



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

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FAX 812.868.1012

W/O: 66735  
Promise Date: 30 APR 22

### CUSTOMER WORK ORDER

WO #: 66735

Customer: 1000 - BASDEN'S AMERICAN  
RV -  
Tag:  
Author: BH  
Location: 0509 CHECK PREAUTH

Stock #: 11162  
Stock Desc: 2022 5W KEYSTONE  
MONTANA 3761FL  
Chassis #: 4YDFM0T24N4701973  
Serial #: 4YDFM0T24N4701973  
Mileage: 0  
Licence:

Invoice #:  
Date In: 14 MAR 22  
Promised: 30 APR 22  
Date Sched:  
Completed: 11 MAY 22  
Warr. Date:

#### Job #PDINFW - Internal PDI - NEW FIFTH WHEEL

##### Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C

##### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

**Subtotal for Job #PDINFW: 0.00**

#### Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*

UNITS WITH WASHING MACHINE OR ICEMAKER  
WILL BE EXTRA

\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*

CORRECTION: WINTERIZED.

##### Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	DGH	N/C

##### Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

##### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

**Subtotal for Job #WINTER: 0.00**

#### Job #1 - Warranty

COMPLAINT: NO POWER TO FRIDGE OR CHAIRS GFI HAS NOT POWER.

CAUSE: I CHECKED OUT THE NEW INVERTER AND HAD NO OUTPUT SO I CHECKED THE INPUT  
WIRES AND CHECKED THE POLARITY AND CHECKED THE 12 VOLT INPUT ALL WAS OK I



Customer #: 1000  
BASDEN'S AMERICAN RV,



FOUND THAT THERE IS IN INPUT FOR IGNITION SO I TRIED IT AND IT DIDNT HELP. SO I ASKED DONNIE IF THEY SENT A NEW CONTROL AND HE BROUGHT IT TO ME I INSTALLED IT AND EVERYTHING STARTED WORKING . I THEN REINSTALLED THE OUTLET S ON THE INSIDE AND CHECKED OPERATION..

CORRECTION: no power to ref or gfi outlet chased wires and they go under cabinet and cant see where they go,took ref out to check wires behind it and took out basement panels to get to wires and follow them.found inverter is bad on one side.TOOK CAMPER OUT.PARTS CAME IN WENT AND GOT CAMPER AND BROUGHT IN TOOK OUT OLD INVERTER AND INSTALLED NEW INVERTER CHECKED FOR POWER INSIDE AND STILL NO POWER INSIDE CHECKED INVERTER AND SAME THING NO POWER COMING OUT OTHER SIDE TO FEED INSIDE CAMPER,TOOK INVERTER BACK OUT AND PUT OLD ONE BACK IN PUT INVERTER, CLOSED CAMPER BACK UP AND SET BACK ON LOT FOR SECOND TIME. BROUGHT CAMPER BACK IN AGAIN TO WORK ON INVERTER.INSTALLED NEW INVERTER STILL NOTHING CHASING WIRES TO FIND PROBLEM, I CHECKED OUT THE NEW INVERTER AND HAD NO OUTPUT SO I CHECKED THE INPUT WIRES AND CHECKED THE POLARITY AND CHECKED THE 12 VOLT INPUT ALL WAS OK I FOUND THAT THERE IS IN INPUT FOR IGNITION SO I TRIED IT AND IT DIDNT HELP. SO I ASKED DONNIE IF THEY SENT A NEW CONTROL AND HE BROUGHT IT TO ME I INSTALLED IT AND EVERYTHING STARTED WORKING . I THEN REINSTALLED THE OUTLET S ON THE INSIDE AND CHECKED OPERATION..

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	0.00
Z990	MISCELLANEOUS REPAIR	DGH	37.50
Z990	MISCELLANEOUS REPAIR	BRM	0.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	BRM	37.50
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00

**Parts**

Part #	Description	Qty	Price	Total
686127	Inverter - 2000 Watt HF - Sensata - 12V - Hardwired w/Transfer Switch	1.00	697.02	697.02

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-INVERTER	1.00	32.45	32.45

**Subtotal for Job #1: 804.47**

**Job #2 - Warranty**

COMPLAINT: DOOR TO HALF/BATH IN KITCHEN COMING APART

CORRECTION: UNBOXED DOOR IN A FOAM MESS TO GET OU ,TOOK OUT DOOR IN CAMPER AND TRANSFERRED HINGES AND DOOR KNOB SET IN PLACE AND MOVED TRIM FOR DOOR TO FIT,THAT IS WHAT TORE THE OTHER DOOR UP.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	75.00

**Parts**

Part #	Description	Qty	Price	Total
638934	Passage - Door - 1	1.00	184.61	184.61

**Other Services**

Code	Description	Qty	Price	Total
FRT	FREIGHT & CRATE - PASSAGE DOOR	1.00	137.16	137.16



Subtotal for Job #2: 396.77

**Job #3 - Internal**  
 LOOK AT RO 66535 FOR OVEN PARTS

Subtotal for Job #3: 0.00

**Job #4 - Internal**  
 COMPLAINT: INSTALL OVEN THAT WAS TAKEN OUT OF 66535.  
 CORRECTION: installed oven hooked up lp line and wires and tested.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #4: 0.00

Parts Total: 881.63  
 Labour Total: 150.00  
 Sublet Total: 0.00  
 Extras Total: 169.61  
**WORK ORDER TOTAL: 1,201.24**

Thank you for being a valued customer. We appreciate your business.  
 All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 11 May 2022

Customer #: 1000  
 BASDEN'S AMERICAN RV,

