

Pre-Authorization

Pre-Authorization number PA03112375 Reference no: 67164 Status: Approved Approved by steic Approved date 5/2/2022
 Servicing Name Address VIN Retail sold on Dealer

1194	Basden's American RV				Basden's American RV 600 E Baseline Rd Evansville, IN 47725		4YDFM0R2XN4702830			
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction	
1	3201014F	Door - Interior Slic	0.00	0.30	0.20		1	0.20	Complaint:REPLACED WITH NEW SHOWER HEAD Cause:BEDROOM SLIDING DOORS WON'T LATCH. NOTED ON DELIVERY. Correction:Checked bedroom sliding closet doors. Neither door will latch closed. Latch pins do not line up with hole socket. Adjusted top rollers on both doors to prevent doors from dragging when opened and closed. Remounted latch sockets to allow lock pins to drop in place. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.	
2	6100615A	City Water Entry -	0.00	0.30	0.30		1	0.20	Complaint:CITY WATER FILL LEAKS ON BACK SIDE Cause:CITY WATY FILL LEAKS ON BACK SIDE. Correction:Removed access panel that covers back of water panel. Found leak coming from back of city water fill fitting. Tightened fitting. Checked for leak at fitting. Not leaking now. Remounted panel covering back of water panel.	
3	5105806B	Coax, Key TV - Di	0.00	3.50	3.50		1	0.30	Complaint:TV'S WILL NOT PICK UP CHANNELS Cause:TV's WILL NOT PICKUP CHANNELS. Correction:TV will not pick up channels inside shop or outside shop. Removed Wineguard 360 from its mounting on roof. and checked power board for light. Light was on. Checked coax cable at antenna. Center looks like it is covered with something. Replaced coax end. Did not change anything. Still no channels. Removed Key Signal Controller from compartment wall. Checked coax cable up to antenna. It is good. Checked all coax cables from controller to Both TV locations. All good. Checked coax cables from wall plates to TVs. All good. Temporary installed a regular TB booster next to Key unit. Connected antenna coax and coax to rear TV to temp booster. Ran a channel scan and temp booster picked up 12 channels inside shop. Key Signal	

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
									Controller is bad and needs replaced. 4/29/2022: Turned in parts request for a new controller.
									KRV - VCB
Pre-Authorization number PA03112375					4.00				

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