

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1042041
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC7NK003073
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT184BHS
RICHARD A WALDROUP		DEALER RO #	67364
3316 W MICHIGAN ST		CLAIM START DATE	05/12/2022
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	08/15/2021	WARRANTY EXPIRATION DATE	08/15/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-138-01-00-001521	Termination Valve - 3" or 1.5" (Read Notes!!!) - Plumbing/Drainage System/Replace/No Tread Code		
	Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2022-05-12 16:38:36 :: CUSTOMER HAS WATER LEAKING FROM THE GRAY TANK. PULLED UNIT UP TO BAY. HOOKED UP WATER TO UNIT. FILLED GREY TANK TO FULL. NOTICED A SMALL LEAK AROUND THE GASKET. THERE IS GLUE ON THE INSIDE OF THE DRAIN PIPE AROUND THE FITTING FOR THE GATE VALVE. THIS IS CAUSING GASKET NOT TO SEAL CORRECTLY. DRAINED TANK.REMOVED HARDWARE. REMOVED GATE VALVE. CLEANED UP AREA WHERE GLUE WAS ON BOTH SIDES OF GATE VALVE. INSTALLED NEW VALVE WITH NEW GASKETS. INSTALLED HARDWARE. FILLED TANK TO TEST FOR LEAKS.		
	Model #	Dir Sub Hrs	1.50	Sub Labor Amt \$225.00
	Serial #	Appr Hrs	1.00	Appr Labor Amt \$150.00
	Notes	EXCESSIVE AMOUNT REQUESTED.		

Labor

Line# 2	Operation Code	Operational Description		
	RC-029-19-00-004139	22V003, 2022-001 - COOKTOP INVERTED FLAME - Recall/Stove/Reseal/ No Tread Code		
	Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2022-05-12 16:41:54 :: CUSTOMER GOT SERVICE CAMPAIGN LETTER FROM FOREST RIVER. 22V003 RECALL. MICROWAVE COMPARTMENT NEEDS WALL PANEL ADDED AND SEALED WITH SILICONE REMOVED MICROWAVE. UNPLUGGED MICROWAVE. MOVED OUTLET FOR MICROWAVE FURTHER UP THE WALL. TOOK PIECE OF WALL PANEL AND CUT TO LENGTH. ADDED TOP PLATE TO SECURE TO WALL AND FILL GAP AT THE TOP. SEALED AROUND ALL WIRES AND GAS LINE. SEALED GAPS BETWEEN BOTH WALLS. LET DRY OVERNIGHT. INSTALLED MICROWAVE. TURNED ON FURNACE AND LIT STOVE TO MAKE SURE FLAME WAS NOT BEING PULLED DOWN. CLEANED UP MESS. PARKED UNIT.		
	Model #	Dir Sub Hrs	1.00	Sub Labor Amt \$150.00
	Serial #	Appr Hrs	1.00	Appr Labor Amt \$150.00
	Notes			

Submitted	Labor Amt	\$375.00	Approved	Labor Amt	\$300.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$375.00		Total	\$300.00

DEALER **DATE**

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**

SIGNATURE

All repairs described have been inspected and are satisfactory.