

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	981899
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2FEPBXMW019619
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	320 / 320
Labor rate:	\$150.00	ITEM #	FET248RBS-320
OWNER INFORMATION		DEALER RO #	66871
THOMAS BUCINSKI		CLAIM START DATE	03/30/2022
1595 BUTLER RD		CLAIM END DATE	01/01/1900
Harrisburg, IL 62946			
USA			
Retail Date of Purchase	06/17/2021	WARRANTY EXPIRATION DATE	06/17/2022

Claim Line Details

Labor

Line# 1	Operation Code 30-91-01-11-002754	Operational Description Lighted Cup Holder with USB Port - Interior/Living Quarters, Sofa, Chair/ Replace/Electrical
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-03-30 14:51:31 :: CUSTOMER STATES THAT THE WIRING FOR THE CUP HOLDERS IN THE COUCH HAS PULLED OUT AS A RESULT OF CATCHING ON THE FRAME CHECKED WIRE HAS 13.6 VOLTS. HOOKED WIRES BACK UP AND THE CUP HOLDERS AND USB PORTS DO NOT WORK. POSSIBLY THE CONVERTER BOX BURNT OUT TO THE CUP HOLDERS AND USB PORTS. GETTING POWER TO THE COVERTER BOX BUT NO POWER COMING OUT. THE WIRE WAS PULLED OUT OF WERE IT WAS CRIMPED TOGETHER DO TO CATCHING THE THE FRAME WORK UNDER COUCH. WIRE LOOM WILL HELP PREVENT THIS PROBLEM		
	Model #	Dlr Sub Hrs 0.40 Sub Labor Amt \$60.00
	Serial #	Appr Hrs 0.40 Appr Labor Amt \$60.00
Notes		

Labor

Line# 2	Operation Code 30-100-02-00-003062	Operational Description Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-03-30 14:52:36 :: CUSTOMER STATES THAT THE CABINET DOORS ON THE DINING AREA IN THE SLIDE AND ONE ABOVE THE COUCH ARE NOT LINED UP PROPERLY WITH THE STRIKERS tried to adjust cabinet door but that didnt help.had to remove the the section of cabinet that holds the door and trim it down. put cabinet back together and aligned door. the cabinet door under the dinette seat was out of alignment, adjusted the door till it shut properly		
	Model #	Dlr Sub Hrs 0.20 Sub Labor Amt \$30.00
	Serial #	Appr Hrs 0.20 Appr Labor Amt \$30.00
Notes hinges; VCB		

Labor

Line# 3	Operation Code 30-100-02-00-003062	Operational Description Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-03-30 14:55:01 :: THE OUTDOOR KITCHEN WILL		

NOT LOCK. DOOR WOULD NOT LATCH PROPERLY, ADDED SHIMS UNDER STRICKER PLATE. DOOR STAYS SHUT WHEN LOCKED AND UNLOCKED

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes
INSTALL

Submitted	Labor Amt	\$120.00	Approved	Labor Amt	\$120.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$120.00		Total	\$120.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	