



Phone: (423) 235-1167  
Toll Free: (877) 635-1167  
Fax: (423) 235-1176

1202 Idell Road  
Bulls Gap, TN 37711

WO #: 27467 (Appointment Date: 20 JUL 2026 - Time: 09:00am)

Customer: 68842 - MORROW, MIKE  
Address: 1704 COOKS VALLEY ROAD  
KINGSPORT, TN  
37664

Home Phone: 423-292-3906

Work Phone:

Author: S.DAVIS

Location: IH

Invoice #:

Stock #:  
Stock Desc: 2025 TT FOREST RIVER NOBO  
NBT19.4  
Model: NBT19.4  
Serial #: 5NHTRDU19SD210599  
Chassis #:  
Mileage:  
Key #:  
Req'n #: 62946  
License #:  
Trim:

Purchase Date:  
Date In: 17 JUL 26  
Promise Date:  
Promise Time:  
Schedule Date:  
Completed: 11 AUG 26  
Warr. Date:

### Job #1 - Warranty

COMPLAINT: CENTER HUB CAP MISSING THIS CAP IS BLACK

CAUSE: TECH VERIFIED THE CENTER DUST CAP IS MISSING ON DS WHEEL

CORRECTION: REMOVE WHEEL AND INSTALL NEW CENTER DUST CAP  
LABOR .50

CUST STATED THE UNIT HAS A VIN NOTE WITH FOREST RIVER ABOUT THIS WORK

### Labor

| Job # | Description           | Hours | Total |
|-------|-----------------------|-------|-------|
| 1     | REPAIRED AND REPLACED | 0.50  | 87.50 |

### Parts

| Part #     | Description                                     | Qty  | Price | Total |
|------------|-------------------------------------------------|------|-------|-------|
| F100068572 | COVER, CENTER SNAP-IN - BLACK<br>*SUSIC-60-BLK* | 1.00 | 1.72  | 1.72  |

### Other Services

| Code | Description      | Qty  | Price | Total |
|------|------------------|------|-------|-------|
| FRT  | FREIGHT ON PARTS | 1.00 | 20.06 | 20.06 |

**Subtotal for Job #1: 109.28**

### Job #2 - External

VIN NOTE WITH FOREST RIVER FOR CUST T BE ABLE TO TURN WARRANTY WORK IN AFTER EXP DATE

### Other Services

| Code | Description            | Qty  | Price | Total |
|------|------------------------|------|-------|-------|
| SSE  | SHOP SUPPLIES EXTERNAL | 1.00 | N/C   | N/C   |

**Subtotal for Job #2: 0.00**

### Job #3 - Warranty

COMPLAINT: SLIDE OUT SWITCH IS INOP CUST CAN PRESS IT AND IT WILL WORK ONE TIME AND THE NEXT IT WILL NOT WORK WHEN CUST TRIES TO RUN IT IN AND OUT

CAUSE: TECH RAN SLIDE IN AND OUT MULTIPLE TIMES ON DIFFERENT OCCASIONS AND DAYS AND COULD NOT DUPLICATE ISSUE AT THIS TIME.

CORRECTION: NO WORK PREFORMED AT THIS TIME

W/O: 27467

Customer #: 68842  
MORROW, MIKE

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: CUST STATED THERE IS ALOT OF MOVEMENT WITH THE FURNACE WHEN TRAVELING HE STATED IT IS NOT SECURED IN PLACE CORRECTLY

CAUSE: TECH VERIFIED THE FURNACE WAS HANGING OUT IN THE FLOOR AT TIME OF INSPECTION.

CORRECTION: TECH INSTALLED 2 SCREWS AND RESECURE BACK INTO PLACE.  
TECH DID NOT GET PHOTOS

Subtotal for Job #4: 0.00

Job #5 - External

COMPLAINT: CHECK TANK LEVELS CUST STATED THE LEVELS ARE SHOWING FULL ON PANEL AFTER HE EMPTIES  
HE DECLINED A TANK FLUSH  
CHECK AND ADVISE IF ANY ISSUES CAN BE FOUND

CORRECTION: TECH EMPTIED TANK AND SEDIMENT CAME OUT. RECOMMEND FLUSHING TANK, NO FURTHER TESTING CAN BE DONE UNTIL THE TANK IS FLUSHED. CUST DENIED THIS SERVICE AT DROP OFF

Subtotal for Job #5: 0.00

Parts Total: 1.72  
Labour Total: 87.50  
Sublet Total: 0.00  
Extras Total: 20.06  
**WORK ORDER TOTAL: 109.28**

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : \_\_\_\_\_

Date: 11 Aug 2026

W/O: 27467



Customer #: 68842  
MORROW, MIKE

