

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 66871  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 50549 - THOMAS J. BUCINSKI  
Address: 1595 BUTLER RD  
HARRISBURG, IL  
62946  
Phone: 618-841-0708  
Stock Number: 10695 - 2021 FREEDOM EXPRESS 248RBS 5ZT2FEPBXMW019619  
VIN: 5ZT2FEPBXMW019619 HIN: SER#: 5ZT2FEPBXMW019619  
Mileage: 0 Work Order Comp: 29 APR 22  
Auth. No: Dealer #:  
Warr. Date: 17 JUN 21 Work Order Date: 24 MAR 22 Inv #: 376395

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WO # Job # Description JOB INFORMATION  
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66871 1 CUSTOMER STATES THAT THE WIRING FOR THE CUP HOLDERS IN THE COUCH  
HAS PULLED OUT AS A RESULT OF CATCHING ON THE FRAME  
CHECKED WIRE HAS 13.6 VOLTS. HOOKED WIRES BACK UP AND THE CUP  
HOLDERS AND USB PORTS DO NOT WORK. POSSIBLY THE CONVERTER BOX  
BURNT OUT TO THE CUP HOLDERS AND USB PORTS. GETTING POWER TO THE  
COVERTER BOX BUT NO POWER COMING OUT. THE WIRE WAS PULLED OUT OF  
WERE IT WAS CRIMPED TOGETHER DO TO CATCHING THE THE FRAME WORK  
UNDER COUCH. WIRE LOOM WILL HELP PREVENT THIS PROBLEM. HOOKED UP  
NEW POWER SUPPLY FOR SOFA DOESNT WORK. 4-18-22 INSTALLED NEW  
CONVERTER BOX FOR CUP HOLDER WORKS AS SHOULD  
  
66871 2 CUSTOMER STATES THAT THE CABINET DOORS ON THE DINING AREA IN THE  
SLIDE AND ONE ABOVE THE COUCH ARE NOT LINED UP PROPERLY WITH THE  
STRIKERS  
tried to adjust cabinet door but that didnt help.had to remove  
the the section of cabinet that holds the door and trim it down.  
put cabinet back together and aligned door. the cabinet door  
under the dinette seat was out of alignment, adjusted the door  
till it shut properly  
  
66871 6 THE OUTDOOR KITCHEN WILL NOT LOCK.  
DOOR WOULD NOT LATCH PROPERLY, ADDED SHIMS UNDER STRICKER PLATE.  
DOOR STAYS SHUT WHEN LOCKED AND UNLOCKED

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Part No Job# Description PARTS Qty Price Total  
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F100075180 1 CONVERTER BOX 5V T 1.00 29.31 29.31

Claim : 66871

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 Part No            Job#   Description            PARTS                            Qty       Price       Total  
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 Lab Code   Job#   Description            LABOUR                            Hrs       Rate       Total  
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 Z990            1   MISC LABOUR CODE (EXTERNAL)                            0.40     150.00     60.00  
 Z990            1   MISC LABOUR CODE (EXTERNAL)                            0.00     150.00       0.00  
 Z990            1   MISC LABOUR CODE (EXTERNAL)                            0.00     150.00       0.00  
 Z990            2   MISC LABOUR CODE (EXTERNAL)                            0.20     150.00     30.00  
 Z990            6   MISC LABOUR CODE (EXTERNAL)                            0.00     150.00       0.00  
 Z990            6   MISC LABOUR CODE (EXTERNAL)                            0.20     150.00     30.00

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 Excode       Job#   Description            EXTRAS                            Qty       Price       Total  
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 FRT            1   UPS - POWER SUPPLY                            1.00     15.85     15.85  
 SS            6   SHOP SUPPLIES                            1.00       0.50       0.50

Parts Total:            29.31  
 Labour Total:          120.00  
 Sublet Total:           0.00  
 Extras Total:           16.35

>>>> Claim Total:       165.66

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_