

Pre-Authorization

Pre-Authorization number PA03102083 Reference no: 67029 Status: Approved Approved by papca Approved date 4/21/2022
 Servicing Name Address VIN Retail sold on
 Dealer

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFCGS21N2502629	11/8/2021					
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2302218B	Compartment Doc	0.00	1.20	1.10		1	0.50	Complaint:DOOR SIDE FRONT STORAGE DOOR HINGE MISALIGNED Cause:door hinge is damaged. need to replace compartment door.4/14/22 need grey decal as well Correction:NEED TO REPLACE THE COMPARTMENT DOOR KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.
2	6102414A	Holding Tank - Blk	0.00	5.00	4.00		1	4.00	Complaint:CHECK BLACK TANK VENTS, RANDOM SEWER GAS SMELL AND HAD A LEAK UNDER TRAILER WHEN TANK GOT FULL ON AN OCCASION Cause:got on roof and noticed the vent cap is broken and vent pipe is pulled down below roof. need to cut open underbelly and see if the tank dropped and possibly access vent pipe. cut open underbelly near tank. there is evidence of a leak but the tank is secure, went on the roof so i could check the location of the vent pipe. went into the half bathroom and removed wall trim and wall panel to access vent pipe. about halfway through the wall they added a union and another section of pipe that WAS NOT GLUED TOGETHER. VENT PIPE WAS VERY HARD TO PULL THE REST OF THE WAY OUT OF THE CEILING. THIS IS DUE TO THE HOLE FOR THE VENT PIPE THAT WAS CUT THROUGH THE WALL STUD AND THE HOLE CUT ON THE ROOF ARE ABOUT 1 INCH OFF.WENT ON ROOF TO TRY AND FEED THE PIPE THROUGH THE CEILING BUT IT WOULD NOT GO THROUGH. NEED TO SEE IF I CAN CUT MORE OF THE HOLE FOR THR ROOF THE GET PIPES TO LINE UP. THERE IS A BUNCH OF WIRES THAT WRAP AROUND THE VENT PIPE. WAS ABLE TO CUT A SAMLL PORTION OF THE ROOF ON THE INSIDE OF THE ORIGINAL VENT PIPE WAS MOUNTED. GOT PIPE THROUGH THE ROOF. HAD ANOTHER TECH HOLD THE BOTTOM HALF OF THE PIPE AND I WENT ON THE ROOF

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									AND PUSHED PIPE DOWN ONTO UNION. Correction:WAS ABLE TO CUT A SAMLL PORTION OF THE ROOF ON THE INSIDE OF THE ORIGINAL VENT PIPE THAT WAS MOUNTED. GOT PIPE THROUGH THE ROOF. HAD ANOTHER TECH HOLD THE BOTTOM HALF OF THE PIPE AND I WENT ON THE ROOF AND PUSHED PIPE DOWN ONTO UNION.CUT EXTRA PIPE OFF AT ROOF.SECURED VENT CAP TO ROOF AND SEALED WITH LAP SEALANT KRV – REPAIR ONLY approved.
3	1207518B	Step - Replace	0.00	0.75	0.50		1	0.50	Complaint:THE ENTRY DOOR STEPS ARE NOT SQUARE NEED TO CHANGE OUT Cause:OPEN THE DOOR AND HAVE TO PUSH STEPS SO THEY CAN COME OUT OF THE DOOR Correction:NEED TO REPLACE THE STEPS
4	6102415B	Holding Tank - Blk	0.00	5.00	4.00		1	4.00	Complaint:BLACK TANK LEAKING AT INLET PIPE Cause:hooked up water to tank flush inlet, filled tank up and noticed the tank was leaking, when i was watching the tank gauge to see when it was full it started to pour out through the underbelly,need to pull tank to see why its leaking. Correction:cut underbelly under tank, removed spray foam that was surrounding gate valve,removed gate valve, removed screws from support beam, loosened tank straps, removed tank flush line, went inside and removed the water line from the toilet,removed toilet, removed toilet flange from floor and tank, got half of the tank to drop down enough to see that there is a piece of pipe that was inside the rubber gromet for the inlet pipe but nothing was connected to it. the inlet pipe was never hooked up causing everything in the black tank to spill out. drain pipe for the bathroom sink is plumbed into the black tank as well. because of the location of this and the support beam i will need to cut the drain pipe to remove tank the rest of the way and add a union to resecure later. CUT DRAIN FOR SINK, PULLED DRAIN PIPE OUT OF TANK, DROPPED TANK, CLEANED UP AREA AROUND INLET PIPE. NOTICED THE INLET PIPE COMES THROUGH THE FLOOR BUT IT DIDNT LINE UP WITH THE TANK, THEY CUT A HOLE FOR THE PIPE DIRECTLY OVER A SUPPORT BEAM. INSTEAD OF DRILLING ANOTHER HOLE THEY INSTALLED 2 " 45 DEGREE UNIONS TO GET IT TO LINE UP WITH THE TANK. THEREFORE MAKING IT VERY DIFFICULT TO LINE UP AND EXPLAINS WHY THE FACTORY

