

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1046116
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC7NK003073
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT184BHS
RICHARD A WALDROUP		DEALER RO #	67423
3316 W MICHIGAN ST		CLAIM START DATE	05/16/2022
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	08/15/2021	WARRANTY EXPIRATION DATE	08/15/2022

Claim Line Details

Labor

Line# 1

Operation Code

60-138-24-00-001535

Operational Description

Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-05-16 12:14:07 :: CUSTOMER IS UNSURE IF THE KITCHEN DRAIN IS DRAINING INTO THE GREY TANK PROPERLY. WHEN HE DEWINTERIZED IT, HE NOTICED THAT THERE WAS WATER LEAKING FROM THE TOP OF THE TANK AND WATER WAS ALSO POOLING UP ON TOP OF THE TANK. found out after repairing the gate valve that the customer had stated where and how the grey tank was leaking. pulled unit into shop. ran water through the kitchen sink and water started pouring out the top of the grey tank. removed panel next to the breaker panel and found where the drain line goes through the floor. drain pipe was not secured to the tank. FACTORY put a union inside the rubber gromet and covered both the union and rubber gromet with all purpose cement and still didnt seal the pipe to the tank properly. cut the pipe leading to gate valve.removed the support bracket. went to locate the drain lines for the sink and shower. had to cut the wall in the bathroom to access the drain pipe. FACTORY ran both the shower and sink drain lines together and also the vent pipe for the tank together with a " T " union inside the wall. where the pipe and the union meet is flush with the floor and i cant cut the pipe going into the tank. i cannot drop the tank due to this ' T " union being inside the wall and so close to the floor. when i tried to pull out the kitchen sink pipe that was in the gromet, the entire gromet came out. need to see if i can get the correct gromet inside the tank through the floor without being able to drop the tank. CUT FLOOR AROUND WHERE THE PIPE GOES DOWN INTO TANK SO I HAD ENOUGH ROOM TO INSTALL GROMET. REPLACED RUBBER GROMET. CUT A PIECE OF PIPE AND SECURED TO RUBBER GROMET. GLUED DRAIN PIPE TOGETHER WITH A UNION. SECURED SUPPORT BEAM BACK IN PLACE FOR THE GREY TANK. GLUED PIPE LEADING TO GATE VALVE BACK TOGETHER WITH A UNION. FILLED TANK UP TO FULL. NO LEAKS PRESENT. SECURED BATHROOM WALL AND TRIM WITH STAPLES. APPLIED SEAM TAPE AS NEEDED. SECURED PANEL THAT I REMOVED TO GAIN ACCESS TO DRAIN PIPE WITH STAPLES. SECURED BREAKER PANEL. FILLED HOLES WITH PUTTY AS NEEDED. CLEANED UP MESS.

Model #

Serial #

Dlr Sub Hrs

Appr Hrs

8.00

8.00

Sub Labor Amt

Appr Labor Amt

\$1,200.00

\$1,200.00

Notes

Submitted	Labor Amt	Parts & Freight	Total	Approved	Labor Amt	Parts & Freight	Total
	\$1,200.00	\$0.00	\$1,200.00		\$1,200.00	\$0.00	\$1,200.00

DEALER	DATE	CUSTOMER	DATE
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SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

SIGNATURE

All repairs described have been inspected and are satisfactory.