

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 80677
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 56544 - RICHARD LEMIEUX
Address: 7805 JOEST RD WADESVILLE, IN

47638

Phone: 812-430-4560

Stock Number: 11635 - 2026 COUGAR HALF-TON 22MLS 4YDTCGK21TV500085

VIN: 4YDTCGK21TV500085 HIN:

SER#: 4YDTCGK21TV500085

Mileage: 0

Work Order Comp: 07 AUG 26

Auth. No:

Dealer #: 1194

Warr. Date: 19 MAR 26

Work Order Date: 23 JUL 26

Inv #: 433604

WO # Job # Description JOB INFORMATION

80677 1 THE AWNING MOTOR IS STRIPPED OUT. CUSTOMER ADVISES THAT IT WENT
OUT ON LAST CAMPING TRIP, BUT IT WOULD NOT RETRACT. CUSTOMER HAD
TO MANUALLY ROLL AWNING IN TO GET TRAILER TRAVEL READY. ALL PARTS
THAT CUSTOMER HAD TO REMOVE TO GET AWNING IN ARE IN A BUCKET IN
THE FRONT STORAGE COMPARTMENT.
Awning motor gear box
Went inside and pushed the button to extend the awning then
retracted the awning bit it popped and wouldn't move. Had a tech
push the retract button while I grabbed the awning tube and
rolled it up. Received a new drive head assembly. Ran the awning
with a drill and pulling. Tied off the awning arm. Unscrewed the
set screw and arm screw. Unplugged the power from the awning
drive head. Plugged in the new drive head assembly. Bolted on the
drive head. Put in the set screw for the awning tube. Screwed on
the cover. Ran the awning out and in. Put the damaged drive head
in the warranty department

Part No Job# Description PARTS Qty Price Total

593696 1 RIGHT HAND DRIVE ASMY. 1.00 450.58 450.58

Lab Code Job# Description LABOUR Hrs Rate Total

Z990 1 MISC LABOUR CODE (EXTERNAL) 0.60 190.00 114.00
Z990 1 MISC LABOUR CODE (EXTERNAL) 0.10 190.00 19.00

Claim : 80677

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*****
Lab Code  Job#  Description      LABOUR              Hrs      Rate      Total
*****
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*****
Excode    Job#  Description      EXTRAS              Qty      Price      Total
*****
SS         1    SHOP SUPPLIES          1.00      0.00      0.00
FRT        1    FRT - HEAD ASSY          1.00     12.55     12.55
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Parts Total:      450.58
Labour Total:     133.00
Sublet Total:       0.00
Extras Total:      12.55
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>>>> Claim Total: 596.13

Customer Signature: _____

Date: _____