPLAINT: WINDOW BLIND AT REAR DAMAGED

CAUSE: Damaged during transport

Blaine was damaged during transport. The valance tore off the wall, causing damage to the blind ripping the screws out of the wall.

CORRECTION: Recommend full replacement of the blind photo attached to the label measurement 62 inches

When they valid tour off the wall, it did rip the valance from the wall only one screw, holding the the window blind in place during installation of the new blind modification will have to be made to secure the new blind to make it look aesthetically, correct with the valance, the screws were pulled out of the wall will be the reason for the adjustment in the mounting of the new blind.

Request 30 minutes of labor to reinstall the new blind

Labor

Job #	Description	Total
2	REAR BLIND	N/C

Subtotal for Job #2:

0.00

Job #02 - Warranty

COMPLAINT: Valance torn off the wall and damaged the counter top

CAUSE: Fell off during transport.

CORRECTION: Recommendation the full replacement of the countertop countertop measurements 16 inches wide 93 1/4 inches long, brown and color will require removal of drawers side panels inside the cabinet itself on both sides in order to access the underside of the countertop and be able to detach it from the cabinet. Remove the countertop completely.

Cut new countertop to fit set new countertop in place reattach it to the cabinet base reinstall inside side panels on inside the cabinets touchup where necessary with putty and or silicone

More hold for parts and approval

Requesting 1.5 hours labor

Labor

Job #	Description	Total
02	Counter top	N/C

Subtotal for Job #02:

0.00

Job #3 - Warranty

COMPLAINT: VALANCE FELL FROM WALL AT REAR

CAUSE: Transport damage tore off the wall

CORRECTION: Transport damage

Balance tore off the wall during transport when the unit arrived was found to have been torn off the wall did cause damage to several things inside to a large hole in the wall, bent the valance damage, the blind countertop and the slide facia or slide style

Balance will have to be replaced and reinstalled after the wall is repaired and the blind has changed

Due to the damage on the wall, there may have to be some adjustment on the specific placement of the valance to get around the areas where the screw screws tore out of the wall. This will require some additional measuring to make it look aesthetically correct balance will have to be replaced did not see any tags on the valance. It is metal. It is black and its 64 inches long.

Requesting 30 minutes labor time

Labor

Job #	Description	Total
3	VALANCE	N/C

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Subtotal for Job #3:

0.00

Job #03 - Warranty

COMPLAINT: Drawer guide rails inoperable not latching and holding the drawer closed

CAUSE: Or guide rails and operable not latching and holding the drawer closed

CORRECTION: Recommendation will be to replace the drawer guides on the top drawer and the bottom drawer inside the pantry behind the TV. The guides are not locking in place and holding the drawers secure. They are free, floating and defective.

Draw guide measurement 14 inches they are not soft clothes. They just lock right at the end of closing or latch at the end of closing.

Drawer guides in the kitchen

Will be the top drawer facing the rear of the unit

The drawer under the microwave

Middle two drawers to the right of the microwave

All will need new drawer guides which are 15 inches

On hold for parts and approval

Total of 6 drawers for full drawer guides which replacement

Requesting 15 minutes labor per drawer for a over all total of 1.5 hours

Labor

Job #	Description	Total
03	Pantry drawers	N/C

Subtotal for Job #03:

0.00

Job #04 - Warranty

COMPLAINT: Metal valance tore off the wall, striking the slide, facia or stile causing damage

CAUSE: Transport damage, metal valance tore off the wall, striking the slide, facia or stile causing damage

CORRECTION: Recommend replacement of the facia or stile on the rear of the passenger side, slide room, dark brown and color 5 1/2 inches wide by 66 inches long

Im home for parts and approval

Requesting .5 hours labor since this will be have to be cut to fit

The damage occurred while the slide was fully retracted

As shown in the picture the slide covers almost half the window when the valance fell it hit the slide facia

Labor

Job #	Description	Total
04	Slide room facia / stile	N/C

Subtotal for Job #04:

0.00

Job #05 - Warranty

COMPLAINT: Damage during transport was found drawer guides not latching correctly drawers opening rubbing against cabinet doors, causing damage

CAUSE: Damage during transport was found draw guides not latching correctly drawers opening rubbing against cabinet doors, causing damage

CORRECTION: Recommendation for replacement of two drawers faces

First drawer 8x21

Second drawer 6x14

Will require detaching the face from the drawer itself for one of the drawers, drilling new holes for the drawer pole

Both drawer faces have been stapled to the drawer from the inside of the drawer will require removing of all the staples, resetting and centering the drawer face to the drawer and reattaching the drawer face to the drawer with staples requesting 45 minutes labor for both drawers

Labor

Job #	Description	Total
05	Kitchen drawer faces	N/C

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Subtotal for Job #05: 0.00

Job #06 - Warranty

COMPLAINT: Driver side slide at the front end where the refrigerator is does not open completely

CAUSE: It is misaligned.

CORRECTION: Recommendation full adjustment of the slide room on the front corner to ensure the slide is opening completely. It is misaligned. There is a pantry cabinet next to the slide. The slide isnt out of adjustment enough that the cabinet door will not open completely.

This will require vertical adjustment at the slide room, running the slide all the way out getting underneath and loosening the vertical adjustment bolts and adjusting the slide until it measures correctly on full extension

Then bringing the slide completely in and ensuring that the slide room is closing completely on retraction

Verifying the cabinet door will now open and operate correctly with the slide room fully extended

Requesting one hour labor

On hold for approval

Labor

Job #	Description	Total
06	Slide room adjustment	N/C

Subtotal for Job #06: 0.00

Job #07 - Warranty

COMPLAINT: Batten strips came loose.

