

WORK ORDER # 66863

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Completed : 26 APR 22      Customer : 1013 - KEYSTONE RV CO -
Licence # :                Invoice # :
Stock No : 11062          Description : 2022 5W KEYSTONE MONTANA 3781RL
Tag :                    Date In : 23 MAR 22      Mileage : 0
Author : BJW              Promised : 31 MAR 22
Location : 0425 CHECK HOW ZACKDate Sched :
Serial# : 4YDFM0T27N4700932  Chassis# : 4YDFM0T27N4700932
Warr. Date : 07 JAN 22      Cust PO# :
Print Date : 26 APR 22
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Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT: FRIDGE LOCK THE ALARM STILL COMES ON AS THE DOORS ARE OPEN WHILE TRAVELING CAUSE: the sensor that tells the fridge the door is shut is not making enough contact when traveling and the fridge sensed the door opening. CORRECTION: tried to tighten up the door lock to pull in the door. didnt seem like that was enough to help pull in the door. found a piece of plastic that was small enough to cut down and shape. took a piece of double sided tape and 3m primer. secured plastic piece to tape and secured tape to fridge door where it comes into contact with the sensor. installed the door lock and the door can come slightly open without the sensor "tripping".	I	SPN	SALES
2	COMPLAINT: THE CARPET ON THE SLIDE BY THE FRIDGE STICKS UP AND WONT GO DOWN CAUSE: carpet is pushing up a little on the corner of the slide out. there isnt anything under the carpet that can be removed to make it lay down. CORRECTION: no corrections made	I	SPN	SALES
3	COMPLAINT: KITCHEN SINNK LINK UNDER THE SINK COULD NOT FIND OUT WHERE IT IS LEAKING BUT FIND WATER UNDER AND HAS DISCOLORED THE FLOOR CAUSE: hooked up to city water. filled up both sinks halfway and let sit. left sink is leaking where the drain line screws into the bottom of the sink. CORRECTION: removed drain line and removed gasket to	W	1013	KEYST

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Job #   Description          JOB INFORMATION          Type Bill To
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inspect. gasket looks good. reset gasket
in drain line and filled sink with water
to test. drain line is still leaking.
removed drain line, removed gasket. cut
piece of rubber to make another gasket.
installed drain line with new gasket. no
leaks present.
4      COMPLAINT:  THE RECLINEER ON THE PASSANGER SIDE      I      SPN      SALES
          FORWARD THE FOOT REST IS CATCHING AND
          NOT COMING OUT RIGHT
          CAUSE:    went over this with ben. the cushion for
          the foot rest is barley rubbing on the
          side. the "support" for the foot rest
          has proper clearance on both sides and
          cannot be moved. the cushion isn't
          causing any issues with the chair going
          in or out.
          CORRECTION: no correction
5      COMPLAINT:  TRIM IN THE BEDROOM                      I      SPN      SALES
          CAUSE:    extra trim in bedroom.
          CORRECTION: no corrections
6      COMPLAINT:  THE CABINET DOOR FOR THE WASHER AND      W      1013     KEYST
          DRYER IS NOT STRAIGHT NEEDS ADJ DOOR TO
          THE RIGHT AS SOON AS YOU WALK IN
          CAUSE:    door is warped and pushes out at the
          bottom. cant pull the hinge in enough at
          the bottom to correct. need to order
          another door to fix.
7      COMPLAINT:  LABLE THE SLIDE SWITCHES                  I      SPN      SALES
          CAUSE:    CUSTOMER PAY AND HE KNOWS
8      COMPLAINT:  THE DRAWER AT THE ISLAND 2 TO THE RIGHT  W      1013     KEYST
          WILL NOT CLOSE ALL THE WAY AND NEEDS TO
          BE ADJED
          CAUSE:    THE FRAME FOR THE DRAWER CAME LOOSE FROM
          THE BOTTOM OF THE COUNTER TOP.
          CORRECTION: REMOVED ORIGINAL SCREW THAT WAS PULLED
          OUT. GOT 2 LARGER SCREWS AND SECURED
          FRAME TO COUNTER TOP.
9      COMPLAINT:  TOILET BOWL IS SCRATCHED IN DIFFERENT    W      1013     KEYST
          PLACES
          CAUSE:    TOILET LID IS SCRATCHED UP. NEED TO SEE
          IF WARRANTY WILL COVER IT.
10     COMPLAINT:  SHOWER TRACK LEAKS OUT WHILE USING IT    W      1013     KEYST
          CAUSE:    CUSTOMER STATES THE MIDDLE OF THE SHOWER
          SURROUND WAS LEAKING
          CORRECTION: CLEANED TRACK WHERE SURROUND MEETS FLOOR
          PAN. APPLIED CLEAR SILICONE ALONG THE
          ENTIRE BOTTOM ON THE OUTSIDE.
11     COMPLAINT:  ACCENT LIGHTS ON THE RECLINER THE LED    W      1013     KEYST

