

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM ORIGIN	WEB
DBA AMERICAN RV CENTER		ORIGINAL CLAIM ID	
600 E BASELINE ROAD		VIN	4X4TCKE21NX155353
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT294BH
		DEALER RO #	66777
		CLAIM START DATE	09/19/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-99-01-00-001018	Operational Description Day Night Shade or Roller Shade - Interior/Soft Goods/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-09-19 08:51:43 :: Original Note : bhoffman@americanrvcenter.com, 2022-03-17 15:26:16 :: BIG BLIND FELL OFF OVER THE DINETTE TABLE. Moved unit into shop from front lot. Removed valance from window. Removed roll up shade from clips securing it to valance. Both ends of roller tube fell out of shade. Left end missing. 3/16/2022: Turned in parts request for a new shade. TRIMMED OFF BRAD NAILS ON WOOD VALANCE.		
	Model #	Dlr Sub Hrs 0.20 Sub Labor Amt \$30.00
	Serial #	Appr Hrs 0.20 Appr Labor Amt \$30.00

Notes

Labor

Line# 2	Operation Code 10-1-01-03-000052	Operational Description Brake Drum Assembly, each - Frame & Chassis/Axles, Suspension/ Replace/Service Brake System, Hydraulic & Electric
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-09-19 08:52:45 :: Original Note : bhoffman@americanrvcenter.com, 2022-03-17 15:29:13 :: HAVING ISSUES WITH THE 7 WAY IT SAYS CHECK TRAILER WIRING UNIT WAS NOT HAVING BRAKES HAVING ISSUES WITH THE 7 WAY. IT SAYS CHECK TRAILER WIRING. UNIT WAS NOT HAVING BRAKES. Checked brakes on all four wheels. The front axle brakes are working. No brakes on rear axle. Checked wire connectors on roadside rear brake. Replaced connectors. Checked for power on wires to roadside brake and to curbside brake. Both have 12volts. Removed tire and wheels from rear axle. Removed both drums. Wires have been cut and clips holdin wire have come loose. Additional Note : bhoffman@americanrvcenter.com, 2022-03-17 15:29:28 :: NEED TO HAVE NEW MAGNETS INSTALLED		
	Model #	Dlr Sub Hrs 1.00 Sub Labor Amt \$150.00
	Serial #	Appr Hrs 1.00 Appr Labor Amt \$150.00

Notes

authorized as requested thank you per expired claim 966871

Labor

Line# 3	Operation Code 70-469-01-00-000399	Operational Description Door Hinge, each - Appliances/Refrigerator (Furrion)/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-09-19 08:54:05 :: Original Note : bhoffman@americanrvcenter.com, 2022-03-17 15:32:42 :: BOLTS FALLING OFF THE FRIDGE THAT HOLD		

THE DOOR ON,, ON THE BOTTOM BOLTS FALLING OFF THE FFRIDGE THAT HOLD THE DOOR ON, ON THE BOTTOM. The loose screw at bottom of door is for the door closer. Door not falling off. Tightened bolt that is part of the door closer.

Model #	WD	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	EC2012040933	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

Labor
Line# 4

Operation Code	Operational Description
60-136-12-00-001500	Fitting - Plumbing/Fresh Water Supply/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-19 08:55:05 :: Original Note : bhoffman@americanrvcenter.com, 2022-03-17 15:42:29 :: WATER LEAKING AT THE FRONT STORAGE AREA WHERE THE CARPET IS AND ALREADY HAS MOLDING WATER LEAKING AT THE FRONT STORAGE AREA WHERE THE CARPET IS AND ALREADY MOLDING. Pressured up water system. Found water leaking where bottom fitting screws into water heater. Tightened fitting 1 1/2 turns. Pressured up system with air to 40 psi. Let set for 20 mins. and checked pressure. Still at 40 psi. Removed all of customer's stuff from front compartment. Set a fan in compartment to dry out carpet. Vacuum carpet to clean off marks left by customer's stuff getting wet.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

authorized as requested thank you per expired claim 966871

Labor
Line# 5

Operation Code	Operational Description
20-69-02-17-000708	Compartment Door Lock or Slam Latch - Exterior/Compartment Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-19 08:56:00 :: Original Note : bhoffman@americanrvcenter.com, 2022-03-17 15:45:26 :: THE COMPARTMENT DOORS LOCKS AND THUMB LOCKS ARE NOT WORKING VERY WELL BECAUSE THE NUTS ARE NOT TIGHT THE COMPARTMENT DOOR LOCKS AND THUMB LOCKS ARE NOT WORKING VERY WELL BEWCAUSE THE NUTS ARE NOT TIGHT. Tightened screws on all compartment door locks.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

Labor
Line# 6

Operation Code	Operational Description
30-100-01-00-001044	Drawer Guides or Tracks, pair - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-19 08:57:22 :: Original Note : bhoffman@americanrvcenter.com, 2022-03-17 15:48:47 :: CUSTOMER STATES THAT THE TRACKS ON THE GRILL DRAWER AND THE REGULAR DRAWER IN THE OUTDOOR KITCHEN CAME LOOS AND PULLED OUT WITH THE DRAWERS. CUSTOMER STATES THAT THE TRACKS ON THE GRILL DRAWER AND REGULAR DRAWER CAME OUT Checked drawer slides For outside grille and other drawer. Both have insert with ball bearings coming out when grille is pulled out. Both slides need replaced. Turned in parts request for new drawer slides.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$60.00

Notes

authorized as requested thank you per expired claim 966871

Labor
Line# 7

Operation Code	Operational Description
30-101-02-00-001077	Hinged Passage Door Striker - Interior/Interior Doors/Adjust/No Tread

Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-19 08:58:59 :: Original Note :
bhoffman@americanrvcenter.com, 2022-03-17 15:50:21 :: THE ROADSIDE BEDROOM DOOR WILL NOT
LATCH CLOSED THE ROADSIDE BEDROOM DOOR WILL NOT LATCH CLOSED. Checked door latch plate.
Plate mounted too high. Removed mounting screws. Moved plated down and reinstalled mounting screws.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

authorized as requested thank you per expired claim 966871

Submitted	Labor Amt	\$375.00	Approved	Labor Amt	\$375.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$375.00		Total	\$375.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.