



600 E. Baseline Rd.  
Evansville, IN 47725

[www.AmericanRVCenter.com](http://www.AmericanRVCenter.com)

812.867.5200  
FAX 812.868.1012

W/O: 6677  
Promise Date: 30 APR 22

## CUSTOMER WORK ORDER

WO #: 66777 (Appointment Date: 14 MAR 2022 - Time: 07:00am)

Customer: 52286 - SCOTT,  
KRISTOPHER E. - 812-306-3637

Tag: HERE

Author: BH

Location: 0919 BH TO CLOSE

Stock #: 10829

Stock Desc: 2022 TT FOREST RIVER

CHEROKEE 294BH

Chassis #: 4X4TCKE21NX155353

Serial #: 4X4TCKE21NX155353

Mileage: 0

Licence:

Invoice #:

Date In: 16 MAR 22

Promised: 30 APR 22

Date Sched:

Completed: 21 SEP 22

Warr. Date: 25 FEB 22

### Job #1 - Warranty

COMPLAINT: BIG BLIND FELL OFF OVER THE DINETTE TABLE

CAUSE: BIG BLIND FELL OFF OVER DINNETTE TABLE.

CORRECTION: Moved unit into shop from front lot. Removed valance from window. Removed roll up shade from clips securing it to valance. Both ends of roller tube fell out of shade. Left end missing. 3/16/2022: Turned in parts request for a new shade. TRIMMED OFF BRAD NAILS ON WOOD VALANCE.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 30.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |

### Parts

| Part #     | Description        | Qty  | Price | Total |
|------------|--------------------|------|-------|-------|
| F100140433 | SHADE, 64" X 38" Z | 1.00 | 89.00 | 89.00 |

**Subtotal for Job #1: 119.00**

### Job #2 - Warranty

COMPLAINT: HAVING ISSUES WITH THE 7 WAY IT SAYS CHECK TRAILER WIRING UNIT WAS NOT HAVING BRAKES

CAUSE: HAVING ISSUES WITH THE 7 WAY. IT SAYS CHECK TRAILER WIRING. UNIT WAS NOT HAVING BRAKES.

CORRECTION: Checked brakes on all four wheels. The front axle brakes are working. No brakes on rear axle. Checked wire connectors on roadside rear brake. Replaced connectors. Checked for power on wires to roadside brake and to curbside brake. Both have 12volts. Removed tire and wheels from rear axle. Removed both drums. Wires have been cut and clips holdin wire have come loose.

### Labor

| Code | Description                 | Mechanic | Total  |
|------|-----------------------------|----------|--------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 150.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00   |

Customer #: 52286  
SCOTT, KRISTOPHER E.





### Parts

| Part #  | Description     | Qty  | Price | Total |
|---------|-----------------|------|-------|-------|
| K71-125 | 12x2 MAGNET KIT | 2.00 | 38.84 | 77.68 |

**Subtotal for Job #2: 227.68**

### Job #3 - Warranty

COMPLAINT: BOLTS FALLING OFF THE FRIDGE THAT HOLD THE DOOR ON,, ON THE BOTTOM

CAUSE: BOLTS FALLING OFF THE FFRIDGE THAT HOLD THE DOOR ON, ON THE BOTTOM.

CORRECTION: The loose screw at bottom of door is for the door closer. Door not falling off. Tightened bolt that is part of the door closer.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 45.00 |

**Subtotal for Job #3: 45.00**

### Job #4 - Warranty

COMPLAINT: WATER LEAKING AT THE FRONT STORAGE AREA WHERE THE CARPET IS AND ALREADY HAS MOLDING

CAUSE: WATER LEAKING AT THE FRONT STORAGE AREA WHERE THE CARPET IS AND ALREADY MOLDING.

CORRECTION: Pressured up water system. Found water leaking where bottom fitting screws into water heater. Tightened fitting 1 1/2 turns. Pressured up system with air to 40 psi. Let set for 20 mins. and checked pressure. Still at 40 psi. Removed all of customer's stuff from front compartment. Set a fan in compartment to dry out carpet. Vacuum carpet to clean off marks left by customer's stuff getting wet.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 45.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |

**Subtotal for Job #4: 45.00**

### Job #5 - Warranty

COMPLAINT: THE COMPARTMENT DOORS LOCKS AND THUMB LOCKS ARE NOT WORKING VERY WELL BECAUSE THE NUTS ARE NOT TIGHT

CAUSE: THE COMPARTMENT DOOR LOCKS AND THUMB LOCKS ARE NOT WORKING VERY WELL BEWCAUSE THE NUTS ARE NOT TIGHT.