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		LIGHTS ARE FALLING AND NEED TO BE PUT BACK UP			
	CAUSE:	ACCENT LIGHT UNDER CHAIR CAME LOOSE.			
	CORRECTION:	APPLIED SILICONE TO LIGHTS AND SET BACK INTO TRACK			
12	COMPLAINT:	CHECK AND SEE IF A SWITCH CAN BE INSTALLED FOR THE VACUUM SO YOU DONT HAVE TO GO OUTSIDE AND TURN IT ON	E	51988	PARKE
	CAUSE:	THE VACCUM HOSE HAS A METAL RING AROUND THE END THAT GOES INTO THE VACCUM. PUSH THE HOSE IN ALL THE WAY,LIFT UP THE "FLAP" ON THE FLOOR UNDER THE HOSE AND THE VACCUM WILL TURN ON. REMOVE THE HOSE WHEN FINISHED AND IT SHUTS OFF ON ITS OWN			
	CORRECTION:	NO CORRECTION			
13	COMPLAINT:	WHEEL WELL FENDER ON THE PASSANGER SIDE NEAR THE SLIDE STICKS OUT WHERE IT IS CUT AND DOES NOT LOOK RIGHT	I	SPN	SALES
	CAUSE:	BEN AND I CONFIRMED THERE WAS NOTHING I COULD DO TO FIX THIS SINCE IT IS ON THE SLIDE ROOM.			
	CORRECTION:	NO CORRECTION			
14	COMPLAINT:	CLOSET DOOR IN THE BED ROOM IN THE FRONT THE LOCKS ON THE FRONT HAVE TO GET A HAMMER TO LOCK IT THE PASSANGER SIDE OF THE CAMPER	W	1013	KEYST
	CAUSE:	latch for the door was not in line with the door "holder"			
	CORRECTION:	removed latch, wrapped latch in paper towel, put latch in a vice and took an adjustable wrench and pulled the short end "foward". went and installed latch and it weas still a little off. repeated this process again and latch fits in holder with ease.			
15		THE PEDDALSTALL FOR THE BED NEEDS TO BE CUT DOWN IT IS TOO TALL	E	51988	PARKE
16	COMPLAINT:	THE DRAWERS IN THE BEDROOM THERE IS A FEW THAT ARE OUTALINE	I	SPN	SALES
	CAUSE:	DRAWERS ARE FINE			
	CORRECTION:	NO CORRECTON			
17	COMPLAINT:	CLOSET ROD IN THE BED ROOM FELL DOWN	I	SPN	SALES
	CAUSE:	CUSTOMER SECURED CLOSET ROD			
	CORRECTION:	NO CORRECTION			
18		Transferred to BAS*67246 on 26 APR 22 Estimate amount was 0.00 INSTALL THE DISH TAILGATER ON THE ROOF OF THE TRAILER IS IN THE STORAGE	E	51988	PARKE
19	COMPLAINT:	Transferred to BAS*67246 on 26 APR 22 Estimate amount was 0.00 WINEGAURD INTERNET NOT WORKING CHECK AND ADVISE	E	51988	PARKE
	CAUSE:	BEN SAID HE'S GOING TO DO THIS JOB			

