



12024 Central Ave SE ★ Albuquerque NM 87123
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(505)298-7691 ★ 1-800-748-2078 ★ FAX (505)293-7172

W/O: 73173
Promised Date:
26 JUN 26



WO #: 73173

Customer Name: 61351 - GONZALEZ,
GLORIA ELIANA

Completed Date: 30 JUN 26

Invoice#:

Author: BRIAN

Stock Desc: 9508 2025 TRACER 250BH

Serial#: 5ZT2TRPB4SB526052

Chassis#: 5ZT2TRPB4SB526052

Date In: 09 APR 26

Miles/Hrs:

Time In:

Tag#: UNH

Purchased Date: 28 MAR 26

Warranty Date: 28 MAR 26

Job #1 - External

COMPLAINT: CUSTOMER STATES BOLT HOOK UP BROKE

CORRECTION: LEAVE AS IS

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: CUSTOMER STATES BOTH EQ BRACKETS ON TRAILER ARE BENT

CORRECTION: LEAVE AS IS

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - External

CUSTOMER STATES HE HAS HAD TO PURCHASE 3 TRAILER PIN CLIPS

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES THE SCREW PULLED OUT OF THE PASS. SIDE FENDER SKIRT

CAUSE: Screw came loose

CORRECTION: Rear passenger side screw in fender skirt came loose
Tightened screw back in place work completed .10 Requested

Labor

Job #	Description	Total
4	FENDERSKIRT SCREWS	19.00

Subtotal for Job #4: 19.00

Job #5 - Warranty

COMPLAINT: CUSTOMER STATES TOP BUNK WOOD IS COMING APART - WOOD, AND 2 BATTEN STRIPS

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CAUSE: Miss cut plywood

CORRECTION: Recommend replacement of the bunk bed plywood and cut it for an exact fit so it will not show gaps

Will need 2 sheets of 3/8 plywood or press board.2.5 hours to complete work

Did a temp fix for customer - .50 Requested

Labor

Job #	Description	Total
5	BUNK REPAIR	237.50

Subtotal for Job #5: 237.50

Job #6 - Warranty

COMPLAINT: CUSTOMER STATES BEDROOM DOOR FELL OFF

CAUSE: Roller on door unlocked and fell,off the roller rail

Candy cane lock pulled off the wall

CORRECTION: Realigned door with roller in the rail and locked it back in place

Screwed candy cane lock back to the wall

Door works correctly. .20 Requested

Labor

Job #	Description	Total
6	POCKET DOOR	38.00

Subtotal for Job #6: 38.00

Job #7 - Warranty

COMPLAINT: CUSTOMER STATES WHEN SLIDE IS OPEN THERE IS A TEAR ON THE LINOLEUM IN FRONT OF THE RECLINERS - WHEN STANDING LOOKING AT RECLINERS IT WILL BE ON THE RIGHT SIDE

CAUSE: Rip in Lino under carpet edge center of slide room

Unknown cause

CORRECTION: Lifted the tear in the Lino cleaned out debris from under the rip

Applied glue to both sides the floor and Lino. Glued the tear down and rolled it out flat. Applied seam sealer to the edges.

This was done a temp repair to the Lino.

Checked under the edge of the slide inside to locate the cause nothing found. Checked under the slide room and behind the wiper seal for the cause nothing found. Temp repair work complete .50 Requestd

Labor

Job #	Description	Total
7	FLOOR - LINOLEUM	95.00

Subtotal for Job #7: 95.00

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES TOILET IS LOOSE

CAUSE: Base bolts loose

CORRECTION: Found the base bolts on the toilet were loose. Removed the trim caps tightened both sides and replaced trim caps

Toilet does have a plastic base

Work completed. .30 Requested

Labor

Job #	Description	Total
8	TOILET	57.00

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**Job #9 - Warranty**

COMPLAINT: CUSTOMER STATES MONITOR PANEL IS NOT READING CORRECTLY - SHOWS FRESH WATER IS FULL BUT IT IS NOT

CAUSE: Monitor panel not reading correctly

CORRECTION: Checked monitor panel showed fresh tank at 1/3 full

All other tanks showed empty

Opened the bottom board, had to disconnect and moved the stabilizer jacks in the front out of the way , pulled bottom board down verified the fresh tank was empty, which it was.

