



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 67164
Promised Date: 30 APR 22

CUSTOMER WORK ORDER

WO #: 67164

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: P.HUNT
Location: 0531 SEE IF THIS CAN BE
CLOSED

Stock #: 11169
Stock Desc: 2022 5W KEYSTONE
MONTANA 3121RL
Chassis #: 4YDFM0R2XN4702830
Serial #: 4YDFM0R2XN4702830
Mileage: 0
Licence:

Invoice #:
Date In: 22 APR 22
Promised: 30 APR 22
Date Sched:
Completed: 31 MAY 22
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: Transferred to BAS*67307 on 02 MAY 22
Estimate amount was 0.00
PDI - NEW FIFTH WHEEL

CAUSE: PDINFW - PDI NEW FIFTH WHEEL.

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 110 psi. Operated auto leveling jacks and reset to level. Checked power cord. Checked roof and both awnings. Checked entrance door and all compartment doors. Checked all interior lights. Checked converter output. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Removed all packaging from refrigerator and all appliances. Checked all windows and blinds. Checked all cabinets and drawers. Added water to fresh water tank. Flushed all antifreeze from water lines and faucets. No outside grille connection. Had to make up fitting to connect to end of LP line. Performed LP drop test and set LP pressure at 11 in.wc. Filled all holding tanks and checked monitor panel. Checked all appliances. Checked TV Antenna, both TV's, Radio and Fireplace. TV would not pick up channels inside shop. Will move outside and check again. TV's will not pick up channels outside of building. Drained all holding tanks, including water heater.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
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Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Warranty

COMPLAINT: BEDROOM SLIDING DOOR DON'T LATCH. NOTED ON DEL

CAUSE: BEDROOM SLIDING DOORS WON'T LATCH. NOTED ON DELIVERY.

CORRECTION: Checked bedroom sliding closet doors. Neither door will latch closed. Latch pins do not



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BASDEN'S AMERICAN RV,



line up with hole socket. Adjusted top rollers on both doors to prevent doors from dragging when opened and closed. Remounted latch sockets to allow lock pins to drop in place.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	30.00
Subtotal for Job #1:			30.00

Job #2 - Warranty

COMPLAINT: CITY WATER FILL LEAKS ON BACK SIDE

CAUSE: CITY WATY FILL LEAKS ON BACK SIDE.

CORRECTION: Removed access panel that covers back of water panel. Found leak coming from back of city water fill fitting. Tightened fitting. Checked for leak at fitting. Not leaking now. Remounted panel covering back of water panel.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	45.00
Subtotal for Job #2:			45.00

Job #3 - Warranty

COMPLAINT: TV'S WILL NOT PICK UP CHANNELS

CAUSE: TV's WILL NOT PICKUP CHANNELS.

CORRECTION: TV will not pick up channels inside shop or outside shop. Removed Wineguard 360 from its mounting on roof. and checked power board for light. Light was on. Checked coax cable at antenna. Center looks like it is covered with something. Replaced coax end. Did not change anything. Still no channels. Removed Key Signal Controller from compartment wall. Checked coax cable up to antenna. It is good. Checked all coax cables from controller to Both TV locations. All good. Checked coax cables from wall plates to TVs. All good. Temporary installed a regular TB booster next to Key unit. Connected antenna coax and coax to rear TV to temp booster. Ran a channel scan and temp booster picked up 12 channels inside shop. Key Signal Controller is bad and needs replaced. 4/29/2022: Turned in parts request for a new controller.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	525.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	2.00	6.33	12.66
606664	Antenna - Multisou	1.00	80.91	80.91

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SIGNAL CONTROLLER	1.00	11.76	11.76
Subtotal for Job #3:				630.33

W/O: 674
Promis Date: 30 APR 22



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W/O: 6-3-22
Promise Date: 30 APR 22

Parts Total:	93.57
Labour Total:	600.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	705.33

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Jun 2022



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