

Pre-Authorization

Pre-Authorization number PA03106052 Reference no: 67169 Status: Approved Approved by stuml Approved date 4/27/2022
 Servicing Name Address VIN Retail sold on
 Dealer

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDF38529MA743036	4/16/2021					
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6103015A	Kitchen Sink - Drain	0.00	0.50	0.20		1	0.20	Complaint:THE KITCHEN P TRAP CAME UNDONE, CUSTOMER RECONNECTED AND SAYS IT FEELS TIGHT OR MISALIGNED, LOOK AT THE DAMAGE FROM LEAKING Cause:FOUND P TRAP LOOSE Correction:TIGHTEN ALL FITTINGS DOWN . RAN WATER AND NO LEAKS. WOOD LOOKS OK KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2	5100619A	Breaker, 120V - R	0.00	5.00	5.00		1	0.20	Complaint:THE HALL WAY FUSES KEEP BLOWING AS SOON AS YOU HAVE POWER BATHROOM AND HALL LIGHTS Cause:MISWIRED Correction:I STARTED BY PULLING THE FUSE BOX OUT AND FOLLOWING THE WIRES THAT GO TO THE FUSES THAT BLOW. I FOUND THAT FUSE #2 HAD 4 WIRES CRIMPED TOGETHER BEHIND THE FUSE PANEL. I REMOVED THE CRIMP CAP SO THAT I COULD TEST EACH WIRE. I WAS ABLE TO GET EVERYTHING WORKING WITH 3 OF THE 4 WIRES HOOKED UP. I CHECKED TO SEE IF THE WIRE THAT I DID NOT HOOK UP WAS SHORTED TO GROUND. IT WAS SHORTED TO +12 VOLT. AS SOON AS I TESTED THE LOAD ON THE WIRE, IT BLOW THE FUSE #7. I FOLLOWED THE WIRE THAT GOES TO FUSE #7 AND FOUND THAT IT POWERED THE LIGHTS AND RADIO IN THE REAR LEFT SLIDE. I REMOVED THE FIREPLACE TO FOLLOW THE WIRE UP TO THE RADIO. BEHIND THE RADIO, THE POWER WIRE HAD 4 WIRES IN ONE CRIMP CAP. I ALSO SEEN THAT THE RADIO NEEDED REWIRED. THE WIREING WAS COMMING APART ON THE RADIO HARNESS. I REWIRED THE RADIO AND TESTED ALL OF THE POWER WIRES TO SEE IF THEY WERE GROUNDED. ALL OF THE WIRING TESTED GOOD. I STARTED PULLING DOWN THE UNDER BELLY TO FOLLOW BOTH THE FUSE #7 WIRE AND THE GREEN WIRE I

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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									REMOVED FROM THE FUSE #2 WITH POWER ON IT. I FOUND THAT THE GREEN WIRE WENT BACK UNDER THE REAR LEFT SLIDE AND WAS HOOKED UP TO THE PINK #7 FUSE WIRE. I WAS ABLE TO REMOVE THE GREEN WIRE FROM THE 2 PINK WIRES AND EVERYTHING TESTED GOOD AFTER. THE GREEN WIRE WAS NOT NEEDED. IT WAS BACK FEEDING FROM AND TO FUSES #2 AND #7. I PUT EVERYTHING BACK TOGETHER AND TESTED AGAIN. EVERYTHING IS STILL WORKING AFTER REPAIR.
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