Removed monitor panel from the wall pulled the wiring out. Switched the blue and grey wires fresh tank showed empty and the grey tank tank showed 1/3. One by one removed the wires from the fresh tank starting with the yellow wire showed 1/3 green wire showed 1/3 removed orange wire showed empty.

Reconnected the yellow wire showed 1/3

Called KIB left a message for tech support to further diagnosis. Job on hold.

KIB returned call the following day spoke with Tammy. Explained to Tammy the process that I had done for diagnosing the issue with the fresh tank. All the information that she gave me on the phone was the exact same thing that I had done with the exception of testing the fresh tank to ground to see if it read full.

The monitor panel did show full when the fresh tank was disconnected it showed empty which indicated the monitor panel was working correctly. I went underneath the unit and I connected the sensor wire for full to the 1/3 sensor the monitor panel indicated the tank was full I connected the 1/3 sensor to the full sensor and the monitor panel indicated empty. Removed the 1/3 sensor replaced it with a new sensor check the monitor panel and it indicated the tank was empty. To further test the sensors to ensure that they were working I did fill the fresh tank with freshwater and I watched the monitor panel go from empty to 130 to 2/3 to full. I then began draining the fresh tank and monitoring the monitor panel from full to 2/3 to 1/3.

However I noticed that the water stopped draining from the tank I looked inside and I could see that the tank still had water and pressed up on the fresh tank in the tank began draining again I verified the unit was level both link wise and crosswise the unit is level pushing the fresh tank up on the side where the sensors are the tank began draining again and drained until it was empty. I found the difference was approximately 3/4 of an inch I cut two pieces of Lumber that was 3/4 of an inch thick and I wedged the tank upward the tank completed its draining and the fresh tank sensor indicated the tank was now empty the show that the tank sensors are not working correctly. Reattach the bottom board, reattach the electric stabilizer jacks using foam spray filled the areas that I removed foam to pull the bottom board down to examine the fresh tank and the sensors once this was complete and then went inside the unit I reattach the monitor panel back to the wall. This job is now complete the sensors are working correctly and reading correctly. 5.0 Requested

Labor

Job #	Description	Total
9	MONITOR PANEL DIAGNOSE	380.00

Parts

Part #	Description	Qty	Price	Total
90M24147A	TANK PROBE	1.00	0.90	0.90

Subtotal for Job #9: 380.90

Job #10 - Warranty

COMPLAINT: CUSTOMER STATES THE ENTRY SCREEN HAS A HOLE IN IT. WHEN SCREEN IS OPEN IT WILL BE ON THE BOTTOM RIGHT CORNER

CAUSE: Hole in screen

CORRECTION: Removed old screen

Replaced with new screen material

Work completed .50 Requested

Labor

Job #	Description	Total
10	ENTRY DOOR/SCREEN	19.00

Parts

Part #	Description	Qty	Price	Total
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Subtotal for Job #10:

27.03

Job #11 - Warranty

COMPLAINT: JOB ADDED 04.16.26: CUSTOMER STATES SHOWER IS LEAKING & NEEDS TO BE CAULKED AROUND THE SHOWER PAN

CAUSE: Missing sealant between shower wall and pan

CORRECTION: Cleaned the area around the rim of the of shower wall and pan
Used white silicone and sealed the whole edge
Work completed .50 Requested

Labor				
Job #	Description			Total
11	SHOWER PAN SEAL			95.00

Parts				
Part #	Description	Qty	Price	Total
40172	SILICONE TUBE-WHITE	1.00	12.02	12.02

Subtotal for Job #11:

107.02

Job #12 - Warranty

COMPLAINT: JOB ADDED 04.16.26: CUSTOMER STATES THE COMPARTMENT WHERE THE BATTERY & SOLAR IS THE WOOD HAS SEPERATED

CAUSE: Loose panel in compartment drivers side

CORRECTION: Found panel around compartment door was loose. Nailed panel back in place
Work completed .10 Requested

Labor			Total
Job #	Description		
12	COMPARTMENT PANEL		38.00

Subtotal for Job #12:

38.00

Parts Total:	20.95
Labour Total:	978.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	999.45

NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Customer Signature : _____

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