



Phone: (423) 235-1167
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1202 Idell Road
Bulls Gap, TN 37711

W/O: 27225
Promised Date: 26 JUN 26



Customer #: 87620
PARKER, ROBERT



WO #: 27225 (Appointment Date: 28 MAY 2026 - Time: 11:00am)

Customer: 87620 - PARKER, ROBERT
Address: 1457 SCENIC DRIVE
NEW MARKET, TN
37820

Home Phone: (865) 850-3553

Work Phone:

Author: SPD

Location: IH

Invoice #:

Stock #: 11130

Stock Desc: 2025 FW DUTCHMEN ASTORIA

3173RLP

Model: 3173RLP

Serial #: 4YDFAAR27SZ915716

Chassis #:

Mileage: 0

Key #:

Req'n #: 62812

License #:

Trim:

Purchase Date: 29 DEC 25

Date In: 28 MAY 26

Promise Date: 30 JUN 26

Promise Time: 09:00am

Schedule Date:

Completed: 21 JUL 26

Warr. Date: 29 DEC 25

Job #1 - Warranty

COMPLAINT: AC WALL T-STAT IN BEDROOM IS SHOWING 32°F ALL THE TIME. CUST STATED THE AC CAN BE COMPLETELY OFF AND T-STAT STILL SHOWING 32°F. HE ALSO STATED THAT HE CAN SET THE T-STAT AT A CERTAIN TEMP AND NO CHANGE ON T-STAT SCREEN.

CAUSE: TECH DETERMINED AFTER PHONE CALL TO TECH SUPPORT, AC IS MISSING THE ROOM TEMP SENSOR. THIS IS THE PLUG THAT HAS BOTH SENSORS ON IT.

CORRECTION: INSTALL NEW ROOM TEMP SENSOR ON AC AND TEST
LABOR .50

Labor

Job #	Description	Hours	Total
1	REPLACED T-STAT	0.50	87.50

Parts

Part #	Description	Qty	Price	Total
748796	THERMOSTAT FACW10ESSA2	1.00	35.00	35.00

Other Services

Code	Description	Qty	Price	Total
SHP	SHIPPING/FREIGHT FEE	1.00	15.90	15.90

Subtotal for Job #1: 138.40

Job #2 - Warranty

COMPLAINT: AC WALL T-STAT IN THE LIVING/KITCHEN AREA IS 32°F AS WELL AT ALL TIMES. CUST STATED THE AC CAN BE COMPLETELY OFF AND T-STAT STILL SHOWING 32°F. HE ALSO STATED THAT HE CAN SET THE T-STAT AT A CERTAIN TEMP AND CHANGE ON THE T-STAT SCREEN.

CAUSE: TECH DETERMINED AFTER PHONE CALL TO TECH SUPPORT, AC IS MISSING THE ROOM TEMP SENSOR. THIS IS THE PLUG THAT HAS BOTH SENSORS ON IT.

CORRECTION: INSTALL NEW ROOM TEMP SENSOR ON AC AND TEST
LABOR .50

Labor

Job #	Description	Hours	Total
2	MISC LABOR	0.50	87.50

Parts

Part #	Description	Qty	Price	Total
748796	THERMOSTAT FACW10ESSA2	1.00	35.00	35.00



W/O: 27225
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Other Services

Code	Description	Qty	Price	Total
SHP	SHIPPING/FREIGHT FEE	1.00	22.58	22.58
Subtotal for Job #2:				145.08

Job #3 - Warranty

CS THAT THE A/C BOTH IS NOT COOLING THE UNIT

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: CS THAT THE FRIDGE TO 3 DAYS TO GET DOWN TO TEMP HAD COOLER TEMPS OUT SIDE

CAUSE: TECH TURNED FRIDGE ON TO COOL AT 11:30, CHECKED AT 1:30 AND THE TEMP IN THE FRIDGE WAS 36 AND FREEZER 13.5.

CORRECTION: ASKING IF THIS IS IN SPECS FOR CUSTOMER

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: CS THAT THE MAIN AWNING AND SIDE AWNING BLEW A FUSE WHEN COMING IN (CUSTOMER ALSO STATED THAT THE AWNING ROLLED UP BACKWARDS)

CAUSE: REAR AWNING FRONT ARM IS FAULTY AND NOT ALLOWING TO CLOSE ALL THE WAY

CORRECTION: REPLACE AWNING HARDWARE
LABOR 1.5

Labor

Job #	Description	Hours	Total
5	REPLACED AWNING ARMS	1.00	175.00

Parts

Part #	Description	Qty	Price	Total
579983	AWNING HARDWARE REGAL W BLADE BREAKER 63	1.00	408.76	408.76
38-1870	PROFLEX SEALANT CLR 10OZ	1.00	11.86	11.86

Other Services

Code	Description	Qty	Price	Total
SHP	SHIPPING/FREIGHT FEE	1.00	200.81	200.81
Subtotal for Job #5:				796.43

Job #6 - Warranty

CS STATES HE WOULD LIKE SLIDE CABLES CHECKED. HAD THE ONE ON THE DOOR REAR SLIDE REPLACED. LAST YEAR, AND THE OTHERS ARE SHAKEY WHEN THEY OPEN AND SHUT

Subtotal for Job #6: 0.00

Parts Total: 490.62
Labour Total: 350.00
Sublet Total: 0.00
Extras Total: 239.29
WORK ORDER TOTAL: 1,079.91



I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.
X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 21 Jul 2026

Customer Work
Order

W/O: 27225
Promised Date: 30 JUN 26



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PARKER, ROBERT

