

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2689046
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TFLN22R1906059
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	010 / 010C
		ITEM #	FLT832DBS
		DEALER RO #	13523
		CLAIM START DATE	05/27/2026
		CLAIM END DATE	06/29/2026
Labor rate:	\$140.00		
OWNER INFORMATION			
DANIEL L JANECEK			
51655 HEIDRICH RD			
La Valle, WI 53941			
USA			
Retail Date of Purchase	10/12/2024	WARRANTY EXPIRATION DATE	10/12/2025

Claim Line Details

Labor

Line# 1

Operation Code	70-513-01-00-003451	Operational Description	Magic Chef Refrigerator - complete - Appliances/Refrigerator (Magic Chef)/ Replace/No Tread Code
Complaint, Cause, Correction			
Original Note : greeneway@dealer-advisors.com, 2026-05-27 12:15:20 :: Complaint: There is an issue with the refer. It will not stay cool. There is intermittent issue. Cause: Issue with the refer, let the refer run all night check on it in the morning, freezer was cold but the fridge was 80 degrees. Called customer support with magic chef, they said we had to call forest river, so we called forest river and they said to call magic chef. We did this twice and got no where, been getting the run around from both places. Correction: We currently have 2 hours of labor into this diagnosis, time for verifying the concern and time on the phone. Need advisement from the manufacturer on what needs to be done to get this rolling for the customer. We cannot do anymore back and forth from both Magic Chef and Forest River. This is HOT as the customer needs the unit for a trip in a week. Additional Note : greeneway@dealer-advisors.com, 2026-05-27 12:16:47 :: 3 hours include the current diagnosis time (including MULTIPLE phone calls) and replacing the refrigerator at 1.25 hours per flat rate.			
Model# 1	Dlr Sub Hrs	3.25	Sub Labor Amt \$455.00
Serial# 1	Appr Hrs	1.25	Appr Labor Amt \$175.00
Notes			
Hello, we respectfully deny this line as the unit has been out of warranty since 10/12/2025. Authorized as goodwill.			

Part

Line# 1	Item #	Description	
	F100426818	REFRIGERATOR - PFL: W/ ICE MAKER, MAGIC CHEF MODEL# MCD CR18FST - STAINLESS STEEL - 18 CU FT - V# MCD CR18FST XN	
	Model #	Serial #	Part tag
	Sub Qty 1.00	Sub Dlr Price \$1,755.00	Sub Freight \$158.77
	Appr Qty 1.00	Appr Dlr Price \$1,755.00	Appr Freight \$158.77
	Notes		
Line# 2	Item #	Description	
	F100159167	SPECIAL PACKAGING - APPLIANCES INCLUDING WASHERS/DRYERS, RANGE/OVENS, REFRIGERATORS MORE THAN 4CU FT, A/C'S	
	Model #	Serial #	Part tag
	Sub Qty 1.00	Sub Dlr Price \$55.00	Sub Freight \$0.00
	Appr Qty 1.00	Appr Dlr Price \$0.00	Appr Freight \$55.00
	Notes		

Hello, Forest River respectfully does not pay for markup on special packaging and or Freight cost. Special package cost/Freight cost Adjusted to \$55.00 made in processing. Thank you

Submitted	Labor Amt	\$455.00	Approved	Labor Amt	\$175.00
	Parts & Freight	\$1,985.27		Parts & Freight	\$1,968.77
	Total	\$2,440.27		Total	\$2,143.77

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	