

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 66935  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 50956 - JAMES E. ZOPH  
Address: 8220 BALD KNOB RD MT VERNON, IN

47620

Phone: 812-838-3593

Stock Number: 10946 - 2021 SPRINGDALE 220RD 4YDT22023M3112202

VIN: 4YDT22023M3112202 HIN: SER#: 4YDT22023M3112202

Mileage: 0 Work Order Comp: 04 APR 22

Auth. No: Dealer #: 1194

Warr. Date: 19 JUN 21 Work Order Date: 29 MAR 22 Inv #: 374886

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WO # Job # Description JOB INFORMATION

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66935 2 CUSTOMER STATES THAT THE THERMOSTAT IS ABOUT TO FALL OFF THE  
WALL.  
TIGHTENED THE THERMOSTAT SCREW AND ADDED A 2ND SCREW TO IT.

66935 3 CUSTOMER ADVISES THAT THE PUMP RUNS EVERY FEW SECONDS AND IT  
VIBRATES BADLY.  
CHECKED WATER PUMP AND FOUND THAT THE CHECK VALVE WAS NOT CLOSING  
INSIDE THE WATER PUMP. I REMOVED THE PUMP AND TOOK IT APART. I  
FOUND PLASTIC TRIMMINGS INSIDE THE PUMP. I CLEANED ALL OF THE  
TRIMMINGS OUT OF THE PUMP AND REINSTALLED IT. TESTED PUMP AGAIN  
AND IT IS NOW WORKING AS IT SHOULD.

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Lab Code Job# Description LABOUR Hrs Rate Total

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Z990	2	MISCELLANEOUS REPAIR	0.03	150.00	4.50
Z990	2	MISCELLANEOUS REPAIR	0.27	150.00	40.50
Z990	3	MISCELLANEOUS REPAIR	0.00	150.00	0.00
Z990	3	MISCELLANEOUS REPAIR	0.50	150.00	75.00

Parts Total: 0.00  
Labour Total: 120.00  
Sublet Total: 0.00  
Extras Total: 0.00

>>>> Claim Total: 120.00

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_