CAUSE: Batten strip not stapled to the end

CORRECTION: Using a Brad nailer Nao, the batten strip back down, ensuring that is completely secure then covering the new nail holes with putty and wiping clean requesting 15 minutes labor

Labor

Job #	Description	Total
07	Batten strip	N/C

Subtotal for Job #07: 0.00

Job #08 - Warranty

COMPLAINT: Shower surround coming loose paneling behind shower surround also pulling away from the studs

CAUSE: Not secured properly

CORRECTION: Recommendation removing all Christmas tree rivets from the shower, surround disconnecting the shower faucet and showerhead, removing the shower, surround completely paneling behind the shower surround to be resecured shower surround, move back into place placed back in the same position using Christmas tree, rivets, and re-securing it to the wall

Requesting two hours labor

Labor

Job #	Description	Total
08	Shower surround	N/C

Subtotal for Job #08: 0.00

Job #09 - Warranty

COMPLAINT: Awning on passenger side slide on the front does not close completely

CAUSE: Awning on passenger side slide on the front does not close completely

CORRECTION: Check in the awnings during PDI found that the awning on the passenger side slide does not close completely

Examining the awning further, taking measurements found that the arms on the front are considerably

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higher than the arms on the back as far as mounting position
 In order to realign the awning, the awning will have to be unscrewed from the side of the slide prepositioned
 and the correct position with proper measurements reattached to the slide room, and then the slide
 operating again to ensure proper opening and closing
 Well request 1.5 hours
 On hold for approval

Labor		
Job #	Description	Total
09	Awning not closing	N/C
Subtotal for Job #09:		0.00

Job #992 - Warranty

COMPLAINT: Unknown object, causing damage to the underside of the driver side slide room floor

CAUSE: Unknown object, causing damage to the underside of the driver side slide room four

CORRECTION: Brought the slide in until the edge of the floor inside began to lift
 From front to back on the slide, examined underneath the floor to see if there were any objects that could
 possibly be sticking up or something between the slide floor that could be causing the damage did not see
 anything that would cause that type of damage
 Brought the slide further in as the floor began to tip down, giving easier access from the outside to examine
 front to back to see if there were any foreign objects inside the outer wiper seal that could be causing the
 damage was unable to physically see inside due to the amount of space, however, was able to run my hand
 between the two floors feeling for any objects that would be dragging against the underside of the slider
 floor did not feel anything that would be causing the damage
 Taped over the gouge in the floor under the side to protect it from further damage and the elements
 Job is now complete
 Requesting 30 minutes labor

Labor		
Job #	Description	Total
992	Slide room	N/C
Subtotal for Job #992:		0.00

Job #993 - Warranty

COMPLAINT: Numerous cracking and separating areas on the roof sealant on the front cap, plumbing
 vents skylight, and roof fence

CAUSE: Sealant cracking.

CORRECTION: Recommend spot ceiling, the separations and cracking on the sealant on the roof with
 white dicor as seen in the photos. Numerous areas of separation and cracking will request 45 minutes
 labor.

Labor		
Job #	Description	Total
993	Roof sealant	N/C
Subtotal for Job #993:		0.00

Job #994 - Warranty

COMPLAINT: Paneling under the bed, detached from the frame, exposing the storage compartments
 underneath the bed

CAUSE: Paneling under the bed, detached from the frame.

CORRECTION: Correction will be using self tapping screws to attach the paneling and in lieu of. The
 staples used to attach the paneling into aluminum framing.
 15 minutes requesting





Labor		
Job #	Description	Total
994	Paneling under the bed	N/C
Subtotal for Job #994:		0.00

Job #995 - Warranty

COMPLAINT: Island is not properly secured, base cabinet is loose.

CAUSE: Not screwed down to the floor, and the base cabinet is loose

CORRECTION: Found during the examination underneath the kitchen sink and repairing a drain water leak that the island where the sink is located is not properly secure to the base or the floor. It is very loose sticking up on the front and passenger side corner.
 Several screws added into the base to make sure that it is properly attached and no longer moving
 Requesting 15 minutes labor

Labor		
Job #	Description	Total
995	Kitchen island cabinet	N/C
Subtotal for Job #995:		0.00

Job #996 - Warranty

COMPLAINT: Loose packing nut connecting the drain pipes to the sink basket strainer

CAUSE: Packing nut was loose

CORRECTION: Founder in the PDI the packing nut for the drain pipe connecting the drain pipe to the sink basket strainer was loose
 In order to access this access panel had to be unscrewed packing that was tightened. The sink was filled with water and a flow test was conducted again. Sink is no longer leaking access panel reinstalled
 Work is complete
 Requesting 15 minutes labor

Labor		
Job #	Description	Total
996	Kitchen sink drain	N/C
Subtotal for Job #996:		0.00

Job #PDI1 - Internal

COMPLAINT: Transferred to RV*73814-1 on 17 AUG 26
 Estimate amount was 0.00
 PRE-PDI NEW TT - 3.0

CAUSE: Pdi travel trailer

CORRECTION: Complete
 Jobs added

Labor				
Job #	Description			Total
PDI1	PDI TRAVEL TRAILER			N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #PDI1:				0.00



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Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 20 Aug 2026

Customer Signature : _____



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