
Coleman AC

2 messages

Ashlee Olsen <ashlee@dealer-advisors.com>
To: RVP CPW <rvpcpw@airxcel.com>

Mon, Jun 22, 2026 at 2:47 PM

Good afternoon,

We are seeking preauthorization to replace ac unit and test:

Complaint: Customer states #2 AC is still not working correctly. When it cycles some time, it will buzz and the unit will not turn on. Turn unit off then back on and works fine

Cause: AC is faulty and not working as designed to

Correction: Replace AC and test

I have attached pictures and performance sheet, but if you need anything further, please let me know.

Thank you,

Ashlee Olsen
Warranty Administrator
iClaims Services
icclaimsservices.com
208.716.2887

7 attachments

line1 (4).jpg
215K



line1 (2).jpg
300K



line1 (3).jpg
276K



line1 (1).jpg
300K



line1 (5).jpg
266K

 **COLEMAN MACH COOLING PERFORMANCE SHEET.pdf**
1479K

 **WO.pdf**
378K

RVP CPW <rvpcpw@airxcel.com>

Tue, Jun 23, 2026 at 6:57 AM

To: Ashlee Olsen <ashlee@dealer-advisors.com>, RVP CPW <rvpcpw@airxcel.com>

Cc: Amanda Semonick <asemonick@airxcel.com>

The replacement verification for INC-0151286 is attached. RV Products will attempt to ship the replacement via NTP. If NTP is unable to ship the replacement, the replacement will be shipped by RV Products. Please proofread the first page to make sure all the information is accurate. Let me know if any of the information is incorrect, or you have any questions.

Amanda Semonick

Technical Assistance Coordinator

Coleman-Mach and Maxxair Brands of Airxcel

3050 N. St. Francis

Wichita, Kansas 67219

Office: 574.247.9235

Fax: 316.832.3417

www.Airxcel.com

Office Closure: Friday, July 3rd, 2026.



From: Ashlee Olsen <ashlee@dealer-advisors.com>

Sent: Monday, June 22, 2026 3:47 PM

To: RVP CPW <rvpcpw@airxcel.com>

Subject: [External] Coleman AC

Externally Sent Email - Do not click any links or open attachments that you are not expecting, even if you know the sender. If you are unsure please call the sender.

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2 attachments



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