

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12205D

Date In:	08 JUL 26	Author:	MGRAY
Promised Date:	31 MAY 26	Stock No:	11319
:	:	Year:	2025
Customer Name:	1021 - FOREST RIVER	Manufacturer:	FOREST RIVER
Address:	21815 NETWORK PLACE	Brand:	FLAGSTAFF CLASSIC FW
:	CHICAGO, IL	Model:	374DBH
Postal/Zip:	60673-1218	Miles/Hrs:	0
Phone#(res):	219-534-3167	Exterior Color:	:
Phone#(bus):	219-534-3167	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	DB: 7/8
Purchased Date:	17 JAN 25	:	:
Delivery Date:	01 MAY 25	:	:
InService Date:	:	:	:
Serial#:	4X4FFLN22S1908672	:	:

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Job #   Description                JOB INFORMATION                Type Bill To
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8       COMPLAINT:  CMR STATES THAT THERE IS A MARK ON SIDE W    1021    FORES
          OF THE UNIT THAT NEED TO BE BUFFED OUT-
          SEE KAITLYN WITH QUESTIONS-
CAUSE:    Buff out scuff mark on front cap ds.
          NPF. I checked over both sides of the
          unit and I dont see any issues. Is it on
          the DS, ODS, top or bottom?
CORRECTION: Matt buffed out scuff mark. ... REQUEST:
          .7
9       COMPLAINT:  WHEN SITTING DOWN IN THE RECLINERS THERE W    1021    FORES
          IS A CONSTANT SQUEAKING NOISE. WOULD
          LIKE LOOKED AT TO SEE IF WE CAN PREVENT
          IT FROM HAPPENING.
CAUSE:    The side of the recliner separated from
          the middle section causing a loud squeek
          everytime you sit on the recliner. I was
          moving the recliner until I pin pointed
          the location of the squeek and its
          coming from the bottom rear corner and
          it's inside the recliner. I pushed the
          side of the recliner and I felt it go
          back together and the squeek stopped.
          Its just a temporary fix and im sure it
          will come back after travel or use. We
          will need a new recliner.
CORRECTION: ... REQUEST:1.4
WARR    COMPLAINT:  WARRANTY REPAIR 1 - CUSTOMER STATES          W    1021    FORES
          THERE IS A WATER LEAK ON THE BACK OF THE
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Job #   Description           JOB INFORMATION           Type Bill To
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      NAUTILUS
CAUSE:   I pressurized the system with air and no
leaks showed up. I hooked water up and I
ran water through the fixtures in the
bathroom to see if the drains are
leaking and they're not. I need more
information on what the customer saw and
what they were doing when the leak
appeared. Leaking behind the Nautilus
panel found that some of the fittings
were not tight and not put straight
CORRECTION: ... Took the fittings off put them back
on straight tighten them down replace
the front rubber washer where the hose
goes on and leaks   REQUEST:1.3
WARR COMPLAINT: WARRANTY REPAIR 2 - CUSTOMER STATES   W   1021   FORES
WATER GETTING IN THE SMALL BAGGAGE DOOR
BY DINNNETTE
CAUSE:   There are gaps on the outside of the
door that are letting water in and the
water is coming out the metal frame when
the door is flipped up. I cleaned and
sealed the gaps. After the sealant dried
I sprayed it with water and some water
was still getting in. I touched up a few
spots, let it dry, sprayed it again and
the leaks stopped.
CORRECTION: Done. REQUEST: 1.0
WARR COMPLAINT: WARRANTY REPAIR 3 - CMR STATES BATHROOM W   1021   FORES
SINK NEEDS ATTENTION. where the counter
top meets the cabinet it looks as though
there is paper that was supposed to be
removed but ended up caulked inbetween
instead Would like looked at for repair.
CAUSE:   the counter top is starting to delam on
the bottom of the counter top
CORRECTION: ... req: 3 hours of labor
10 COMPLAINT: ON THE HANDRAIL FOR THE ENTRY DOOR-   W   1021   FORES
THERE IS A SCREW MISSING FROM THE BOTTOM
BRACKET- WOULD LIKE TO HAVE A NEW ONE
INSTALLED
CAUSE:   Missing screw. I put a screw in.
CORRECTION: Done. REQUEST: .1
11 COMPLAINT: THERE IS A PIECE OF TRIM THAT CAME LOOSE W   1021   FORES
AT THE TOP OF THE STAIRS GOING INTO THE
BEDROOM- IT IS ON THE FLOOR AT THE VERY
TOP OF THE STEPS
CAUSE:   The baton strip fell off. I removed it,

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pulled the nails, nailed it back on and
covered the holes with putty.

CORRECTION: Done. REQUEST:.4

12 COMPLAINT: CUSTOMER STATES THAT THE FIREPLACE GLASS W 1021 FORES
IS LOOSE- WOULD LIKE TO HAVE LOOKED AT
CAUSE: The hinges on the backside of the glass
cover broke. We will need a new glass
cover.

CORRECTION: ... REQUEST: 1.5

Job # Part No Description PARTS Bill to Qty Price Total

12 EST F100219958 0 FIREPLACE PART - W-1021 0 32.50 0.00

Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

8 WARR MANUFACTURER WARRANTY JGK W-1021 0.20 140.00 28.00
8 WARR MANUFACTURER WARRANTY JGK W-1021 0.30 140.00 42.00
8 WARR MANUFACTURER WARRANTY TD W-1021 0.50 140.00 70.00
9 Z992 MISC LABOUR CODE (WARR JGK W-1021 0.50 140.00 70.00
ARR01 Z992 MISC LABOUR CODE (WARR JGK W-1021 0.50 140.00 70.00
ARR01 WARR MANUFACTURER WARRANTY JL W-1021 0.00 140.00 0.00
ARR01 WARR MANUFACTURER WARRANTY JL W-1021 0.50 140.00 70.00
ARR02 Z992 MISC LABOUR CODE (WARR JGK W-1021 0.28 140.00 39.20
ARR02 Z992 MISC LABOUR CODE (WARR JGK W-1021 0.22 140.00 30.80
ARR03 Z992 MISC LABOUR CODE (WARR JGK W-1021 0.50 140.00 70.00
10 WARR MANUFACTURER WARRANTY JGK W-1021 0.50 140.00 70.00
11 WARR MANUFACTURER WARRANTY JGK W-1021 0.50 140.00 70.00
12 WARR MANUFACTURER WARRANTY JGK W-1021 0.50 140.00 70.00
9 RV32C-5 COUCH R&R W-1021 0.00 140.00 0.00

BILLINGS SUMMARY
Type Bill Id Parts Labour Sublet Extras Tax Total

W 1021 0.00 700.00 0.00 0.00 0.00 700.00

Totals 0.00 700.00 0.00 0.00 0.00 700.00

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