



Dealer / OEM Support Claim Information

Claim Start Date \_\_\_\_\_ OEM Forest River OEM Authorization Number \_\_\_\_\_  
Comp. Vin 4X4TCKR20Mko71791 Date of Purchase 12-12-20 Dealer Contact Bert Hoffman  
Dealer American RV center Dealer Phone # 8128675200 Dealer Email Address \_\_\_\_\_  
Dealer Address 600 E Baseline RD City Evansville State IN Zip Code 47725  
If Dealer is in Canada \_\_\_\_\_ Broker Name \_\_\_\_\_ Phone \_\_\_\_\_ Contact \_\_\_\_\_

Product Information

Model# WD-282F WDC-BS Serial # CN2009060952

Description of Problem: (S) compressor isn't running. Proper voltage through all connections and both circuit boards. Replaced compressor board and it still

isn't running - Compressor is not drawing any Amps.

Do the lights come on when the door is open? Yes  No   
If no, is there 12v at the terminal connection? Yes  No

If yes, check all connections at circuit board and compressor board to ensure they are secure. If no, check the fuse in the power center

What are the results of the findings? The Vol tag of the white and Blue wires is 13.66

Is the compressor running?

Yes

No

If yes, how many amps is it drawing? \_\_\_\_\_

If 2-3 amps, check copper lines for corrosion or leaks (Provide photo's of evidence)

If 6 amps or above, is the freezer fan running?

Yes

No

If yes, is the evaporator frozen over?

Yes

No

If yes, thaw by unplugging the refrigerator and letting sit until unthawed. Power up the fridge and re-test.

If no, check the seals on the refrigerator and the freezer. Check by placing a flashlight inside the compartment & closing the doors. Is there any light shining through?

Yes

No

Refrigerant Factor

R134A

R600A

(Can be found on the data tag of the refrigerator)

Door Hinge Side

Left

Right

If it is determined that a refrigerator will need to be replaced will a lift gate be needed?

Yes

No

This Area to be completed by a Way Rep

Resolution

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Shipping Company

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ETA

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Tracking #

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BOL #

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Shipping Cost

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Invoice Cost

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