



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 66979  
Promised Date: 05 APR 22

### CUSTOMER WORK ORDER

WO #: 66979

Customer: 51474 - WALL, STEPHEN J. -  
270-302-6614

Tag:

Author: BH

Location: 0415 CHECK PREAUTH

Stock #: 11037

Stock Desc: 2022 TT RIVERSIDE RV  
RETRO 165

Chassis #: 59CCC4810NL005728

Serial #: 59CCC4810NL005728

Mileage:

Licence:

Invoice #:

Date In: 02 APR 22

Promised: 05 APR 22

Date Sched:

Completed: 14 APR 22

Warr. Date: 05 APR 22

#### Job #BUNKHOUSE - Internal

COMPLAINT: PRE/ FINAL DELIVERY INSPECTION NEW RETRO

CAUSE: BUNKHOUSE - PRE/FINAL DELIVERY INSPECTION NEW RETRO

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed new battery box. Installed new battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Recorded all tire serial numbers. Checked awning and roof. Checked entrance door and all compartment doors. Checked all interior lights. Checked all windows and blinds. Checked all cabinets and drawers. Checked power cord. Checked converter output. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Recorded all model and serial numbers and took pictures. Filled fresh water tank. Flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Opened by-pass on water heater, filled and purged all air from water system. Filled all holding tanks and checked monitor panel. Operated all appliances. Performed LP drop test and set LP pressure at 10 1/2 in.wc. Applied all company decals. Checked Radio. Moved unit to wash bay area.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

#### Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

#### Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	8.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #BUNKHOUSE: 0.00**

#### Job #BCWV - Internal

COMPLAINT: BRAKE CONTROL & WIRING - VAN, SUV & CAR

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING. HAD TO RUN ALL WIRING FROM THE TAIL LIGHT CONVERTER TO THE NEW 7-WAY ON THE HITCH. HAD TO MAKE A MOUNT FOR THE HITCH TO HOLD THE 7-WAY AND WELD IT TO THE ROUND BAR HITCH. MOUNTED THE 7-WAY TO THE NEW MOUNT. RAN WIRING FROM THE 7-WAY TO THE FRONT OF THE VAN FOR THE CHARGE WIRE AND BRAKE FEED WIRE. INSTALLED A BREAKER UNDER THE HOOD FOR THE 12 VOLT POWER TO THE CHARGE AND BRAKE FEED WIRE. INSTALLED THE BRAKE CONTROL ON THE DASH AND WIRED IT INTO THE NEW WIRING AND BRAKE SWITCH. TESTED THE 7-WAY OUTPUT



Customer #: 51474  
WALL, STEPHEN J.



AND HOOKED UP TO THE TRAILER.

**Labor**

Code	Description	Mechanic	Total
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	GAH	N/C
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	GAH	N/C

**Parts**

Part #	Description	Qty	Price	Total
14636	7WAY PLASTIC CAR E	1.00	N/C	N/C
19-0938	9 WAY CONNECTOR -	1.00	N/C	N/C
19-1441	16-3030 30A CIRCUI	1.00	N/C	N/C
118521	11-17 ODYSSEY T-ON	1.00	N/C	N/C
17-0081	#51120 BRAKE CONTR	1.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #BCWV: 0.00**

**Job #3001 - Internal**

COMPLAINT: RECEIVER - UNIVERSAL VAN

CORRECTION: INSTALLED UNIVERSAL RECEIVER AND TAIL LIGHT CONVERTER

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

**Parts**

Part #	Description	Qty	Price	Total
13068	99-17 ODYSSEY CLAS	1.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
FRT	FREIGHT	1.00	N/C	N/C

**Subtotal for Job #3001: 0.00**

**Job #1 - Internal**

COMPLAINT: BALL BAR PIN CLIP

CORRECTION: GOT BALL BAR PIN AND CLIP AND HOOKED UP TO TAILER.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

**Parts**

Part #	Description	Qty	Price	Total
40066	PACKAGED HITCH BAL	1.00	N/C	N/C
45050	CURT 4" DROP BALL	1.00	N/C	N/C
CUR21511	CUR21511 CLASS III	1.00	N/C	N/C

**Subtotal for Job #1: 0.00**

**Job #SWAYB - Internal**

COMPLAINT: SWAY CONTROL INSTALLED AND WELD PLATE ON TO THE DRAW BAR

CAUSE: SWAYB - SWAY CONTROL INSTALLED AND WELD PLATE ON THE DRAW BAR.

CORRECTION: Installed sway plate on frame of unit. Installed sway ball plate for draw bar. Assembled draw bar, 2 in. ball and swat plate mount. Secured to hitch with pin and clip.

**Labor**



W/O: 66979  
Promised Date: 05 APR 22



Customer #: 51474  
WALL, STEPHEN J.





Code	Description	Mechanic	Total
SWAY	SWAY CONTROL INSTALLED	DKM	N/C
SWAY	SWAY CONTROL INSTALLED	DKM	N/C
SWAY	SWAY CONTROL INSTALLED	DKM	N/C

**Parts**

Part #	Description	Qty	Price	Total
14-0259	48380 EAZ-LIFT SWA	1.00	N/C	N/C
DRT26003	CLSIII SWAY CONT A	1.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #SWAYB: 0.00**

**Job #DELUXE - Internal**

DELUXE STARTER KIT

**Parts**

Part #	Description	Qty	Price	Total
41600	41600 15-PK TST HI	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C
11-0018	39741 20' RHINOFLE	1.00	N/C	N/C
10-0278	22753 50' 1/2" TAS	1.00	N/C	N/C

**Subtotal for Job #DELUXE: 0.00**

**Job #WALK - Internal**

COMPLAINT: WALK THRU

CORRECTION: SET UP CAMPER IN WALK THRU AREA.DID WALK THRU FIRST TIME CAMPERS  
 LOTS OF QUESTIONS.

Estimated Amount: 180.00

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

**Subtotal for Job #WALK: 0.00**

**Job #2 - Warranty**

COMPLAINT: SCREEN DOOR WONT LATCH CLOSED...NOTED  
 ON DELIVERY

CAUSE: SCREEN DOOR WONT LATCH CLOSED. NOTED ON DELIVERY.

CORRECTION: No adjustment on screen door plunger to catch on door frame. Removed vertical trim on inside next to door frame. Added a shim between door frame and wall structure to close up gap. Checked operation of screen door latch. Adjusted hold back on entrance door to release catch when exterior door is clodrd. Remounted inside vertical trim.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	75.00

**Subtotal for Job #2: 75.00**

**Job #4 - Warranty**

COMPLAINT: ANTENNA WILL NOT PICK UP CHANNELS

CAUSE: TV ANTENNA WILL NOT PICKUP CHANNELS.



CORRECTION: Test Tv will not pick up channels in shop or outside of shop. Removed TV booster from wall. Outside cable coax was connected to antenna on back of booster. Antenna cable was connected to second TV. Second TV was connected to Cable connection. Checked operation of antenna. Now picks up 12 channels inside shop.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	45.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

**Subtotal for Job #4: 45.00**

Parts Total: 0.00  
 Labour Total: 120.00  
 Sublet Total: 0.00  
 Extras Total: 0.00  
**WORK ORDER TOTAL: 120.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 15 Apr 2022

W/O: 66979  
 Promised Date: 05 APR 22



Customer #: 51474  
 WALL, STEPHEN J.

