



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 66685
Promised Date: 31 MAR 22

CUSTOMER WORK ORDER

WO #: 66685

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0420 CHECK PARTS

Stock #: 11187
Stock Desc: 2022 5W ALLIANCE RV
VALOR 40V13
Chassis #: 7M5FV4536NA005786
Serial #: 7M5FV4536NA005786
Mileage: 0
Licence:

Invoice #:
Date In: 07 MAR 22
Promised: 31 MAR 22
Date Sched:
Completed: 08 APR 22
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: Transferred to BAS*66747 on 14 MAR 22
Estimate amount was 0.00
PDI - NEW FIFTH WHEEL

CAUSE: PDINFW - PDI NEW FIFTH WHEEL.

CORRECTION: Moved unit into shop from sales lot. Had to let air out of all 6 tires to clear top of door and get in shop. It took about 45 mins to and hour to get unit into shop. Filled lp tanks. Opened rear ramp door and set up guard rails around it. Folded up guard rails and closed rear ramp door. Checked all exterior lights. Checked lug nuts. Checked power cord. Checked both entrance doors and all compartment doors. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked all windows and blinds. Checked all cabinets and drawers. Checked roof and both awnings. Checked (4) TVs, Radio and Fireplace. Operated all appliances. Checked all (3) AC's. Performed LP drop test and set LPm pressure at 10 1/2 in.wc. Added water to fresh water tank and flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Filled all holding tanks and checked monitor panel. Applied all company decals. Recorded all model and serial numbers and took pictures. Pulled out of shop. Aired tires back up. Moved unit to sales lot.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
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Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #WINTER - Internal

COMPLAINT: Transferred to BAS*66747 on 14 MAR 22
Estimate amount was 0.00
WINTERIZE UNIT AND DRAIN HOLDING TANKS.
INCLUDES 2 GALLONS OF ANTI-FREEZE

Customer #: 1000
BASDEN'S AMERICAN RV,



UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA
DE-WINTERIZATION IS NOT INCLUDED

CAUSE: WINTER - WINTERIZE UNIT AND DRAIN HOLDING TANKS.

CORRECTION: By-passed water heater. Blew out all water lines and faucets. Added antifreeze to all water lines and faucets, including outside shower and outside spray port. Poured antifreeze in all drain traps. Drained all holding tanks, including water heater.

Labor				
Code	Description		Mechanic	Total
Z990	WINTERIZE UNIT		DKM	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #WINTER:				0.00

Job #1 - Warranty

COMPLAINT: THE LP HOLDER RIVET BROKEN

CAUSE: THE LP HOLDER RIVET BROKEN.

CORRECTION: The rivets on LP tank strap latch broke off. Drilled out broken rivets. Remounted latch with new rivets

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	45.00
Subtotal for Job #1:			45.00

Job #2 - Warranty

COMPLAINT: FRONT COMP DOOR LOCK CAME APART

CAUSE: FRONT COMPARTMENT DOOR LOCK CAME APART. (NOD).

CORRECTION: Reassembled front compartment door lock and adjusted to lock and unlock.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	30.00
Subtotal for Job #2:			30.00

Job #3 - Warranty

COMPLAINT: RUNNING LIGHTS DO NOT WORK

CAUSE: RUNNING LIGHTS DO NOT WORK.

CORRECTION: Running light do not work unless connected to a tow veh. There is no power on 7-way unless connected to a tow veh. Red power wire from batteries was capped off and not connected to 12v terminal in 7 way junction box. Cut off cap and installed a ring terminal. Connected ring terminal to 12v in 7 way junction box. NoW have running lights without being connected to a tow veh.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: ELEC RECEPTIAL IN FRONT BEDROOM HOT AND NUET REVERSED

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BASDENS AMERICAN RV,





CAUSE: ELECTRICAL OUTLET IN FRONT BEDROOM HOT AND NUETRAL REVERSED.

CORRECTION: Checked outlet with a polarity checked. Shows hot and nuetral reversed. Removed outlet from wall. Removed back of receptical. Wire were on wrong side. Hot and nuetral reversed. Switched wires. Replaced back of receptical. Remounted in wall. Checked again with tester. Now ok.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	75.00
Subtotal for Job #4:			75.00

Job #5 - Warranty

COMPLAINT: BED ROOM SLIDE WILL NOT GO OUT

CAUSE: BEDROOM SLIDE WILL NOT GO OUT.

CORRECTION: Checked operation of slide. Not going out on motor side. Istaleed test cable to check operation. Same thing. Removed motor. found a rusty mounting screw. Removed cap covering circuit board. Water inside cap and corrosion on circuit board. Big gap at top of bulb seal allowing water to get inside motor and camper. Sealed gap with clear sealer. Motor needs replaced. Installed new motor. Checked operation of slideout with new motor. Operates as it should going out and in. FOUND MOTOR HAD WATER ON TOP BOARD AND IT HAD CORROSION SO WE INSTALLED NEW BOARD AND IT IS WORKING NOW.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	150.00

Parts				
Part #	Description	Qty	Price	Total
236575	IN-WALL MOTOR - LI	1.00	273.15	273.15
90M13170A	RECALL - SEALANT,	1.00	15.03	15.03
Subtotal for Job #5:				588.18

Job #6 - Warranty

COMPLAINT: CEILING TRIM IN TOY HAULER AREA LOOSE DOORSIDE

CAUSE: CEILING TRIM IN TOY HAULER AREA LOOSE -DOORSIDE.

CORRECTION: Ceiling trim above upper bunk loose and hanging down. Reattached ceiling trim with brad nails. Filled holes with matching putty.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	30.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Subtotal for Job #6:			30.00

Job #7 - Warranty

COMPLAINT: REAR BED CONTROLLER CAME LOOSE FROM THE WALL

CAUSE: REAR BED CONTROLLER CAME LOOSE FROM THE WALL.

CORRECTION: Cover for rear bed controller came loose from wall and controller and all wires fell out. Replaced controller and wires back in cover. Reattached cover to wall.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	45.00



Subtotal for Job #7: 45.00

Job #8 - Warranty

COMPLAINT: L H CABINET DOOR BELOW THE KITCHEN SINK
CRACKED

CAUSE: L H CABINET DOOR BELOW KITCHEN SINK CRACKED.

CORRECTION: LH cabinet door below kitchen sink cracked on back side by top hinge. Measured door,
took pictures and turned in parts reques.
REMOVE DOOR. DRILLED NEW HOLES FOR HARDWARE IN DOOR AND MOUNT BACK

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	15.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	15.00

Parts Part #	Description	Qty	Price	Total
15048	DOOR - CAB - 14.75	1.00	28.99	28.99

Other Services Code	Description	Qty	Price	Total
FRT	UPS-CAB DOOR	1.00	13.22	13.22

Subtotal for Job #8: 72.21

Parts Total: 317.17
Labour Total: 555.00
Sublet Total: 0.00
Extras Total: 13.22
WORK ORDER TOTAL: 885.39

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 08 Apr 2022

Customer Signature : _____

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