

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 80522
MANUFACTURER'S CLAIM #:

Manufacturer: 1862 - THE DOMETIC CORP
Customer: 53786 - KEVIN HEMMER
Address: 8377 N SR 161
GENTRYVILLE, IN
47537
Phone: 812-403-0007
Stock Number: 2026 3 HORSE GOOSENECK
VIN:
Mileage:
Auth. No:
Warr. Date:

HIN: SER#: 7MH375Y21S1002878
Work Order Comp: 27 JUL 26
Dealer #:
Work Order Date: 06 JUL 26 Inv #: 433673

WO # Job # Description JOB INFORMATION

80522 1 CUSTOMER ADVISES THAT THE WATER HEATER WILL HEAT, BUT ONCE IT
SHUTS OFF, IT MAY OR MAY NOT COME BACK ON TO HEAT. CUSTOMER IS
ONLY AWARE OF WH BEING ABLE TO RUN ON LP, HE'S NOT SURE IF IT
RUNS ON ELECTRIC AS WELL.. KENTUCKY LAKE TRAILER SALES CALLED AND
ASKED IF WE WOULD LOOK AT THE WATER HEATER. IT IS STILL UNDER
WARRANTY WITH DOMETIC. ONCE THIS IS DIAGNOSED, SE BH FOR PRE AUTH
BEFORE STARTING REPAIRS.
Water heater thermostat not working
I turned on the water heater. The water heater ran for a long
time and never shut off. I started scanning the water heater and
taking temperature of water coming out of the kitchen sink. Water
at the kitchen sink exceeded 140 degrees and the water heater
would not stop heating. The thermostat needs replaced. I filled
out paperwork for warranty. I let the water heater run again for
warranty to get a temperature of the water at the pop off valve.
I was able to get 167 degrees with water running out of the pop
off valve before the E.C.O. shut the system off. The water was to
hot to get a higher reading. It was burning my hand at the valve.
I removed the old thermostat and ECO. I installed a new set of
thermostat and ECO. I turned on the water heater to test it. I
let the water heater heat up and shut off on its own. I turned on
the hot water and after about 15 seconds of having the hot water
on, the water heater fired again. It is now working properly.

Part No Job# Description PARTS Qty Price Total

DOM91447 1 ATWOOD ECO & TSTAT 1.00 13.46 13.46

Claim : 80522

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*****
Part No      Job#  Description      PARTS      Qty      Price      Total
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*****
Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00      195.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.75      195.00      146.25
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00      195.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00      195.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00      195.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00      195.00      0.00
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*****
Excode    Job#  Description      EXTRAS      Qty      Price      Total
*****
SS        1    SHOP SUPPLIES      1.00      41.07      41.07
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Parts Total:      13.46
Labour Total:     146.25
Sublet Total:      0.00
Extras Total:      41.07
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>>>> Claim Total: 200.78

Customer Signature: _____

Date: _____