

RE: 10771 - 2022 TT RIVERSIDE RV RETRO 511 Ser#: 59CCC1212NL004765, RO 66980

Warranty @Riverside RV <warranty@goriversiderv.com>

Fri 4/8/2022 10:48 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Auth. # 040822-3 for 5.20 hours labor

1 - .20

2 - 1.00

3 - 3.5

4 - .50



Thank you and have a good day,

Laura Kay Meyers

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Thursday, April 7, 2022 12:09 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 10771 - 2022 TT RIVERSIDE RV RETRO 511 Ser#: 59CCC1212NL004765, RO 66980

1. SCREEN DOOR LATCH IS BROKEN

a. FOUND LATCH BROKEN

b. TOOK OFF OLD BROKEN LATCH AND INSTALLED NEW ONE

i. LABOR .4

2. BACK OF WATER HEATER HOT WATER LINE BROKE OFF INSIDE

a. FOUND PLASTIC FITTING BROKEN OFF IN THE WATER HEATER

b. HAD TO EASY OUT PLASTIC THREADS THAT WERE BROKEN IN WATER HEATER REPLACE FITTING AND TWO WATER LINES AND 3 EDGAR CLAMPS.

i. LABOR 1.00

3. FRESH TANK HOSE IS KINKED

- a. FOUND THE HOSE FOR THE FRESH TANK WAS RUNNING UP HILL! ALSO HAD PUTTY AROUND THE HOSE ALONG WITH HOLE IN THE LINE.
- b. took out jack knife couch HAD TO TAKE APART BECUASE IT WOULD NOT FIT THUR THE DOOR , cut access hole in wood WHERE THE FRESH TANK FILL AREA IS , cut water fill line out and vent line, cut new 3 1/2-inch hole on outside above tank to work right, installed new hoses FOR THE FILL AND NEW HOSES FOR THE VENT and clamps, cut 2 pieces of wood for door hatch and reinstalled couch, tested water system and all is good.

i. LABOR 3.5

4. THE TV IS NOT PICKING UP ANY CHANNELS

- a. FOUND NOT POWER TO THE ANTENNA
- b. checked cables on tv booster was good had to take antenna off, no power to antenna, changed cable end it was bad, got power and did tv search, resealed antenna with dicor, all is good.

i. LABOR .8

PLEASE LET ME KNOW IF YOU GOT THE PHOTOS OR NOT

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****OUR PHONES SYSTEM DOES NOT ACTIVATE UNTIL 9 A.M. CENTRAL****

I'M NOT YELLING AT YOU. OUR SYSTEM ONLY RECOGNIZES CAPITOL LETTERS