



Warranty Authorization Form

Date: 5/3/2022

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 16874 Unit: 7M5FV4432NA006354
Series: Valor Model: 2022VAL41V15
Notes:
Status: Approved

Dealer Information

American RV (812) 867-5200	Basden RV Center, Inc. DBA/ American RV 600 E Baseline Rd, Evansville, IN 47725	Requestor: Ben Hoffman Return Fax #: Email: bhoffman@americanrvcenter.com
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Operation Line 1

Flat Rate Code: 18001 110 VOLT - DIAG

Fault Code: MISWIRED

Serial #:

Model #:

Notes:

Problem: THE WATER HEATER IS NOT FUNCTIONING ON 120V.

Time Requested: .7

Cause: FOUND FEED WIRE FROM BREAKER NOT CONNECTED

Time Allowed: .7

Remedy: REMOVE T STAT COVER ON SUBURBAN WATER HEATER AND CHECK FOR 120 vac, NO POWER FOUND, FIND BREAKER PANEL AND REMOVE COVER CHECK BREAKERS, FOUND FEAD WIRE FROM BREAKER NOT CONETED, CONET UP WIRE AND TEST FOR POWER AT WATER HEATER T STAT, PUT COVERS BAK ON

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 22467 HAPPIJAC - ADJUST

Fault Code: IMPROPERLY INSTALLED

Serial #:

Model #:

Notes:

Problem: THE HAPPY JACK BED IN THE GARAGE IS NOT RAISING HIGH ENOUGH ON ONE SIDE TO LOCK INTO PLACE.

Time Requested: 1.5

Cause: HAPPY JACK BED WAS MISS TIMED AT THE FACTORY,

Time Allowed: .5

Remedy: WORK BEDS AHD RETIME MOVING 1 POINT AT A TIME TO GET IN TIMMING, USEING LCI HAPPY JACK INSUTIONS

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 3

Flat Rate Code: 14009 BLIND - REPLACE (Photo of data tag required)

Fault Code: VENDOR

Serial #:

Model #:

Notes:

Problem: THE SHADE OVER THE SOFA DOES NOT RAISE.

Time Requested: .7

Cause: spring in side is broken

Time Allowed: .2

Remedy: INSTALL NEW SHADE

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 4

Flat Rate Code: 20024 HOLDING TANK PROBES - REPAIR WIRING

Fault Code: MISWIRED

Serial #:

Model #:

Notes:

Problem: GREY TANK #1 NOT READING ON MONITOR

Time Requested: 1.5

Cause: GROUNDING ISSUES

Time Allowed: 1.5

Remedy: trace water drains, check wire on back of control panel, cut underbelly and check wires found ground wire loose for #1 gray tank, found shower and front washer drain in to gray #1, bathroom sink and kitchen sink drain in to gray #2, repair wires and test

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved