

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 66777
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 52286 - KRISTOPHER E. SCOTT
Address: 10420 MILL ST CYNTHIANA, IN

47612

Phone: 812-306-3637

Stock Number: 10829 - 2022 CHEROKEE 294BH 4X4TCKE21NX155353

VIN: 4X4TCKE21NX155353 HIN: SER#: 4X4TCKE21NX155353

Mileage: 0 Work Order Comp: 21 SEP 22

Auth. No: Dealer #:

Warr. Date: 25 FEB 22 Work Order Date: 16 MAR 22 Inv #: 382903

WO #	Job #	Description	JOB INFORMATION

66777	1	BIG BLIND FELL OFF OVER THE DINITTE TABLE BIG BLIND FELL OFF OVER DINNETTE TABLE. Moved unit into shop from front lot. Removed valance from window. Removed roll up shade from clips securing it to valance. Both ends of roller tube fell out of shade. Left end missing. 3/16/2022: Turned in parts request for a new shade. TRIMMED OFF BRAD NAILS ON WOOD VALANCE.	
66777	2	HAVING ISSUES WITH THE 7 WAY IT SAYS CHECK TRAILER WIRING UNIT WAS NOT HAVING BRAKES HAVING ISSUES WITH THE 7 WAY. IT SAYS CHECK TRAILER WIRING. UNIT WAS NOT HAVING BRAKES. Checked brakes on all four wheels. The front axle brakes are working. No brakes on rear axle. Checked wire connectors on roadside rear brake. Replaced connectors. Checked for power on wires to roadside brake and to curbside brake. Both have 12volts. Removed tire and wheels from rear axle. Removed both drums. Wires have been cut and clips holdin wire have come loose.	
66777	7	CUSTOMER STATES THAT THE TRACKS ON THE GRILL DRAWER AND THE REGULAR DRAWER IN THE OUTDOOR KITCHEN CAME LOOS AND PULLED OUT WITH THE DRAWERS. CUSTOMER STATES THAT THE TRACKS ON THE GRILL DRAWER AND REGULAR DRAWER CAME OUT Checked drawer slides For outside grille and other drawer. Both	

Claim : 66777

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WO #      Job #      Description      JOB INFORMATION
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        have insert with ball bearings coming out when grille is pulled
        out. Both slides need replaced. Turned in parts request for new
        drawer slides. 6/17/2022: Received new drawer tracks. Checked
        new drawer slides. Factory sent wrong drawer slides. Too short.
        Sent 19", should have been 21". Reordered on 6/17/2022.

66777      3      BOLTS FALLING OFF THE FRIDGE THAT HOLD THE DOOR ON,, ON THE
        BOTTOM
        BOLTS FALLING OFF THE FFRIDGE THAT HOLD THE DOOR ON, ON THE
        BOTTOM.
        The loose screw at bottom of door is for the door closer. Door
        not falling off. Tightened bolt that is part of the door closer.

66777      4      WATER LEAKING AT THE FRONT STORAGE AREA WHERE THE CARPET IS AND
        ALREADY HAS MOLDING
        WATER LEAKING AT THE FRONT STORAGE AREA WHERE THE CARPET IS AND
        ALREADY MOLDING.
        Pressured up water system. Found water leaking where bottom
        fitting screws into water heater. Tightened fitting 1 1/2 turns.
        Pressured up system with air to 40 psi. Let set for 20 mins.
        and checked pressure. Still at 40 psi. Removed all of
        customer's stuff from front compartment. Set a fan in compartment
        to dry out carpet. Vacuum carpet to clean off marks left by
        customer's stuff getting wet.

66777      5      THE COMPARTMENT DOORS LOCKS AND THUMB LOCKS ARE NOT WORKING VERY
        WELL BECAUSE THE NUTS ARE NOT TIGHT
        THE COMPARTMENT DOOR LOCKS AND THUMB LOCKS ARE NOT WORKING VERY
        WELL BEWCAUSE THE NUTS ARE NOT TIGHT.
        Tightened screws on all compartment door locks.

66777      8      THE ROADSIDE BEDROOM DOOR WILL NOT LATCH CLOSED
        THE ROADSIDE BEDROOM DOOR WILL NOT LATCH CLOSED.
        Checked door latch plate. Plate mounted too high. Removed
        mounting screws. Moved plated down and reinstalled mounting
        screws.

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Part No      Job#      Description      PARTS      Qty      Price      Total
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F100140433      1      SHADE, 64" X 38" Z      1.00      89.00      89.00
K71-125      2      12x2 MAGNET KIT      2.00      38.84      77.68
F100198802      7      DRAWER SLIDES      4.00      11.39      45.56
DS-BB4501-22-      7      DS-BB4501-22-Z DRAWER SLIDES 22"      2.00      8.72      17.44

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Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total
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Z990      1      MISC LABOUR CODE (EXTERNAL)      0.00      150.00      0.00

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Claim : 66777

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      1    MISC LABOUR CODE (EXTERNAL)      0.20     150.00     30.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      1.00     150.00    150.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      7    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      7    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      7    MISC LABOUR CODE (EXTERNAL)      0.40     150.00     60.00
Z990      7    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      3    MISC LABOUR CODE (EXTERNAL)      0.30     150.00     45.00
Z990      4    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      4    MISC LABOUR CODE (EXTERNAL)      0.30     150.00     45.00
Z990      4    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      4    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      5    MISC LABOUR CODE (EXTERNAL)      0.10     150.00     15.00
Z990      8    MISC LABOUR CODE (EXTERNAL)      0.20     150.00     30.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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FRT       7    UPS-SLIDES      1.00     15.93     15.93
FRT       7    UPS-DRAWER SLIDES -RVL&M  1.00     17.95     17.95

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Parts Total:      229.68
Labour Total:     375.00
Sublet Total:       0.00
Extras Total:      33.88

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>>>> Claim Total: 638.56

Customer Signature: _____

Date: _____