

RE: 11217 - 2022 TT RIVERSIDE RV RETRO 165 Ser#: 59CCC4812NL005729 RO 67160

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 5/2/2022 12:39 PM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Hi Ben,

Auth. # 050222-5 for .90 hrs. labor

- 1 - .20 RR Refer Door Handle
- 2 - .10 tighten screws and adj latch
- 3 - .40 RR striker plate and tighten strut
- 4 - .20 RR Shower head



Thank you and have a good day,

Laura Kay Meyers

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Friday, April 29, 2022 4:49 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 11217 - 2022 TT RIVERSIDE RV RETRO 165 Ser#: 59CCC4812NL005729 RO 67160

1. FRIDGE DOOR HANDLE WILL NOT OPEN AND IS CRACKED

- a. FRIDGE DOOR HANDLE WOULDNT OPEN. IT WAS STUCK DUE TO CRACKED AND BINDED HANDLE
- b. REPLACED AND INSTALLED NEW REFER HANDLE
 - i. LABOR 0.3

2. SCREEN DOOR WILL NOT LATCH

- a. SCREEN DOOR WOULD NOT LATCH DUE TO NIT BEING SCREWED IN RIGHT
- b. TIGHTENED UP SCREWS AND ADJUSTED LATCH

i. LABOR 0.1

3. MAIN DOOR BOWED OUT AT THE BOTTOM

- a. MIN DOOR BOWED DUE TO STRIKEPLATE BEING BENT CAUSING DOOR NOT TO LATCH PROPERLY ALONG WITH DOOR STRUT BEING LOOSE
- b. BENT STRIKE PLATE BACK, TIGHTEN DOWN THE SCREWS AND TIGHTEN DOWN THE DOOR STRUT

i. LABOR 0.4

4. THE SHOWER HEAD IS BUSTED.

- a. SHOWER HEAD WAS LEAKING DUE TO CRACK/BUSTED CONNECTION
- b. REPLACED WITH NEW SHOWER HEAD

i. LABOR 0.6

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

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****OUR PHONES SYSTEM DOES NOT ACTIVATE UNTIL 9 A.M. CENTRAL****

I'M NOT YELLING AT YOU. OUR SYSTEM ONLY RECOGNIZES CAPITAL LETTERS