

Pre-Authorization

Pre-Authorization number PA03086301 Reference no: 66935 Status: Approved Approved by gurlj Approved date 4/4/2022
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDT22023M3112202 6/19/2021
 600 E Baseline Rd
 Evansville, IN 47725

| Nu mbe r of | Root operation | Description | Sublet | Sub hours | Approved hours | Actual hours | Qty | Base hours | Complaint / Cause / Correction |
|-------------------|-------------------|--------------------|--------|-----------|-------------------|-----------------|-----|---------------|--|
| 1 | 4106716A | A/C - Dometic - TI | 0.00 | 0.30 | 0.30 | | 1 | 0.50 | Complaint:CUSTOMER STATES THAT THE THERMOSTAT IS ABOUT TO FALL OFF THE WALL. Cause:FOUND SCREWS LOOSE AND ONE MISSING Correction:TIGHTENED THE THERMOSTAT SCREW AND ADDED A 2ND SCREW TO IT. |
| 2 | 6103312A | Pump - Repair - E | 0.00 | 1.00 | 0.50 | | 1 | 0.20 | Complaint:CUSTOMER ADVISES THAT THE PUMP RUNS EVERY FEW SECONDS AND IT VIBRATES BADLY. Cause:CHECKED WATER PUMP AND FOUND THAT THE CHECK VALVE WAS NOT CLOSING INSIDE THE WATER PUMP. I REMOVED THE PUMP AND TOOK IT APART. I FOUND PLASTIC TRIMMINGS INSIDE THE PUMP. Correction:CHECKED WATER PUMP AND FOUND THAT THE CHECK VALVE WAS NOT CLOSING INSIDE THE WATER PUMP. I REMOVED THE PUMP AND TOOK IT APART. I FOUND PLASTIC TRIMMINGS INSIDE THE PUMP. I CLEANED ALL OF THE TRIMMINGS OUT OF THE PUMP AND REINSTALLED IT. TESTED PUMP AGAIN AND IT IS NOW WORKING AS IT SHOULD. KRV – Labor time approved in accordance with Keystone RV’s flat rate manual to repair pump |

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For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company