

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13919

Date In:	07 AUG 26	Author:	DMCGINLEY
Promised Date:	14 AUG 26	Stock No:	11675
:	:	Year:	2027
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	REFLECTION 150 SERIES
:	MIDDLEBURY, IN	Model:	250ML
Postal/Zip:	46540	Miles/Hrs:	:
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	25 JUN 26	:	:
Delivery Date:	13 JUL 26	:	:
InService Date:	:	:	:
Serial#:	573FR3025V3356574	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT:	Customer states they found a water leak under the window in the slideout. Later during the rain storm the water leak was apparent above the window. The customer found the eternabond tape on the roof of the slide to t-moulding is not adheared well and suspects this as the entry point.	W	1020 GRAND
	CAUSE:	The seal on the window is not long enough as shown in the pictures which is letting water come in during a heavy rain		
	CORRECTION:	Would need a new seal or a window REQ: 1 HOUR FOR CLEANING AND RESEALING REQ: 3.5 FOR REPLACING ETERNAABOND AND CLEANING OLD RESIDUE OFF		
2	COMPLAINT:	PLASTIC ON LEFT RECLINER TOWARDS BOTTOM HAS A "SLICE" IN IT	W	1020 GRAND
	CAUSE:	Slice on the plastic cover for the foot part of the recliner		
	CORRECTION:	Would need a new recliner section REQ: 1 HOUR TO REPLACE RECLINER SECTION		
3	COMPLAINT:	TANK SENSORS READING HIGHER THAN IT SHOULD	I	SEP POLIC
	CAUSE:	CMR stated the tank sensors are reading higher than they should did not find any reason why they were fill them up, drained them out and all red empty		

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
CORRECTION: No correction needed at this time
            BILLED INTERNAL. CUSTOMER WAS TOLD THEY
            WERE NOT GOING TO LOOK AT THIS AS THEY
            HAD A CONVERSATION WITH THE SA UPON DROP
            OFF ABOUT TOILET PAPER BEING STUCK ON
            THE UNIT AND THERE NOT BEING A REASON TO
            LOOK AT IT. -RB
4  COMPLAINT: FRONT COMPARTMENT CAULK BY WATER INLETS  W    1020    GRAND
            IS DONE POORLY
CAUSE:      The caulking around the front
            compartment, water inlet does not look
            like the sealant adhered to it very well
CORRECTION: Would need to be taken off, cleaned and
            resealed REQ: .40 TO RESEAL/CAULK
            COMPARTMENT APPROVED FOR 0.4
5  COMPLAINT: WOULD LIKE TO VERIFY SOLAR IS WORKING -  E    16967    NOLDE
            MATT
CAUSE:      1001 CUSTOMER REQUESTED      Make sure
            solar was working
CORRECTION: Solar is working. I have a picture of it
            on and off with my meter.
6  COMPLAINT: CUSTOMER STATES ETERNABOND ON THE ROOF  W    1020    GRAND
            OF THE SLIDE IS NOT ADHERED WELL
CAUSE:      TAPE IS NOT ADHERED WELL
CORRECTION: WILL NEED TO BE REPLACED REQ: 3.5 HOURS

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Job # Part No   Description      PARTS      Bill to   Qty    Price    Total
*****
1      8220103933 TAPE - PFL: ETERNABOND - B W-1020      9      1.08      9.72
1      146877      NOVAFLEX SEALANT WHITE      W-1020      1      9.28      9.28

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Job# Lab Code Description    LABOUR    Mech Bill to    Hrs    Rate    Total
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1 WARR      MANUFACTURER WARRANTY    JL    W-1020      0.00    140.00    0.00
2 WARR      MANUFACTURER WARRANTY    JL    W-1020      0.50    140.00    70.00
3 WARR      MANUFACTURER WARRANTY    JL    I-SEP      0.00     70.00     0.00
4 WARR      MANUFACTURER WARRANTY    JL    W-1020      0.50    140.00    70.00
5 WARR      MANUFACTURER WARRANTY    JL    E-16967     0.50    130.00    65.00
1 WARR      MANUFACTURER WARRANTY    JL    W-1020      0.50    140.00    70.00
3 WARR      MANUFACTURER WARRANTY    JL    I-SEP      0.04     70.00     2.80
3 WARR      MANUFACTURER WARRANTY    JL    I-SEP      0.46     70.00    32.20
1 RV30M-8   WINDOW R&R OVER 400 SQ TD    W-1020      0.00    140.00     0.00
1 WARR      REPLACE ETERNABOND TAP      W-1020      0.00    140.00     0.00
2 WARR      REPLACE RECLINER SECTI      W-1020      0.00    140.00     0.00
4 RV31B-5   COMPARTMENT DOOR RESEA TD    W-1020      0.24    140.00    33.60
1 RV30M-8   WINDOW R&R OVER 400 SQ TD    W-1020      1.00    140.00   140.00
1 RV30M-8   WINDOW R&R OVER 400 SQ TD    W-1020      0.00    140.00     0.00

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
   4  RV31B-5   COMPARTMENT DOOR RESEA TD  W-1020    0.16   140.00   22.40
   6  WARR      REPLACE ETERNABOND TAP      W-1020    0.00   140.00    0.00

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Job #  Excode   Description  EXTRAS      bill to    Qty    Price    Total
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   3   SSE      SHOP SUPPLIES - EXTERNAL  I-SEP      1.00     4.88     4.88

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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E   16967         0.00      65.00      0.00      0.00      3.58     68.58
I   SEP          0.00      35.00      0.00      4.88      0.00     39.88
W   1020         19.00     406.00      0.00      0.00      0.00    425.00

      Totals         19.00     506.00      0.00      4.88      3.58     533.46

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&k2S
&k0S