

Pre-Authorization

Pre-Authorization number PA03086230 Reference no: 66870 Status: Approved Approved by perrg Approved date 4/4/2022
 Servicing Name Address VIN Retail sold on Dealer

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDF32321M4704827	8/27/2021						
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction	
1	2302416B	Compartment Doc	0.00	1.00	0.20		1	0.20	Complaint:THE WEATER STRIP ON BOTH LP DOORS ARE NOT LONG ENOUGH AND THEY KEEP SUCKING IN Cause:THE WEATHER STRIP ON BOTH LP DOORS ARE NOT LONG ENOUGH AND THEY KEEP SUCKING IN. Correction:Checked both LP compartment doors. Foam seal that holds exterior panel to door frame is pulled out in corners. Foam seal is too short and needs replaced. KRV – Labor time approved in accordance with Keystone RV's flat rate manual.	
2	2302406B	Compartment Doc	0.00	1.00	0.40		1	0.20	Complaint:THE LEFT FRONT BASEMENT DOOR WEATHER STRIP AT THE TOP IS STUCK TO THE DOOR FRAME Cause:THE LEFT FRONT BASEMENT DOOR SEAL WEATHER STRIP AT THE TOP IS STUCK TO THE DOOR FRAME. Correction:Checked basement door seal weather strip on the left front (Road side) compartment door. Seal needs replaced. Pulled off old bulb seal. Used heat gun to remove double face tape. Cleaned off all sticky residue from seal mounting surface. Installed new bulb seal around flange of compartment door. KRV – Labor time approved in accordance with Keystone RV's flat rate manual.	
3	3201824B	Decorative Wood	0.00	0.30	0.20		1	0.20	Complaint:SCREWS COVERS ARE MISSING ON THE FACE OF THE STEPS THERE ARE 8 HOLES AND NOW THEY ARE MISSING Cause:SCREW COVERS ARE MISSING ON THE FACE OF THE STEPS. Correction:Checked steps going up to bedroom. (8) screw covers are missing. 3/31/2022: Turned in parts request for new wood screw covers to match step riser wood.	
4	3202816A	Step - Interior Sta	0.00	0.80	0.80		1	0.30	Complaint:THE STEPS ARE SQUEAKING AND THE FLOOR FOR THE HALL WAY ALSO SQUEAKS CHEK AD ADVISE	

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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									Cause:THE STEPS ARE SQUEAKING AND THE FLOOR FOR THE HALLWAY ALSO SQUEAKES. CHECK AND ADVISE. Correction:Checked steps and floor at top of steps. Tightened screws on steps. Added shims for floor squeak between under side of floor and aluminum floor support. Squeaks stopped.
5	2400208B	Die Cut - Over 3' l	0.00	1.50	1.00		1	1.00	Complaint:BED SLIDE HAS DAMAGED A DECAL ON THE LOWER RIGHT CORNER ON THE BODY Cause:BED SLIDE HAS DAMAGED A DECAL ON THE LOWER RIGHT CORNER ON THE BODY ABOVE COMPARTMENT DOOR. Correction:Checked decal. Decal was damaged by hard part of flange bulb seal on bedroom slide. Trimmed off bottom edge of bulb seal to remove hard part. 3/31/2022: Tored in parts request for a new decal.
6	6104014A	Shower/Tub - Wal	0.00	1.00	0.50		1	0.50	Complaint:ON THE WALL ON THE BACK EDGE OF THE SHOWER THERE IS A GAP ABOUT 1" Cause:ON THE WALL ON THE BACK EDGE OF THE SHOWER THERE IS A 1" GAP. Correction:Cut a piece of flat trim the length of shower wall. Siliconed in place to cover 1 in. gap between shower surround and wall.
7	4208919A	Backup Monitor C	0.00	0.30			1	0.30	Complaint:INSTALL THE PLUG FOR THE CAMERA CUSTOMER HAS A PLUG THE PLUG WILL BE ON THE KITCHEN COUNTER Cause:INSTALL THE PLUG FOR THE CAMERA. CUSTOMER HAS A PLUG. THE PLUG WILL BE ON THE KITCHEN COUNTER. Correction:Removed back up camera cover. Spliced customer supplied plug and wire to factory wires for back up camera. Remounted cover.
									KRV – The issue submitted is not considered a warranty defect in materials or workmanship.
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