

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS
 CLAIM

Authorized
 1027026

CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT3SR2B2N6111193
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 062 / 062C
 ITEM # SRF37FLL-C
 DEALER RO # 67232
 CLAIM START DATE 05/03/2022
 CLAIM END DATE 01/01/1900

Labor rate: \$150.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 70-469-02-00-004029 Door Latch or Catch - Appliances/Refrigerator (Furrion)/Adjust/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-05-03 07:53:48 :: OUTSIDE REFRIDGERATOR DOOR HITTING SCREWS mounting screw is hitting the bottom of the door. removed screw under door. got a flat head screw and installed. door was still hitting. added a shim at the bottom door hinge. door clears screw.

Model #	CL1.6B	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	NA	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 10-13-01-00-000260 Black or White Plastic Slide Out Skis - Frame & Chassis/Slide Out System/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-05-03 08:13:45 :: SLIDE SKI ON THE FLOOR ON THE FRIDGE SLIDE SIDE IS TORN AND NEEDS TO BE REPLACED SLIDE SKY IS COMING OFF AND NEEDS TO BE REPLACED ALSO CHECK TO MAKE SURE NOTHING IS DAMAGING IT REPLACE SLIDE SKI

Model #		Dlr Sub Hrs	1.00	Sub Labor Amt	\$150.00
Serial #		Appr Hrs	0.50	Appr Labor Amt	\$75.00

Notes

.Time allowed. thanks

Labor

Line# 3 **Operation Code** **Operational Description**
 30-102-12-00-002691 Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-05-03 08:15:29 :: BED ROOM WALL BOARD LOOSE AT SEAM BELOW WINDOW OFF DOOR SIDE PANEL CAME LOOSE. NEED TO SECURE TO WALL. SECURED PANEL WITH BRAD NAILS AND FILLED HOLES WITH PUTTY.

Model #		Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #		Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

PROVIDE BETTER PIC SHOWING THE CONCERN. MAYBE A STRAIGHT EDGE WOULD HELP SHOW THE CONCERN?
 DRAWED A PIC WHERE THE WALL BOARD WAS LOOSE

Labor
Line# 4

Operation Code
70-148-24-00-001705

Operational Description
Speaker Wiring - Appliances/Radio/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-05-03 08:10:37 :: INSIDE SPEAKER NOT WORKING
REMOVED RADIO AND FOUND THE WIRE CONNECTOR CAME LOOSE SECURED WIRES AND INSTALLED
RADIO.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

Labor
Line# 5

Operation Code
20-66-24-00-000658

Operational Description
Entry Door - Exterior/Entry Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-05-03 08:17:47 :: ENTRANCE DOOR BOWED AT TOP
AND BOTTOM top and bottom of door are bowed in towards the door frame. took 2 pieces of wood and
taped to the inside of the door where it was bowed in. shut the door and pushed around top and bottom the
pull the door away from the frame.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

PROVIDE PIC OF THE ENTRY DOOR TAG. THANKS
DOOR TAG UPDATED

Submitted

Labor Amt	\$285.00
Parts & Freight	\$0.00
Total	\$285.00

Approved

Labor Amt	\$210.00
Parts & Freight	\$0.00
Total	\$210.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.