



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 67232  
Promised Date: 06 MAY 22

### CUSTOMER WORK ORDER

WO #: 67232

Customer: 1000 - BASDEN'S AMERICAN  
RV -  
Tag:  
Author: BH  
Location: 0531 CLOSE

Stock #: 11086  
Stock Desc: 2022 5W FOREST RIVER  
SABRE 37FLL  
Chassis #: 5TZ3SR2B2N6111193  
Serial #: 5TZ3SR2B2N6111193  
Mileage: 0  
Licence:

Invoice #:  
Date In: 25 APR 22  
Promised: 06 MAY 22  
Date Sched:  
Completed: 31 MAY 22  
Warr. Date:

#### Job #PDINFW - Internal

COMPLAINT: Transferred to BAS\*67313 on 03 MAY 22  
Estimate amount was 0.00  
PDI - NEW FIFTH WHEEL

CAUSE: pdi

CORRECTION: checked tire pressure,brakes,all lights,electrical system,water and plumbing system,filled and drained holding tanks, dewinterized, checked function for all appliances,documented all model and serial numbers available, filled lp tanks,ran lp leak test, sealed roof with dicor as needed. slide ski needs replaced on rear kitchen slide. waiting on parts and approval. 5/2/22.

#### Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

**Subtotal for Job #PDINFW: 0.00**

#### Job #1 - Warranty

COMPLAINT: OUTSIDE REFRIDGERATOR DOOR HITTING SCREWS

CAUSE: mounting screw is hitting the bottom of the door.

CORRECTION: removed screw under door. got a flat head screw and installed. door was still hitting. added a shim at the bottom door hinge. door clears screw.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	15.00

**Subtotal for Job #1: 15.00**

#### Job #2 - Internal

COMPLAINT: DRIVER STATES BRAKES NOT WORKING PROPERLY

Customer #: 1000  
BASDEN'S AMERICAN RV,





CAUSE: raised each tire up to see if brakes were working. all brakes are engaging and are pulling normal amperage. all brakes are not making contact with drums and need to be adjusted so that they are making contact.

CORRECTION: pulled plug off back. adjusted brakes as needed.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
<b>Subtotal for Job #2:</b>			<b>0.00</b>

**Job #3 - Warranty**

COMPLAINT: BED ROOM WALL BOARD LOOSE AT SEAM BELOW WINDOW OFF DOOR SIDE

CAUSE: PANEL CAME LOOSE. NEED TO SECURE TO WALL.

CORRECTION: SECURED PANEL WITH BRAD NAILS AND FILLED HOLES WITH PUTTY.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	30.00
<b>Subtotal for Job #3:</b>			<b>30.00</b>

**Job #4 - Warranty**

COMPLAINT: SLIDE SKI ON THE FLOOR ON THE FRIDGE SLIDE SIDE IS TORN AND NEEDS TO BE REPLACED

CORRECTION: FIND UNIT ON SLAES LOT AND CLOSE UP, BRING IN, OPEN SLIDEROOM, GET JACK AND CUT BOARD TO USE TO LIFT SLIDEROOM OFF OF SLIDE PLATE, FOUND 2 SCREWS STIKING UP ABOVE SLIDE PLATE, JACK ROOM UP AND GOT 3/4 IN SPACE BETWEEN SCEW HEAD AND SLIDEROOM FLOOR, GET A #2 BIT AND CUT DOWN TOO FIT TOOL TO 3/4 IN, USE 90 DEG PIC TO GET PLASTIC AND WOOD OUT OF SCREW HEADS, WORK TOOL UNDER SLIDEROOM FLOOR AND IN TO SCREW HEADS, USE FLAT SCREW DRIVER TOO HOLD BIT IN SCREW HEADS AND SCREW IN BY HAND 1/4 OF TURN AT A TIME GET BOTH SCREWS BELOW TOP OF SLIDE PLATE, INSTALL NEW SLIDE SKI, TEST ROOM AND CLOSE UP AND PULL BACK TO SLES LOT AND OPEN UP

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	75.00

<b>Parts</b>				
Part #	Description	Qty	Price	Total
20X38656A	TRIM, SKI 2.5" x 4	1.00	3.68	3.68
20X38655A	TRIM, SKI 2.5" x 4	1.00	5.43	5.43

<b>Other Services</b>				
Code	Description	Qty	Price	Total
FRT	UPS-SKIS	1.00	15.99	15.99
<b>Subtotal for Job #4:</b>				<b>100.10</b>

**Job #5 - Warranty**

COMPLAINT: INSIDE SPEAKER NOT WORKING

CAUSE: REMOVED RADIO AND FOUND THE WIRE CONNECTOR CAME LOOSE

CORRECTION: SECURED WIRES AND INSTALLED RADIO.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	45.00



Subtotal for Job #5: 45.00

**Job #6 - Warranty**

COMPLAINT: ENTRANCE DOOR BOWED AT TOP AND BOTTOM

CAUSE: top and bottom of door are bowed in towards the door frame.

CORRECTION: took 2 pieces of wood and taped to the inside of the door where it was bowed in. shut the door and pushed around top and bottom the pull the door away from the frame.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	45.00

Subtotal for Job #6: 45.00

Parts Total: 9.11  
 Labour Total: 210.00  
 Sublet Total: 0.00  
 Extras Total: 15.99  
**WORK ORDER TOTAL: 235.10**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 01 Jun 2022

Customer Signature : \_\_\_\_\_

W/O: 672  
 Promise  
 Date: 06 MAY 22



Customer #: 1000  
 BASDEN'S AMERICAN RV,