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      23    MISCELLANEOUS REPAIR      0.00     150.00      0.00
Z990      23    MISCELLANEOUS REPAIR      0.20     150.00     30.00
Z990      24    MISCELLANEOUS REPAIR      0.20     150.00     30.00
Z990       3    MISCELLANEOUS REPAIR      0.50     150.00     75.00
Z990       8    MISCELLANEOUS REPAIR      0.10     150.00     15.00
Z990      10    MISCELLANEOUS REPAIR      0.00     150.00      0.00
Z990      10    MISCELLANEOUS REPAIR      0.30     150.00     45.00
Z990      11    MISCELLANEOUS REPAIR      0.20     150.00     30.00
Z990      14    MISCELLANEOUS REPAIR      0.30     150.00     45.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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FRT        8    UPS- SEAM TAPE AND DRAWER SLIDES      1.00     12.83     12.83

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Parts Total:      384.32
Labour Total:     345.00
Sublet Total:       0.00
Extras Total:      12.83

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>>>> Claim Total: 742.15

Customer Signature: _____

Date: _____

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20 CORRECTION: NO CORRECTION AT THIS TIME
 COMPLAINT: PROGRAM TPMS I SPN SALES
 CAUSE: PROGRAM TPMS
 CORRECTION: LOOKED UP MANUAL ONLINE, PROGRAMED EACH
 TIRE SENOR INTO THE MONITOR PER
 INSTRUCTIONS

21 BEDROOM PULL OUT DRAWER DOE NOT SLOW CLOSE DOES NOT W 1013 KEYST
 STAY CLOSED

22 COMPLAINT: TRIM ON THE STEPS TO THE BED ROOM IS W 1013 KEYST
 LOOSE
 CAUSE: TRIM ON BOTH SIDES OF STEPS CAME OFF.
 CORRECTION: SECURED TRIM WITH STAPLES AND FILLED
 HOLES WITH PUTTY

23 WALL PAPER NEAR THE STEPS IS PULLING APART W 1013 KEYST

24 COMPLAINT: LOCK FOR THE LEVELING WILL NOT UNLOCK W 1013 KEYST
 CAUSE: HAD TO DRILL OUT THE LOCK CYLINDER TO
 RAISE TRAILER OFF OF TRUCK
 CORRECTION: REMOVED LOCK, WENT AND GOT REPLACEMENT
 LOCK, INSTALLED NEW LOCK

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
6	641759	Passage - Door - 2		W-1013	1	364.37	364.37
18	13-1320	PW HAPS FREE SELF-		E-51988	0	12.99	0.00
21	665163	Drawer - Cabinet -		W-1013	2	5.34	10.68
21	665164	CABINET SLIDE 12"		W-1013	2	1.04	2.08
22	684653	Seam - Tape - 1" -		W-1013	2	0.22	0.44
23	6496	Trim - Batten - 3.0mm x 7/8"		W-1013	0	0.00	0.00
24	18-8369	OUTSIDE SHOWER LOC		W-1013	1	6.75	6.75

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	Z990	MISCELLANEOUS REPAIR	ZMS	I-SPN		0.00	25.00	0.00
1	Z990	MISCELLANEOUS REPAIR	ZMS	I-SPN		1.00	25.00	25.00
1	Z990	MISCELLANEOUS REPAIR	ZMS	I-SPN		0.00	25.00	0.00
2	Z990	MISCELLANEOUS REPAIR	ZMS	I-SPN		0.00	25.00	0.00
3	Z990	MISCELLANEOUS REPAIR	ZMS	W-1013		0.50	150.00	75.00
4	Z990	MISCELLANEOUS REPAIR	ZMS	I-SPN		0.50	25.00	12.50
5	Z990	MISCELLANEOUS REPAIR	ZMS	I-SPN		0.50	25.00	12.50
6	Z990	MISCELLANEOUS REPAIR	ZMS	W-1013		0.20	150.00	30.00
6	Z990	MISCELLANEOUS REPAIR	ZMS	W-1013		0.00	150.00	0.00
7	Z990	MISC LABOUR CODE (EXTE	ZMS	I-SPN		0.05	25.00	1.25
8	Z990	MISCELLANEOUS REPAIR	ZMS	W-1013		0.10	150.00	15.00
9	Z990	MISCELLANEOUS REPAIR		W-1013		0.00	150.00	0.00
9	Z990	MISCELLANEOUS REPAIR	ZMS	W-1013		0.00	150.00	0.00
9	Z990	MISCELLANEOUS REPAIR	ZMS	W-1013		0.00	150.00	0.00
10	Z990	MISCELLANEOUS REPAIR	ZMS	W-1013		0.00	150.00	0.00
10	Z990	MISCELLANEOUS REPAIR	ZMS	W-1013		0.30	150.00	45.00
11	Z990	MISCELLANEOUS REPAIR	ZMS	W-1013		0.20	150.00	30.00
12	Z990	MISC LABOUR CODE (EXTE	ZMS	E-51988		0.00	150.00	0.00

