

WORK ORDER # 66871

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Completed : 29 APR 22      Customer : 10024 - FOREST RIVER TRAVEL TRAILER
Licence # :                Invoice # :
Stock No : 10695          Description : 2021 TT COACHMEN FREEDOM EXPRESS 24
Tag :                     Date In : 24 MAR 22      Mileage : 0
Author : BJW              Promised : 26 MAR 22
Location : 0425 SEE IF THIS WODate Sched :
Serial# : 5ZT2FEPBXMW019619 Chassis# : 5ZT2FEPBXMW019619
Warr. Date : 17 JUN 21    Cust PO# :
Print Date : 29 APR 22
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Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT: CUSTOMER STATES THAT THE WIRING FOR THE CUP HOLDERS IN THE COUCH HAS PULLED OUT AS A RESULT OF CATCHING ON THE FRAME CORRECTION: CHECKED WIRE HAS 13.6 VOLTS. HOOKED WIRES BACK UP AND THE CUP HOLDERS AND USB PORTS DO NOT WORK. POSSIBLY THE CONVERTER BOX BURNT OUT TO THE CUP HOLDERS AND USB PORTS. GETTING POWER TO THE COVERTER BOX BUT NO POWER COMING OUT. THE WIRE WAS PULLED OUT OF WHERE IT WAS CRIMPED TOGETHER DO TO CATCHING THE THE FRAME WORK UNDER COUCH. WIRE LOOM WILL HELP PREVENT THIS PROBLEM. HOOKED UP NEW POWER SUPPLY FOR SOFA DOESNT WORK. 4-18-22 INSTALLED NEW CONVERTER BOX FOR CUP HOLDER WORKS AS SHOULD	W	10024	FORES
2	COMPLAINT: CUSTOMER STATES THAT THE CABINET DOORS ON THE DINING AREA IN THE SLIDE AND ONE ABOVE THE COUCH ARE NOT LINED UP PROPERLY WITH THE STRIKERS CORRECTION: tried to adjust cabinet door but that didnt help.had to remove the the section of cabinet that holds the door and trim it down. put cabinet back together and aligned door. the cabinet door under the dinette seat was out of alignment, adjusted the door till it shut properly	W	10024	FORES
3	COMPLAINT: THE SCREEN DOOR LATCH KEEPS POPPING LOOSE. CORRECTION: LATCH ON SCREEN DOOR WAS NOT MAKING A SOLID CONTACT WITH WITH STRICKER PLATE ON DOOR FRAME. PUT A PLASTIC SPACER BEHIND THE STRICKER PLATE,SCREEN DOOR NOW HAS A STRONG HOLD.	I	SPN	SALES

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Job #   Description                JOB INFORMATION                Type Bill To
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4      COMPLAINT:  THE HEAT VENT IN THE BEDROOM DOES NOT      I      SPN      SALES
          HAVE MUCH AIR COMING FROM IT.
      CORRECTION:  BEDROOM HAS 403 CFM COMING OUT OF VENT.
          BATHROOM HAS 1100 CFM. UNDER THE STOVE
          HAS 1400 CFM. THE VENTS GOING TO THE
          BEDROOM ARE THE 2 INCH DUCT. AND THE
          OTHER SPOTS HAVE THE 4 INCH DUCT WORK.
          CANT CHANGE WHAT FACTORY HAD DESIGNED
          FOR THE FLOOR PLAN.
5      COMPLAINT:  CUSTOMER STATES THAT THE WATER LINE IN    I      SPN      SALES
          THE BACK OF THE TOILET LEAKS.
      CORRECTION:  PUT CITY WATER TO CAMPER FLUSHED TOILET
          SEVERAL TIMES AND LET IT SET, NEVER
          FOUND A LEAK, WENT AHEAD AND CHANGED THE
          VALVE ON THE TOILET WITH A NEW VALVE,
          CHECKED FOR LEAKS. NO LEAKS
6      COMPLAINT:  THE OUTDOOR KITCHEN WILL NOT LOCK.        W      10024    FORES
      CORRECTION:  DOOR WOULD NOT LATCH PROPERLY, ADDED
          SHIMS UNDER STRICKER PLATE. DOOR STAYS
          SHUT WHEN LOCKED AND UNLOCKED
7      COMPLAINT:  CHECK TIRE PSI                             E      50549    BUCIN
      CORRECTION:  ALL 5 TIRES HAD A PSI OF 48 TO 55, AIRED
          TIRES TO 65 PSI AS RECOMMENDED ON TIRE
          AND CAMPER STICKER

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Job # Part No   Description      PARTS      Bill to   Qty      Price      Total
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1      F100075180  CONVERTER BOX 5V T          W-10024    1      29.31      29.31
5      385311641   310 WATER VALVE -          I-SPN      1      41.80      41.80

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Job# Lab Code Description      LABOUR    Mech Bill to      Hrs      Rate      Total
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1 Z990      MISC LABOUR CODE (EXTE SAR W-10024    0.40    150.00    60.00
1 Z990      MISC LABOUR CODE (EXTE SAR W-10024    0.00    150.00     0.00
1 Z990      MISC LABOUR CODE (EXTE SAR W-10024    0.00    150.00     0.00
2 Z990      MISC LABOUR CODE (EXTE SAR W-10024    0.20    150.00    30.00
3 Z990      MISC LABOUR CODE (EXTE SAR I-SPN      0.40    105.00    42.00
4 Z990      MISC LABOUR CODE (EXTE SAR I-SPN      0.00     25.00     0.00
5 Z990      MISC LABOUR CODE (EXTE SAR I-SPN      1.00     25.00    25.00
5 Z990      MISC LABOUR CODE (EXTE SAR I-SPN      1.00     25.00    25.00
6 Z990      MISC LABOUR CODE (EXTE SAR W-10024    0.00    150.00     0.00
6 Z990      MISC LABOUR CODE (EXTE SAR W-10024    0.20    150.00    30.00
7 Z990      MISC LABOUR CODE (EXTE SAR E-50549    0.20     25.00     5.00

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Job #  Excode   Description  EXTRAS      bill to    Qty    Price    Total
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   1  FRT      UPS - POWER SUPPLY      W-10024    1.00    15.85    15.85
   6  SS       SHOP SUPPLIES          W-10024    1.00     0.50     0.50
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 CUSTOMER COMMENTS

NC/ 12V CONVERTER BOX ARRIVED IN THE BACKROOM 4-18-22...CAM
 KATIE EMAILED BACK 4-13-22 @ 8:48 A.M. SHE IS SENDING OUT
 ANOTHER POWER SUPPLY AT NO CHARGE. MAB
 POWER SUPPLY THAT CAME IN ON ORDER DID NOT WORK. EMAILED
 KATIE @ F.R. WAITING FOR RESPONSE. 4-12-22 MAB @ 9:59 A.M.
 POWER SUPPLY IN BACK ROOM. 4-6-22
 BH GOT APPROVEL AND GAVE PARTS SHEET TO MATT
 BH SENT IN PREAUTH AND CHANGED BILL CODE

 BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	50549	0.00	5.00	0.00	0.00	0.00	5.00
I	SPN	41.80	92.00	0.00	0.00	2.93	136.73
W	10024	29.31	120.00	0.00	16.35	0.00	165.66
Totals		71.11	217.00	0.00	16.35	2.93	307.39