

## Pre-Authorization

Pre-Authorization number PA03112483 Reference no: 66735 Status: Approved Approved by perrg Approved date 5/10/2022  
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDFM0T24N4701973  
 600 E Baseline Rd  
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5105706B	Inverter	0.00	8.00	0.50		1	0.50	Complaint:NO POWER TO FRIDGE OR CHAIRS GFI HAS NOT POWER. Cause:FOUND INVERTER AND INVTER CONTROLER BAD Correction:no power to ref or gfi outlet chased wires and they go under cabinet and cant see where they go,took ref out to check wires behind it and took out basement panels to get to wires and follow them.found inverter is bad on one side.TOOK CAMPER OUT.PARTS CAME IN WENT AND GOT CAMPER AND BROUGHT IN TOOK OUT OLD INVERTER AND INSTALLED NEW INVERTER CHECKED FOR POWER INSIDE AND STILL NO POWER INSIDE CHECKED INVERTER AND SAME THING NO POWER COMING OUT OTHER SIDE TO FEED INSIDE CAMPER,TOOK INVERTER BACK OUT AND PUT OLD ONE BACK IN PUT INVERTER, CLOSED CAMPER BACK UP AND SET BACK ON LOT FOR SECOND TIME. BROUGHT CAMPER BACK IN AGAIN TO WORK ON INVERTER.INSTALLED NEW INVERTER STILL NOTHING CHASING WIRES TO FIND PROBLEM, I CHECKED OUT THE NEW INVERTER AND HAD NO OUTPUT SO I CHECKED THE INPUT WIRES AND CHECKED THE POLARITY AND CHECKED THE 12 VOLT INPUT ALL WAS OK I FOUND THAT THERE IS IN INPUT FOR IGNITION SO I TRIED IT AND IT DIDNT HELP. SO I ASKED DONNIE IF THEY SENT A NEW CONTROL AND HE BROUGHT IT TO ME I INSTALLED IT AND EVERYTHING STARTED WORKING . I THEN REINSTALLED THE OUTLET S ON THE INSIDE AND CHECKED OPERATION..  KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.
2	3200108B	Door - Interior Hin	0.00	1.00	0.50		1	0.50	Complaint:DOOR TO HALF/BATH IN KITCHEN COMING APART

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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									Cause:TRIM WAS DAMAGING THE DOOR Correction:UNBOXED DOOR IN A FOAM MESS TO GET OU ,TOOK OUT DOOR IN CAMPER AND TRANSFERRED HINGES AND DOOR KNOB SET IN PLACE AND MOVED TRIM FOR DOOR TO FIT,THAT IS WHAT TORE THE OTHER DOOR UP.
Pre-Authorization number PA03112483					<u>1.00</u>				

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