



Warranty Claim Form

Date: 7/30/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS3624RAA16901

Solitude 310GK

Retail Purchase Date: 10/6/2023

Work Started: 6/19/2023

Work Completed: 7/21/2026

Claim Status: Paid

Dealer Work Order #: 13674

Unit Offline Date: 9/12/2023

Claim #: 1004328

Labor: \$392.00

Parts: \$368.26

Shipping: \$16.13

Total: \$818.30

Notes: -(REQUIRED) Please provide a customer signed work order. NN 7.27 JPH 7-7-26 "**Parts must be sourced from GDRV by VIN. *No stock or bulk order will be permitted. *Dealers cannot use kits from other VINs. If a customer does not return to have the work completed, the dealer must file an RA with the parts dept. they cannot use the kit order under another vin, they MUST order the kit per the VIN on their PA. Tandem Axles- PN: 120610 - AXLE 7-8K SPRING ATTACHING HARDWARE SERVICE KIT TANDEM AXLE VIN REQUIRED (LCI PN: 2026061422) Triple Axle- PN: 120611- AXLE 7-8K SPRING ATTACHING HARDWARE SERVICE KIT TRIPLE AXLE VIN REQUIRED (LCI PN: 2026061423)" **PLEASE HOLD ALL PARTS FOR 30 DAYS PAST CLAIM.**

Dealer Information

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Approved Labor Rate: \$140.00

Customer Information

ROBERT PERLING

1154 CYPRESS AVE
FRIENDSHIP, Wisconsin 53934
United States

414-758-4608

Operation Line # 1

Flat Rate Code: 910054 Curt Axle Recall supersedes 910039 and Fault Code: Recall
910042

Problem: Recall 26V-044 - spring axle hardware recall.

Hours: 1.3

Cause: Recall required.

Amount: 182.00

Remedy: The unit falls within recall spec curt axle hardware must be replaced according to recall 26v-044 - need parts ordered for tendem axle. Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return</u> <u>Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
120610 AXLE 7-8K SPRING ATTACHING HARDWARE SERVICE KIT TANDEM AXLE VIN REQUIRED	AXLE 7-8K SPRING ATTACHING HARDWARE SERVICE KIT TANDEM AXLE VIN REQUIRED		1	1	363.26

Operation Line # 2

Flat Rate Code: 650002 Base Cabinets - Repair Base *Fault Code:* Damaged/Maintenance Cabinet

Problem: GD case # 1041613 - There is an issue with the cabinet that pushes the cabinet up. *Hours:* 1.5

Cause: The bracket board that holds up the lid of the cabinet has come disconnected from the cabinet *Amount:* 210.00 and letting the lid fall down inside the cabinet.

Remedy: Will have to pull the TV out so we can get in and fix the cabinet. Will have to attach the top Sublet *Repairs:* board with screws and counter sink them. The top board will have to be glued and attached with a nail \$0.00 gun.

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	5.00

Operation Line # 3

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified Fee

Problem: Invoice 1601496 *Hours:* 0

Cause: Invoice 1601496 *Amount:* 0.00

Remedy: Invoice 1601496 *Sublet Repairs:* \$41.91

Manufacturer #:

Model #:

Serial #: