



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 66837
Promised Date: 29 MAR 22

CUSTOMER WORK ORDER

WO #: 66837

Customer: 39750 - FEHRENBACHER,
JON A. - 812-483-4449

Tag:

Author: BH

Location: 4020 CHECK PARTS

Stock #: 10826

Stock Desc: 2022 TT FOREST RIVER
CHEROKEE 274BRB

Chassis #: 4X4TCKC27NX155487

Serial #: 4X4TCKC27NX155487

Mileage:

Licence:

Invoice #:

Date In: 21 MAR 22

Promised: 29 MAR 22

Date Sched:

Completed: 13 APR 22

Warr. Date: 29 MAR 22

Job #FPDINTT - Internal

COMPLAINT: Transferred to BAS*67017 on 06 APR 22

Estimate amount was 0.00

FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT - FINAL PDI ON NEW TRAVEL TRAILER

CORRECTION: Moved unit into shop from sales lot. Removed battery from battery box. Drilled drain holes in bottom of battery box. Reinstalled battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Recorded all tire serial numbers. Checked all interior lights. Operated all appliances. Checked Radio and Fireplace. Performed LP drop test and set LP pressure at 10 1/2 in.wc. Moved unit back wash bay area.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Subtotal for Job #FPDINTT: 0.00

Job #SWAP - Internal

COMPLAINT: Transferred to BAS*67017 on 06 APR 22

Estimate amount was 0.00

SWAP CUSTOMER'S HITCHWORK

CAUSE: SWAP - SWAP CUSTOMER'S HITCHWORK.

CORRECTION: Removed hitch brackets and all hitch parts from trade-in. Mounted hitch brackets on frame of new unit. Hitch height is 24". Customer backed out of taking new unit. Removed all hitch parts from new unit. Customer is taking unit.. Remounted hitch brackets. Connected unit to tow veh. Checked all lights.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #SWAP: 0.00

Job #1 - Internal

COMPLAINT: Transferred to BAS*67017 on 06 APR 22

Estimate amount was 0.00

SWAP MATTRESS

Customer #: 39750
FEHRENBACHER, JON A.





CAUSE: SWAP MATTRESS.

CORRECTION: Swapped customer's mattress from trade-in to new unit.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Subtotal for Job #1:			0.00

Job #2 - Internal

COMPLAINT: Transferred to BAS*67017 on 06 APR 22

Estimate amount was 0.00

GET WITH BRETT AND LOOK AT OUTSIDE KITCHEN TO COVER THE AREA AND MAKE IT LOOK GOOD

CAUSE: GET WITH BRETT AND LOOK AT OUTSIDE KITCHEN TO COVER THE AREA AND MAKE IT LOOK GOOD.

CORRECTION: Covered side by refrigerator with black panel and sealed edge with black silicone. Refitted black panel behind faucet to cover bare wood.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: KNOB ON OUTSIDE RANGE CAME OFF CHECK AND ADVISE

CAUSE: KNOB ON OUTSIDE RANGE CAME OFF. CHECK AND ADVISE.

CORRECTION: Checked knob. Knob is broken and needs replaced. Replaced knob with a knob from a stock unit.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	15.00
Subtotal for Job #3:			15.00

Job #4 - Internal

COMPLAINT: Transferred to BAS*67017 on 06 APR 22

Estimate amount was 0.00

PANEL IN FRONT OF THE WATER HEATER UNDER THE BED IS LOOSE

CAUSE: PANEL IN FRONT OF THE WATER HEATER UNDER BED IS LOOSE.

CORRECTION: Remounted panel in front of water heater. It is not necessary to remove panel for access to by-pass valves. Under corner of mattress the factory cut a round hole to reach valves.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Subtotal for Job #4:			0.00

Job #WALK - Internal

COMPLAINT: Transferred to BAS*67017 on 06 APR 22

Estimate amount was 180.00

WALK THRU





CORRECTION: GOT CAMPER FROM WASH BAY AND SET UP IN WALK THRU AREA DID PART OF WALK THRU AND CUSTOMERS COULDNT DECIDE IF THEY WANTED IT OR NOT, THIS WAS A MESS. CUSTOMER FINALLY DECIDED THEY WAS GOING TO TAKE IT FINISHED WALK THRU CHANGED MATRESS FROM TRADE AND MEASURED FOR SLIDE TOPPER AND ADJUSTED BRAKE AND SET OUT FRONT.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #WALK:			0.00

Job #5 - Warranty

COMPLAINT: MICROWAVE DOES NOT WORK

CORRECTION: brought camper in from lot and took out microwave and changed out with new one.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	45.00

Parts				
Part #	Description	Qty	Price	Total
F100161301	MICROWAVE, HIGH PO	1.00	155.80	155.80

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-MICROWAVE	1.00	18.61	18.61

Subtotal for Job #5: 219.41

Job #6 - Internal

COMPLAINT: Transferred to BAS*67017 on 06 APR 22

Estimate amount was 0.00

ROB MICROWAVE FOR SOLD UNIT

CORRECTION: SWAPPED MICROWAVES IN BOTH UNITS.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #6: 0.00

Parts Total:	155.80
Labour Total:	60.00
Sublet Total:	0.00
Extras Total:	18.61
WORK ORDER TOTAL:	234.41

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 14 Apr 2022

