

RE: 10636 - (10636) 2021 RIVERSIDE RV RETRO 231EABH Ser#: 59CCC3921ML003535,
RO 66960

Warranty @Riverside RV <warranty@goriversiderv.com>

Tue 4/19/2022 9:29 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Hi Ben,

Auth. # 041922-.30 for .30 hrs. labor to Seal Voids at Entrance Door



Thank you and have a good day,

Laura Kay Meyers

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Friday, April 8, 2022 4:12 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 10636 - (10636) 2021 RIVERSIDE RV RETRO 231EABH Ser#: 59CCC3921ML003535, RO 66960

1. CUSTOMER STATES THAT THERE IS A WATER LEAK COMING FROM THE ENTRY DOOR.
CUSTOMER ADVISED THAT THIS IS MORE NOTICABLE WITH HEAVY DRIVING RAIN EVENTS. THIS
IS BETWEEN TO DOOR AND THE CLOSET AREA.

a. INSPECTED AROUND DOOR AND FOUND A FEW SPOTS MISSING SILICONE. TOOK PICS .
SILICONED AROUND WHOLE DOOR. CHECKED REST OF TRAILER

i. LABOR .5

1.

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****OUR PHONES SYSTEM DOES NOT ACTIVATE UNTIL 9 A.M. CENTRAL****

I'M NOT YELLING AT YOU. OUR SYSTEM ONLY RECOGNIZES CAPITOL LETTERS