

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 67124  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 11157 - GARY W OXLEY, JR  
Address: 2526 WILLOW CREEK DR EVANSVILLE, IN

47712

Phone: 812-205-9499

Stock Number: 10791 - 2021 MONTANA 3781RL 4YDF37827M4703185

VIN: 4YDF37827M4703185 HIN: SER#: 4YDF37827M4703185

Mileage: 0 Work Order Comp: 11 MAY 22

Auth. No: Dealer #: 1194

Warr. Date: 10 AUG 21 Work Order Date: 18 APR 22 Inv #: 376738

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WO # Job # Description JOB INFORMATION  
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67124 2 BOTH RECLINER DOES NOT WORK WHEN PLUGED IN  
CHECKED WIRES CONNECTIONS, THE RECLINER CLOSSES TO THE REAR OF  
UNIT CAME UNPLUGGED. POSSIBLY DUE TO THEM REACHING BEHIND CHAIR TO  
PLUG IN ANOTHER POWER CORD, REMOVED CORD FROM BEHIND CHAIR, THE  
CHAIR CLOSSES TO THE FRONT IS GETTING POWER BUT NOTHING COMING OUT  
FROM CONTROL BOX. REMOVED BAD CONTROL BOX AND DRIVE MOTOR. PUT IN  
PO FOR ANOTHER CONTROL BOX AND MOTOR. INSTALLED NEW PARTS ON  
RECLINER CHAIR, THEN TESTED CHAIR ALL FUNCTIONS WORK. TIED ANY  
WIRES OUT OF THE WAY OF MOVING PARTS

67124 3 GRAY TANK IS LEAKING AT THE AREA  
THE REAR GREY TANK HAD A SMALL LEAK AT THE VALVE. THE UNDERBELLY  
IN THIS AREA HAS BEEN SERVICED ONCE BEFORE, THE UNDERBELLY WAS  
CUT AND SEALED WITH UNDERBELLY TAPE AND PACKAGE TAPE. REMOVED THE  
VALVE AND FOUND THAT THE SEALS WAS NOT SEALING PROPERLY. PUT NEW  
SEALS IN PLACE, TIGHTEN VALVE DRAIN TANK TO CHECK FOR LEAKS, NO  
LEAK. RESEALED THE UNDERBELLY

67124 1 WHEN TURNING ON THE ELE HEAT FOR THE A/C IS JUST BLOWS COLD REAR  
HELP SHAWN TRACE WIRES AND TEST HEAT PUMP WITH BILL AND JAMES  
ADVICE AND METERS, THE A/C HAD FOUR WIRES THAT WAS WIRED WRONG,  
MATCHED WIRES WITH THERMOSTAT HEAT PUMP WORK AS SHOULD

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Part No Job# Description PARTS Qty Price Total  
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621351 2 Sofa - Control Box 1.00 30.66 30.66  
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Claim : 67124

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Part No      Job#  Description          PARTS          Qty      Price      Total
*****
619674      2    Sofa - Actuator -          1.00    222.58    222.58
11-0640     3    39225 2pk 1-1/2" A          1.00      3.39      3.39
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Lab Code    Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990        2    MISCELLANEOUS REPAIR          0.00    150.00      0.00
Z990        2    MISCELLANEOUS REPAIR          0.50    150.00     75.00
Z990        2    MISCELLANEOUS REPAIR          0.00    150.00      0.00
Z990        2    MISCELLANEOUS REPAIR          0.00    150.00      0.00
Z990        2    MISCELLANEOUS REPAIR          0.00    150.00      0.00
Z990        2    MISCELLANEOUS REPAIR          0.00    150.00      0.00
Z990        3    MISCELLANEOUS REPAIR          1.50    150.00    225.00
Z990        1    MISCELLANEOUS REPAIR          0.00    150.00      0.00
Z990        1    MISCELLANEOUS REPAIR          0.50    150.00     75.00
Z990        1    MISCELLANEOUS REPAIR          0.50    150.00     75.00
Z990        1    MISCELLANEOUS REPAIR          0.00    150.00      0.00
Z990        1    MISCELLANEOUS REPAIR          0.00      0.00      0.00
Z990        1    MISCELLANEOUS REPAIR          0.00    150.00      0.00
Z990        1    MISCELLANEOUS REPAIR          0.50    150.00     75.00
Z990        1    MISCELLANEOUS REPAIR          0.00    150.00      0.00
Z990        1    MISCELLANEOUS REPAIR          1.00    150.00    150.00
Z990        1    MISCELLANEOUS REPAIR          0.00    150.00      0.00
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Excode     Job#  Description          EXTRAS          Qty      Price      Total
*****
FRT        2    UPS-SECOND SOFA CONTROLLER          1.00    11.76     11.76
FRT        2    UPS-ACTUATOR          1.00    24.41     24.41
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Parts Total: 256.63  
Labour Total: 675.00  
Sublet Total: 0.00  
Extras Total: 36.17

>>>> Claim Total: 967.80

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_