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									COULDNT GET THE PIPE TO SEAL CORRECTLY. REMOVED INSIDE COMPARTMENT WALL, CUT A LARGER HOLE IN THE WALL WHERE PIPE RUNS DOWN. CUT PIPE, INSTALLED 2 45 DEGREE UNIONS ABOVE THE FLOOR. CUT OUT THE FLOOR TO THE RIGHT OF ORIGINAL HOLE. CUT NEW PIECE OF PIPE. INSTALLED BLACK TANK AND SECURED BRACKET, TIED TANK STRAPS TOGETHER,MADE SURE ALL HOLES LINED UP. TOOK ABS GLUE AND APPLIED TO PIPE AND SECURED INTO TANK FITTING. CUT ANOTHER PIECE TO CONNECT 2 45'S. GLUED 45'S TO PIPE GOING INTO TANK AND GLUED TO THE PIPE RUNNING UP THE WALL. TOOK PIPE FOR SINK DRAIN AND INSTALLED IT INTO TANK. INSTALLED UNION SO I COULD RECONNECT DRAIN PIPE. GLUED PIPE WITH ABS GLUE. SECURED DRAIN LINE TO SINK. SECURED BLACK TANK FLUSH INLET TO TANK. INSTALLED GATE VALVE. FILLED TANK UP TO TEST FOR LEAKS, DRAINED TANK, INSTALLED TOILET FLANGE AND SECURED TO FLOOR WITH PROVIDED HARDWARE, INSTALLED TOILET, SECURED WATER LINE TO TOILET.USED ZIP TIES TO HELP HOLD ALL THE WIRES HANGING OUT OF UNDERBELLY AND PUSHED UP OUT OF THE WAY. WENT UPSTAIRS TO GET NEW PIECE OF UNDERBELLY. KRV – REPAIR ONLY approved.
5	6102615A	Holding Tank - Gr	0.00	5.00			1	4.00	Complaint:GREY TANK VENT FELL DOWN AND IS NOW IN THE TANK Cause:got on roof and noticed the vent cap is broken and vent pipe is pulled down below roof. need to cut open underbelly and see if the tank dropped and possibly access vent pipe. cut open underbelly near tank. there is evidence of a leak but the tank is secure, went on the roof so i could check the location of the vent pipe. went into the half bathroom and removed wall trim and wall panel to access vent pipe. about halfway through the wall they added a union and another section of pipe that WAS NOT GLUED TOGETHER. Correction:got on roof and noticed the vent cap is broken and vent pipe is pulled down below roof. need to cut open underbelly and see if the tank dropped and possibly access vent pipe. cut open underbelly near tank. there is evidence of a leak but the tank is secure, went on the roof so i could check the location of the vent pipe. went into the half bathroom and removed wall trim and wall

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									panel to access vent pipe. about halfway through the wall they added a union and another section of pipe that WAS NOT GLUED TOGETHER. VENT PIPE WAS VERY HARD TO PULL THE REST OF THE WAY OUT OF THE CEILING. THIS IS DUE TO THE HOLE FOR THE VENT PIPE THAT WAS CUT THROUGH THE WALL STUD AND THE HOLE CUT ON THE ROOF ARE ABOUT 1 INCH OFF.WENT ON ROOF TO TRY AND FEED THE PIPE THROUGH THE CEILING BUT IT WOULD NOT GO THROUGH. NEED TO SEE IF I CAN CUT MORE OF THE HOLE FOR THR ROOF THE GET PIPES TO LINE UP. THERE IS A BUNCH OF WIRES THAT WRAP AROUND THE VENT PIPE. WAS ABLE TO CUT A SAMLL PORTION OF THE ROOF ON THE INSIDE OF THE ORIGINAL VENT PIPE WAS MOUNTED. GOT PIPE THROUGH THE ROOF. HAD ANOTHER TECH HOLD THE BOTTOM HALF OF THE PIPE AND I WENT ON THE ROOF AND PUSHED PIPE DOWN ONTO UNION. KRV- duplicate of line 2
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