

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1019259
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC27NX155487
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT274BRB
JON A FEHRENBACHER		DEALER RO #	67240
15600 TRAPP RD		CLAIM START DATE	04/26/2022
Evansville, IN 47720		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	03/29/2022	WARRANTY EXPIRATION DATE	03/29/2023

Claim Line Details

Labor

Line# 1

Operation Code

20-66-01-00-002294

Operational Description

Screen Door - Exterior/Entry Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-04-26 16:12:19 :: THE REAR EXTERIOR DOOR GOING INTO THE BATHROOM WILL NOT CATCH WHEN CLOSING. THE REAR EXTERIOR DOOR GOIUNG INTO THE BATHROOM WILL NOT CATCH WHEN CLOSING. Checked operation of rear exterior door. When paddle handle is locked, the door can be opened from the outside without unlocking. Added washers behind latch plate to allow lock plunger to catch and lock. Then screen door hits latch and will not open or close. Removed washers and screen door opens and closes ok. But paddle handle will open from outside when locked. Complete door assembly needs replaced.

Model #

Serial #

Dlr Sub Hrs

Appr Hrs

3.10

1.00

Sub Labor Amt

Appr Labor Amt

\$465.00

\$150.00

Notes

provide pics showing the issue and why it needs to be replaced

PHOTOS HAVE BEEN UPDATED

PLEASE ADVISE THIS UNIT HAS THE STUFF AROUND THE DOOR THAT MAKES IT REALLY HARD TO GET OFF AND 1 HR IS NOT ACCEPTABLE I WILL ACCEPT .1 FOR THE DECAL

per our emails, please replace the screen door and adjust

Submitted	Labor Amt	\$465.00	Approved	Labor Amt	\$150.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$465.00		Total	\$150.00

DEALER _____ DATE _____
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE
All repairs described have been inspected and are satisfactory.