

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b> 0005106	<b>CLAIM STATUS</b> Authorized	<b>CLAIM</b> 1000547
BASDEN RV CENTER INC	<b>CLAIM ORIGIN</b> WEB	
DBA AMERICAN RV CENTER	<b>ORIGINAL CLAIM ID</b>	
600 E BASELINE ROAD	<b>VIN</b> 5ZT2CXSB1NS042985	
EVANSVILLE, IN 47725	<b>CHASSIS VIN</b>	
USA	<b>MILEAGE</b> 0	
	<b>SITE/WAREHOUSE</b> 220 / 220A	
<b>Labor rate:</b> \$150.00	<b>ITEM #</b> APTT265RBSS	
<b>OWNER INFORMATION</b>	<b>DEALER RO #</b> 66970	
MARK SPIEHLER	<b>CLAIM START DATE</b> 04/12/2022	
10215 CLUBHOUSE DR	<b>CLAIM END DATE</b> 01/01/1900	
Evansville, IN 47725		
USA		
<b>Retail Date of Purchase</b> 01/24/2022	<b>WARRANTY EXPIRATION DATE</b>	01/24/2023

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b> 60-136-15-00-001499	<b>Operational Description</b> Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
	<b>Complaint, Cause, Correction</b>	
	Original Note : bhoffman@americanrvcenter.com, 2022-04-12 09:35:00 :: KITCHEN SINK LEAKS WHEN DRAINING UNDER THE FAUCET Ran water in sink. No leaks. Removed panels under kitchen sink for access to area of leak. Filled sink half way. Pulled drain plug. Water is leaking from within the wall by sink drain pipe. Waiting on approval for repair. Removed sliding bedroom door and all hardware. Removed flat trim at top and bottom of wall panel. Removed wall panel from wall to expose kitchen sink drain pipes. Removed all staples that were securing wall panel and trim to wall frame. Added water to kitchen sink. Pulled stopper. Water is leaking at bottom plumbing joint that goes thru floor. Apex said to drop grey tank. Removed LP junction block and all LP lines from underbelly mounting. Cut underbelly under grey tank for access to tank. Disconnected all wiring from tank. Removed mounting screws holding support beam in place. Cleared foam from around drain outlet to let tank drop. Cut drain pipe inside wall to let tank drop. Dropped tank. Removed rubber grommet and pipe from top of tank. Installed new rubber grommet in top of tank. Made up test drain pipe to check fit of tank hole and hole in floor. Dropped tank and glued up drain pipe to come up thru floor. Remounted grey tank. Inserted new drain down into tank. Connected drain from kitchen sink to new drain pipe in tank. Filed kitchen sink and pulled stopper. Checked new drain connections for leaks. No leaks found. Repositioned wall panel and secured in place. Need new seam tape to match wall panel. Reattached all trim pieces and filled all staple holes. Remounted sliding door track to ceiling. Rehung sliding door. Remounted trim board covering door track. Remounted underbelly to frame side rails. Cut to fit and installed board to secure underbelly that was cut for access to grey tank. Secured cut in underbelly to board. Sealed cut and all screws with underbelly tape. Sealed hole around sewer drain pipe with spray foam. Remounted LP junction block to frame and secured all LP lines. Will paint spray foam black when it sets up. 4/11/2022: Turned in parts request for new seam tape to match wall panel. 4/12/2022: Moved unit back in shop to paint spray foam around sewer outlet Black. Moved unit back to service lot. Waiting on seam tape for bedroom wall. Additional Note : bhoffman@americanrvcenter.com, 2022-04-12 09:37:41 :: PER GARY	
	<b>Model #</b>	<b>Dlr Sub Hrs</b> 20.00 <b>Sub Labor Amt</b> \$3,000.00
	<b>Serial #</b>	<b>Appr Hrs</b> 15.00 <b>Appr Labor Amt</b> \$2,250.00

### Notes

20 hours is very excessive. Flat rate for a grey tank change is 4 hours. I do undrstanfd that you had to disassemble several items however this still seem excessive. We will allow 15 hours

<b>Submitted</b>	Labor Amt	\$3,000.00	<b>Approved</b>	Labor Amt	\$2,250.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$3,000.00		Total	\$2,250.00

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**DEALER** **DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** **DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.