CORRECTION: Tightened screws on all compartment door locks.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 15.00 |

**Subtotal for Job #5: 15.00**

### Job #6 - Internal

COMPLAINT: WHILE TRAVELING DOWN THE ROAD THE LP DEDCTOR WAS GOIN OFF

CAUSE: WHILE TRAVELING DOWN THE ROAD THE LP DETECTOR WAS GOING OFF.

CORRECTION: Could not get the LP/Co2 detector to go off except when pushing the test button.

### Labor

| Code | Description | Mechanic | Total |
|------|-------------|----------|-------|
|------|-------------|----------|-------|



Subtotal for Job #6:

0.00

**Job #7 - Warranty**

COMPLAINT: CUSTOMER STATES THAT THE TRACKS ON THE GRILL DRAWER AND THE REGULAR DRAWER IN THE OUTDOOR KITCHEN CAME LOOS AND PULLED OUT WITH THE DRAWERS.

CAUSE: CUSTOMER STATES THAT THE TRACKS ON THE GRILL DRAWER AND REGULAR DRAWER CAME OUT

CORRECTION: Checked drawer slides For outside grille and other drawer. Both have insert with ball bearings coming out when grille is pulled out. Both slides need replaced. Turned in parts request for new drawer slides. 6/17/2022: Received new drawer tracks. Checked new drawer slides. Factory sent wrong drawer slides. Too short. Sent 19", should have been 21". Reordered on 6/17/2022.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 60.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |

**Parts**

| Part #     | Description                      | Qty  | Price | Total |
|------------|----------------------------------|------|-------|-------|
| F100198802 | DRAWER SLIDES                    | 4.00 | 11.39 | 45.56 |
| 7372       | DS-BB4501-22-Z DRAWER SLIDES 22" | 2.00 | 8.72  | 17.44 |

**Other Services**

| Code | Description              | Qty  | Price | Total |
|------|--------------------------|------|-------|-------|
| FRT  | UPS-SLIDES               | 1.00 | 15.93 | 15.93 |
| FRT  | UPS-DRAWER SLIDES -RVL&M | 1.00 | 17.95 | 17.95 |

Subtotal for Job #7:

156.88

**Job #8 - Warranty**

COMPLAINT: THE ROADSIDE BEDROOM DOOR WILL NOT LATCH CLOSED

CAUSE: THE ROADSIDE BEDROOM DOOR WILL NOT LATCH CLOSED.

CORRECTION: Checked door latch plate. Plate mounted too high. Removed mounting screws. Moved plated down and reinstalled mounting screws.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 30.00 |

Subtotal for Job #8:

30.00

**Job #9 - Internal**

CHAIR FOR CUSTOMER...DUE TO FIRST TRIP ISSUES

**Parts**

| Part # | Description        | Qty  | Price | Total |
|--------|--------------------|------|-------|-------|
| 47110  | BLACK XL ROCKER W/ | 1.00 | N/C   | N/C   |

Subtotal for Job #9:

0.00

**Job #10 - Warranty**

COMPLAINT: Transferred to BAS\*67754 on 17 JUN 22

Estimate amount was 0.00

CUSTOMER CALLED BW ON 0609 TO ADVISE THAT THE SOLAR PANEL SYSTEM IS NOT CHARGING THE BATTERIES.

W/O: 66777  
Promised Date: 30 APR 22



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SCOTT, KRISTOPHER E.



CAUSE: THIS IS NOT ON PREAUTH NEED TO MAKE NEW RO FOR THIS JOB

**Labor**

| Code                  | Description                 | Mechanic | Total |
|-----------------------|-----------------------------|----------|-------|
| Z990                  | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |
| Z990                  | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |
| Subtotal for Job #10: |                             |          | 0.00  |

Parts Total: 229.68  
Labour Total: 375.00  
Sublet Total: 0.00  
Extras Total: 33.88  
**WORK ORDER TOTAL: 638.56**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 21 Sep 2022

W/O: 6  
Promiss Date: 30 APR 22



Customer #: 52286  
SCOTT, KRISTOPHER E.

