

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	993482
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2CXKB7NL012299
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	224 / 224
Labor rate:	\$150.00	ITEM #	AAPT208BHS
OWNER INFORMATION		DEALER RO #	67036
THOMAS J CARR		CLAIM START DATE	04/08/2022
5426 PARK HAVEN BEND		CLAIM END DATE	01/01/1900
Owensboro, KY 42303			
USA			
Retail Date of Purchase	08/21/2021	WARRANTY EXPIRATION DATE	08/21/2022

Claim Line Details

Labor

Line# 1

Operation Code

60-136-15-00-001499

Operational Description

Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-04-08 13:54:09 :: CUSTOMER STATES THAT WATER IS COMING IN AND HE DOES NOT KNOW WHERE IT IS COMING IN FROM WHEN HOOKED TO CITY WATER. WATER HAS RUN FROM BATHROOM TO UNDER FRIDGE, LAMINATE IS COMING UP ON TRIM UNDER FRIDGE I TOOK PANELS OFF UNDER THE KITCHEN COUNTER I DID NOT SEE ANY LEAKS. SO I WENT OVER BEHIND THE WATER HEATER AND CHECKED AND FOUND NO LEAKS. WE CALLED CUSTOMER AND THEY SAID SOMETIMES WHEN THEY TOOK A SHOWER IT LEAKED MORE SO I RAN THE SHOWER AND LOOKED UNDER IT AND FOUND NOTHING, I TOOK COVER OFF UNDER THE SINK AND FOUND 2 FITTINGS LEAKING ONE UNDER THE BATHROOM SINK ONE LEAK WAS AT THE BOTTOM OF THE SINK AND ONE WAS AT THE BACK OF THE OUTSIDE SHOWER. BECAUSE OF THE WATER LEAK IS HAS DAMAGED SOME OF THE WOOD

Model #

Serial #

Dlr Sub Hrs

Appr Hrs

3.00

1.00

Sub Labor Amt

Appr Labor Amt

\$450.00

\$150.00

Notes

I will need to know what was done to fix the leak issue
FOUND THE WATER LINES LOOSE AND TIGHTENED THEM UP
Dealer has requested more time than what is normally approved for this repair. Forest River will allow 1.0hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

Labor					
Line# 2	Operation Code		Operational Description		
	30-100-01-00-001050		Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code		
Complaint, Cause, Correction					
Original Note : bhoffman@americanrvcenter.com, 2022-04-08 13:57:19 :: FIX THE DAMAGE TO THE AREA THAT WAS DAMAGED FROM THE WATER LEAK 6 PEICES OF WOOD ARE DAMAGED AND NEED TO BE REPLACED NEED TO PULL FRIDGE AND FURANCE TO FIX					
	Model #	Dlr Sub Hrs	5.00	Sub Labor Amt	\$750.00
	Serial #	Appr Hrs	4.00	Appr Labor Amt	\$600.00
Notes					
Dealer has requested more time than what is normally approved for this repair. Forest River will allow 4.0 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.					

Submitted	Labor Amt	\$1,200.00
	Parts & Freight	\$0.00
	Total	\$1,200.00

Approved	Labor Amt	\$750.00
	Parts & Freight	\$0.00
	Total	\$750.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	