



Phone: (423) 235-1167
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1202 Idell Road
Bulls Gap, TN 37711

W/O: 27238



WO #: 27238 (Appointment Date: 01 JUN 2026 - Time: 02:00pm)

Customer: 93152 - CULBERTSON, ROBERT
Address: PO BOX 262
NORTON VA
24273

Home Phone: (276) 219-9555

Work Phone:
Author: S.DAVIS

Location: IH

Invoice #:

Stock #: 11126

Stock Desc: (11126) 2025 KZ-RV CONNECT SE
211MKSE

Model: 211MKSE

Serial #: 4EZTL2320S4046550

Chassis #:

Mileage:

Key #:

Req'n #: 62832

License #:

Trim:

Purchase Date: 28 APR 26

Date In: 01 JUN 26

Promise Date:

Promise Time:

Schedule Date:

Completed: 03 JUL 26

Warr. Date: 28 APR 26

Job #1 - Warranty

COMPLAINT: TABLE LEG ON THE DINING TABLE DOES NOT LINE UP CORRECTLY AND MISSING A SCREW

CAUSE: TABLE LEG IS MOUNTED ABOUT 1/2 INCH OUT MORE THAN NEEDED TO LINE UP CORRECTLY AT WALL

CORRECTION: RELOCATE THE TABLE LEG 1/2 INCH OVER AND SECURE IN PLACE
LABOR .50

Labor

Job #	Description	Hours	Total
1	RELOCATED LEG AND SECURED IN PLACE	0.20	35.00
Subtotal for Job #1:			35.00

Job #2 - Warranty

COMPLAINT: KITCHEN FAUCET HAS A SMALL DRIP
CUST NOTICED IT WHEN THEY WAS USING THE SINK COVER AND NOTICED WATER WAS PUDDLING ON TOP OF THE COVER

CAUSE: TECH VERIFIED THE FAUCET HAS A SMALL DRIP WHEN TURNED OFF. THERE IS A INTERNAL DEFECT IN THE FAUCET.

CORRECTION: REPLACE THE KITCHEN FAUCET AND TEST
LABOR .50

Labor

Job #	Description	Hours	Total
2	REPLACED FAUCET AND TESTED	0.50	87.50

Parts

Part #	Description	Qty	Price	Total
165337	FAUCET, KITCHEN	1.00	44.20	44.20

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	22.37	22.37

Subtotal for Job #2: 154.07

Job #3 - Warranty

COMPLAINT: THE FRIDGE IS MAKING A NOISE WHEN RUNNING. THIS IS A LOUD NOISE

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CUSTOMER STATED.

CORRECTION: NO ISSUES FOUND AT THIS TIME

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: SEAL ON SLIDE OUT IS DAMAGED AT THE BOTTOM

CAUSE: TECH VERIFIED CONCERN AND FOUND SEAL WAS FOLDING IN THE CENTER DUE TO BEING MOUNTED TO HIGH.

CORRECTION: NEED TO REMOVE THE SEAL AND REINSTALL TO TAKE CARE OF THIS ISSUE
LABOR .50

Labor

Job #	Description	Hours	Total
4	NEED TO REMOVE THE SEAL AND REINSTALL	0.75	131.25

Subtotal for Job #4: 131.25

Job #5 - Warranty

COMPLAINT: SLIDE IS MAKING A NOISE. CUST STATED THAT IT SOUNDS LIKE IT IS RUBBING HARD ON SOMETHING.

CORRECTION: NO ISSUES FOUND AT THIS TIME

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: CITY WATER HOOKUP IS LEAKING CUST STATED ITS NOT BAD BUT LOOKS LIKE THE SCREEN WAS INSTALLED WRONG
PLEASE CHECK AND ADVISE

CORRECTION: NO ISSUE AT THIS TIME

Subtotal for Job #6: 0.00

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES VENT RIGHT IN FRONT OF THE TABLE IS CRACKED

CAUSE: VENT WAS OVER TIGHTENED AT INSTALL AND HAS DEVELOPED A CRACK

CORRECTION: REPLACE VENT
LABOR .10

Labor

Job #	Description	Hours	Total
8	REPLACED VENT	0.10	17.50

Parts

Part #	Description	Qty	Price	Total
100435	VENT,FLOOR,REGISTER,W/O DAMPER,TAN, 4 1/4W, 11 7/8L, 1 1/4 D, OVER ALL SIZE	1.00	8.06	8.06

Subtotal for Job #8: 25.56

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W/O: 27238

Parts Total:	52.26
Labour Total:	271.25
Sublet Total:	0.00
Extras Total:	22.37
WORK ORDER TOTAL:	345.88

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.
X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Date: 03 Jul 2026

Customer Signature : _____

Customer Work
Order



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CULBERTSON, ROBERT

