



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 67127
Promised Date: 30 APR 22



Customer #: 39027
WALTER, EDDY



CUSTOMER WORK ORDER

WO #: 67127

Customer: 39027 - WALTER, EDDY -
812-589-4633

Tag:

Author: BH

Location: 0509 DKM SHOULD BE DONE
TODAY

Stock #: 11031

Stock Desc: 2021 5W KEYSTONE
MONTANA 3231CK

Chassis #: 4YDF32321M4704827

Serial #: 4YDF32321M4704827

Mileage: 0

Licence:

Invoice #:

Date In: 18 APR 22

Promised: 30 APR 22

Date Sched:

Completed: 11 MAY 22

Warr. Date: 28 AUG 21

Job #1 - Warranty

COMPLAINT: THERE IS WHITE AND CROME MOLDING THAT
HAS PULLED LOOSE

CAUSE: THERE IS WHITE AND CHROME MOLDING THAT HAS PULLED LOOSE.

CORRECTION: Checked for white and chrome molding. Found it on shower pan across bottom. Loose in the middle. Has sawdust on mounting surface. Moulding needs replaced.. 4/21/2022: Turned in parts request for a new part. 5/3/2022: Rec'd new part. Moved unit back into shop from service lot. Pulled off old chrome trim. Cleaned mounting surface. Applied stickon new chrome trim across bottom of shower stall. Sealed ends with white silicone. Returned unit to service lot.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
325708	Trim - Body Moldin	5.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-MOLDING	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: BEDROOM TV IS LOOSE TV TO THE BACK OF THE MOUNT IS LOOSE

CAUSE: BEDROOM TV IS LOOSE. TV TO THE BACK OF THE MOUNT IS LOOSE.

CORRECTION: Checked bedroom tv mount. Tv is mounted to a swing out bracket. Screws mounting TV to the swing out bracket are tight. The flexing is the mounting area in the back of TV.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: BATHROOOM SCREEN HAS SILICONE ON IT SEE WHAT WE CAN DO

CAUSE: BATHROOM SCREEN HAS SILICONE ON IT. SEE WHAT WE CAN DO.





CORRECTION: Removed screen from bathroom window. Tried to clean silicone from screen material. Silicone would not come off without damaging screen material. Removed screen from frame. Installed new screen material in frame. Rewmounted screen in bathroom window.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #3:			0.00

Job #4 - Internal

COMPLAINT: RAIN SENSOR ON THE VENT IS NOT WORKING IN THE BATHROOM CHECK KITCHEN ALSO

CAUSE: RAIN SENSOR ON THE VENT IS NOT WORKING IN THE BATHROOM. ALSO CHECK THE KITCHEN.

CORRECTION: Checked all three roof vents. Opened all three. Fans not running. Sprayed water on bathroom vent sensor board. Fan started closing. Quickly wiped water from board. Fan continued to close. Sprayed water on both kitchen vent sensor boards. Fans started closing. Bathroom vent could be opened, but both kitchen vents would not open until water had dried on sensor board. All three fans sensors are working as they should.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #4:			0.00

Job #5 - Internal

COMPLAINT: CHECK SCREEN DEFENDER IT KEEPS POPING OUT OF THE DOOR

CAUSE: CHECK SCREEN DEFENDER, IT KEEPS POPING OUT OF THE DOOR.

CORRECTION: Checked "SCREEN DEFENDER" (this is not a warranty item from Keystone), mounted on entrance screen door. Could not get it to pop out at bottom unless manually pulled it out. Defender stays in place unless door is flexed.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #5:			0.00

Job #6 - Internal

COMPLAINT: BLINDS WONT GO ALL THE WAY UP

CAUSE: BLINDS WONT GO ALL THE WAY UP.

CORRECTION: Checked roll up blinds on all (13) windows. Tighten all shades to roll up tight until the come together and will not go any higher.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #6:			0.00

Job #7 - Internal

COMPLAINT: THE CONNECTIONS AT THE TOILET AND WATER HOSE MEET

CAUSE: THE CONNECTIONS AT THE TOILET AND WATER HOSE MEET.

CORRECTION: Connected unit to city water. Ran water in toilet off and on for 10 mins. Could not get



water to leak at water line and fitting to toilet. Fitting was tight. Could not find a leak at this time.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #7:			0.00

Job #8 - Internal

COMPLAINT: THE BLUE VACUUM BAG HAS HOLES IN IT CHECK AND ADVISE

CAUSE: THE VACUUM BAG HAS HOLES IN IT. CHECK AND ADVISE.

CORRECTION: Removed bag from vacuum cleaner. Checked for holes. The holes that are there are in the outer layer of bag. The bags are made that way so that the bag does not blow out.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #8:			0.00

Job #9 - Warranty

COMPLAINT: BLACK TANK FLUSH LEAKS IN THE BATHROOM

CAUSE: BLACK TANK FLUSH LEAKS IN BATHROOM.

CORRECTION: Connected black tank flusher to water. Water pouring out of top of check valve. Removed flusher check valve. Found a stink bug inside valve. Installed new black tank check valve. Checked connections for leaks. None found.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
282770	94239 VACUUM BREAK	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #9: 0.00

Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 11 May 2022