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*****
Job#  Lab Code  Description      LABOUR   Mech Bill to      Hrs      Rate      Total
*****
 12 Z990      MISC LABOUR CODE (EXTE ZMS   E-51988      0.00     150.00       0.00
 13 Z990      MISCELLANEOUS REPAIR   ZMS   I-SPN        0.50       25.00      12.50
 14 Z990      MISCELLANEOUS REPAIR   ZMS   W-1013       0.30     150.00      45.00
 15 Z990      MISC LABOUR CODE (EXTE ZMS   E-51988      0.00     150.00       0.00
 16 Z990      MISCELLANEOUS REPAIR   ZMS   I-SPN        0.50       25.00      12.50
 17 Z990      MISCELLANEOUS REPAIR   ZMS   I-SPN        0.50       25.00      12.50
 18 Z990      MISC LABOUR CODE (EXTE ZMS   E-51988      0.00     150.00       0.00
 18 Z990      MISC LABOUR CODE (EXTE ZMS   E-51988      0.00     150.00       0.00
 18 Z990      MISC LABOUR CODE (EXTE ZMS   E-51988      0.00     150.00       0.00
 18 Z990      MISC LABOUR CODE (EXTE ZMS   E-51988      0.00     150.00       0.00
 18 Z990      MISC LABOUR CODE (EXTE ZMS   E-51988      0.00     150.00       0.00
 18 Z990      MISC LABOUR CODE (EXTE ZMS   E-51988      0.00     150.00       0.00
 19 Z990      MISC LABOUR CODE (EXTE ZMS   E-51988      0.00     150.00       0.00
 20 Z990      MISC LABOUR CODE (EXTE ZMS   I-SPN        1.00       25.00      25.00
 21 Z990      MISCELLANEOUS REPAIR   ZMS   W-1013       0.00     150.00       0.00
 21 Z990      MISCELLANEOUS REPAIR   ZMS   W-1013       0.20     150.00      30.00
 22 Z990      MISCELLANEOUS REPAIR   ZMS   W-1013       0.00     150.00       0.00
 22 Z990      MISCELLANEOUS REPAIR   ZMS   W-1013       0.10     150.00      15.00
 23 Z990      MISCELLANEOUS REPAIR   ZMS   W-1013       0.00     150.00       0.00
 23 Z990      MISCELLANEOUS REPAIR   ZMS   W-1013       0.20     150.00      30.00
 24 Z990      MISCELLANEOUS REPAIR   ZMS   W-1013       0.20     150.00      30.00

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*****
Job #  Excode   Description      EXTRAS      bill to      Qty      Price      Total
*****
  1  SS        SHOP SUPPLIES      I-SPN        1.00       0.00       0.00
  8  FRT        UPS- SEAM TAPE AND DRAWER W-1013      1.00      12.83      12.83

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 CUSTOMER COMMENTS

DOOR IN 1A 4-7-22 MAB
 PARTS ORDERED 3-30-22...CAM
 BHSENT IN PREAUTH

 BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
I	SPN	0.00	113.75	0.00	0.00	0.00	113.75
W	1013	384.32	345.00	0.00	12.83	0.00	742.15
Totals		384.32	458.75	0.00	12.83	0.00	855.90